Council Planning

Tuesday, May 9th, 2017



Presentation goals

- Review local governance approach
 - Neighborhood revitalization
 - Citizen advancement
 - Regional competitiveness
- Organizational assessment update
- Q & A



Local governance approach

- 1. Make La Crosse an attractive, safe and vibrant place to live, work, shop and play through neighborhood revitalization, housing and economic development programs
- 2. Address general health, safety and well-being of our citizens through partnerships with non-profits, the La Crosse School District and La Crosse County health department
- 3. Enhance our regional competitiveness by holding the line on property taxes, by showing fiscal discipline, creativity and by establishing effective partnerships







What's important to residents?

- 2014 survey of large employers and our employees—why people don't live in La Crosse
 - Neighborhood conditions
 - Crime (perception)
 - Property taxes
- 2015 survey of community about our community development programs



What's important to residents?

- Capital improvement priorities
 - Storm water and drainage improvements
 - Street lighting
 - Beautification of public spaces
- Housing priorities
 - Home improvement loans for homeowners
 - Code enforcement programs
 - Demolishing and replacing dilapidated housing

What's important to residents?

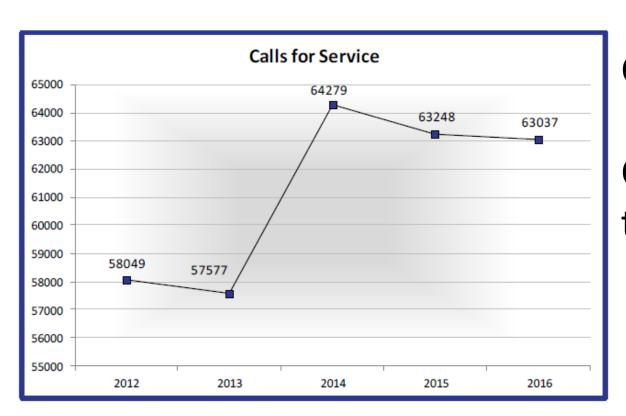
- 2016 community health improvement plan
 - Improve mental health
 - Address substance abuse
 - Address social determinants like housing
- 2015 City-County cooperation & overlap study
 - Multiple areas of overlap with county
 - La Crosse taxpayers subsidize outlying areas
 - La Crosse funds regional services



1. Neighborhood Revitalization



Community policing

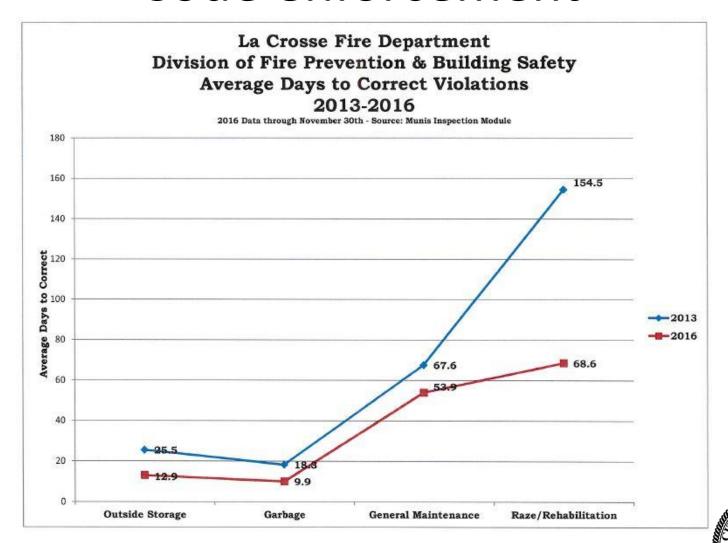


Crime rate

Contacts with the public



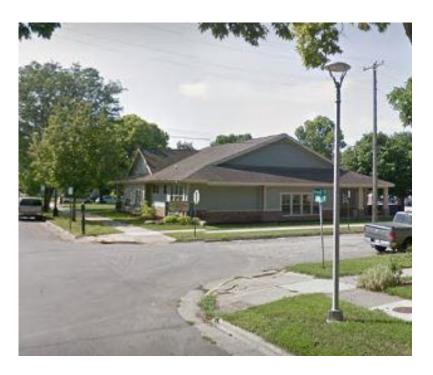
Code enforcement





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Neighborhood-driven improvements



Street lighting



Pedestrian improvements and safety



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Parks & trails

Poage Park – 500 Hood Street



Cameron Park – 4th & King Street









MTU Go circulator

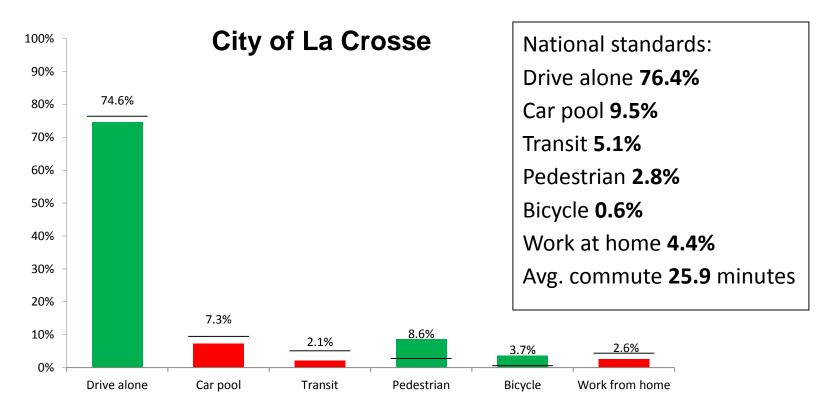




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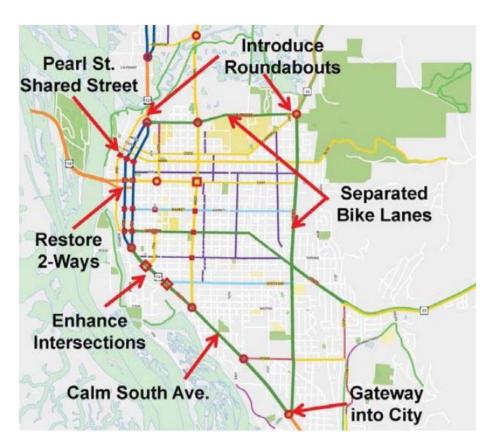


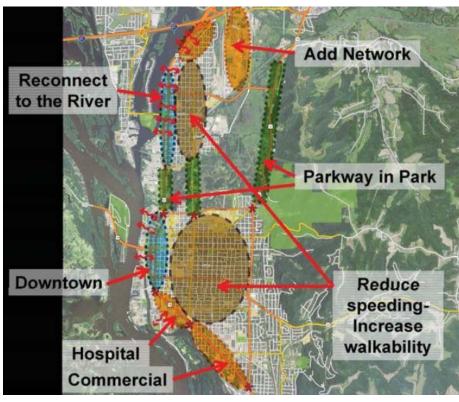
Transportation vision





Transportation vision







Floodplain relief

- FEMA community assistance visits
 - Correct outstanding violations
- 2016 Floodplain relief loan program
 - Funding available
- 2017 U.S. Army Corps floodplain management services
 - Corps funding to develop La Crosse specific flood mitigation plan

Floodplain relief

- Ebner Coulee floodplain preliminary re-study
 - Achieve more accurate floodplain boundary
- Elevation certificate program
 - Provide accurate information to homeowners
- FEMA hazard mitigation grant application
 - \$750,000 application



Housing programs

Replacement Housing

 2014 – present: 57 homes in redevelopment, built or sold

La Crosse Promise

 Links home buying and neighborhood revitalization with education through scholarships

Housing Rehabilitation Program

 More than 1,200 homes rehabbed and 120 paint-up fix grants



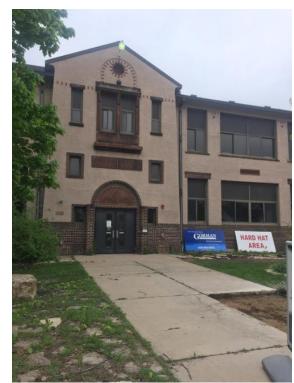


Before and after of a home improvement through the housing rehabilitation program

New affordable housing projects









2219 Lofts 23 units (1,2 & 3 bedrooms)

Roosevelt School 32 units (1 & 2 bedrooms)



Rental housing loan program

- 17 units assisted with an average cost of 3,000 per unit
- Terms:
 - 0% interest
 - Up to 5 year loan
 - Requires an underwriting process to ensure the loans can be paid back



Before and after of a unit that participated in program





New developments

- Downtown hotels
- Gundersen resident housing & hotel
- WTC & UW-La Crosse investments
- Student & multi-family housing projects
- Lot C development
- Dura-Tech expansion



Additional elements

- Branch libraries
- Rental housing standards



2. Citizen Advancement



Human Rights Commission

- Listening sessions and action steps
- Community input and conversation
- African American community, LGBTQ, immigration issues, Latino community
- Sundown town proclamation
- Greater La Crosse Diversity Council

The City of La Crosse

Human Rights Commission

invites you to a

Community
Listening
Session

Wednesday, November 4th, 2015 6:00-8:00 pm

Three Rivers House 724 Main Street

> Facilitated by Tracy Littlejohn

A safe space to discuss barriers and discrimination experienced by community members in La Crosse due to their sexual orientation, gender expression, or gender identity.

We welcome your spoken or written experiences.

City workforce representation

B. Full Time Employees – Representative Workforce Plan

(1)	(2)	(3)	(4)		
EEOC Category	2010 City of La Crosse Population	2010 City of La Crosse Estimated	Actual vs. Representative Work Force Full-Time Employees*		
		Labor Force	(a) Actual* (4/1/2016)	(b) Representative	
White	46,072	38,483	448	420	
Black	1,155	1063	3	12	
American Indian Eskimo	286	255	2	3	
Asian or Pacific Islander	2,502	1913	17	21	
Hispanic	1012	808	2	9	
Other**	1,305	691	0	7	
Total	52,332	43,213	472***	472	

2016, City of La Crosse



City workforce representation

In a April 2017 survey, City of La Crosse employees were asked to rate their current work department in regard to workplace inclusion and diversity on a 1 to 5 scale; 1 being not inclusive or diverse and 5 being very inclusive and diverse (186 responses):

- 1 7%
- 2 10%
- 3 22%
- 4 42%
- 5 19%



Summer youth employment program

- Partnership with:
 - WisCorps
- Projects include:
 - Born Learning trail at Red Cloud Park
 - Managing invasive species in the La Crosse Marsh
 - Installing gardens residents' homes
 - Building a raingarden at Kane Street Garden





Ending veterans & chronic homelessness



Scott Johnston, an Air Force veteran, was helped through the La Crosse Collaborative to End Homelessness (Picture: Erik Daily, La Crosse Tribune)





Senior centers

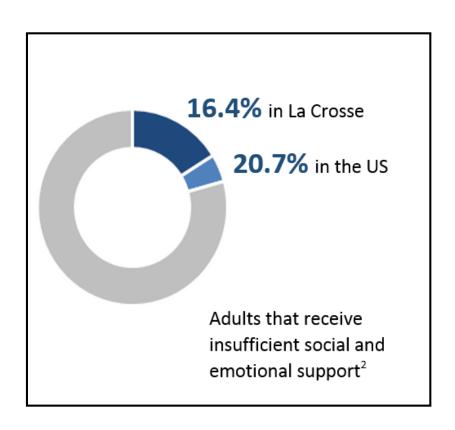




Community health improvement plan

Three Priority Areas:

- 1. Improve mental health
- 2. Address substance abuse
- 3. Address social determinants





Additional elements

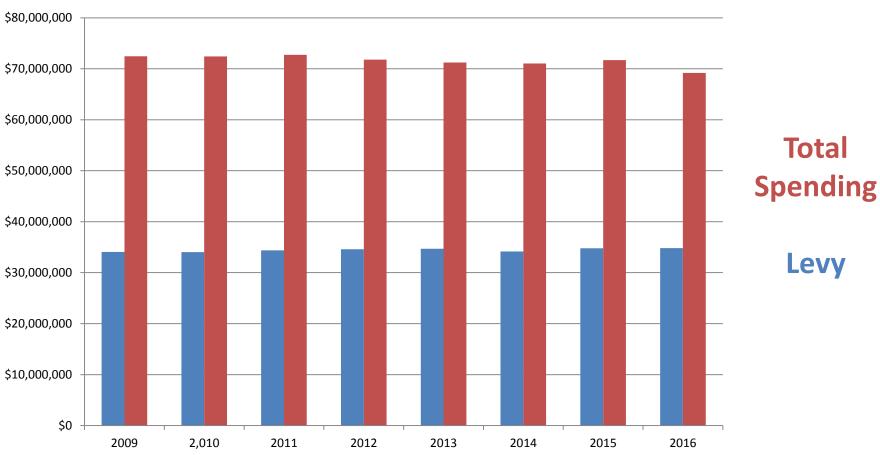
- Formation of city employee diversity committee
- Creation of neighborhood liaison
- Early childhood education



3. Regional Competitiveness



Operating budget





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Cost of services comparison

Annual Costs For Living in the La Crosse Area										
Cost	City of La Crosse (LSD)	Town of Farmington High Est. (M-MSD)	Town of Farmington Low Est. (M-MSD)	Village of Holmen (HSD)	Town of Onalaska <u>High Est.</u> (HSD)	Town of Onalaska Low Est. (HSD)	City of Onalaska (OSD)	Village of West Salem (WSD)		
Taxes (2)	\$4,606.10	\$2,905.18	\$2,905.18	\$3,306.26	\$2,825.46	\$2,825.46	\$3,349.68	\$3,007.45		
Sewer	\$168.28	\$650.84	\$575.84	\$557.00	\$650.84	\$575.84	\$279.60	\$150.72		
Water (5)	\$192.28	\$658.93	\$382.54	\$201.00	\$382.54	\$257.43	\$172.28	\$199.08		
Estimated ERU Stormwater (4)	\$53.92	\$0.00	\$0.00	\$46.00	\$25.00	\$25.00	\$59.48	\$18.00		
Garbage/Recycling	\$0.00	\$78.00	\$78.00	\$148.00	\$101.40	\$101.40	\$0.00	\$0.00		
Tax Rate	0.029909709	0.018864817	0.018864817	0.021469195	0.018347131	0.018347131	0.021751183	0.019528922		
Annual Mortgage (1)	\$7,490.84	\$7,490.84	\$7,490.84	\$7,490.84	\$7,490.84	\$7,490.84	\$7,490.84	\$7,490.84		
Homeowners Policy	Variable	Variable	Variable	Variable	Variable	Variable	Variable	Variable		
Transportation Costs	Variable	Variable	Variable	Variable	Variable	Variable	Variable	Variable		
Total Annual Cost	\$12,511.41	\$11,783.79	\$11,432.40	\$11,749.09	\$11,476.07	\$11,275.96	\$11,351.88	\$10,866.09		
Total Monthly Cost	\$1,042.62	\$981.98	\$952.70	\$979.09	\$956.34	\$939.66	\$945.99	\$905.51		

Notes:

Bolded Numbers - Estimate due to variable replacement costs based on well depth and type of sanitary sewer

- (1) Based on a 30 yr Mortgage at 4.5%, w/ 20% downpayment
- (2) Based on \$154,000 home \$154,000 * 2013 Tax Rate (http://www.co.la-crosse.wi.us/zoning/real/docs/MillRates2009-2013.pdf)
- (3) Based on 18,750 gal. average (http://psc.wi.gov/utilityInfo/maps/documents/waterStateMap.pdf)
- (4) ERU defined by individual municipalities

Difference Between High and Low:

\$1,645,32 Per Year

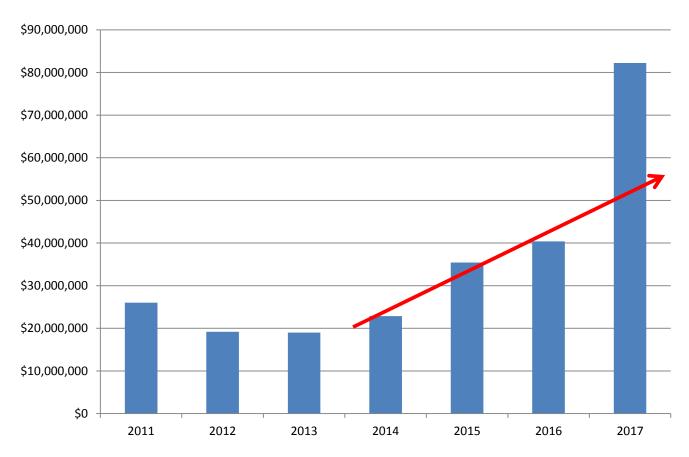
\$137.11 Per Month

University of Wisconsin, U.S. Department of Agriculture and Wisconsin counties cooperating. An EEO/AA employer, University of Wisconsin Extension provides equal opportunities in employment and programming, including Title IX and Americans with Disabilities (ADA) requirements.





Capital budget





City Hall reform

- Technology upgrades, Share Point
- More on-line services, credit cards for customer service
- Merged or eliminated 29 committees since 2013
- Assess health insurance program, wellness initiatives
- Customer service changes in lobby, 789-CITY

Organizational assessment

Strategic Goal	Progress Report Notes				
I. Streamline City Governance and Structure					
I.A. Streamline Council, Committees and Meeting Structure					
Reduce number of meetings for citizen to get decision	How do we measure this? Work with staff to establish performance measures				
2. Reduce overall time spent in meetings	How do we measure this? Work with staff to establish performance measures				
3. Reduce size of Council to 8 members – Mayor being tie breaker	Completed – in 2016 the Council downsized to 13 members				
4. Representation	Council decided to keep district representation with 13 districts				
5. Re-align committee structure – 13 required by State law	In progress – more than 30 committees have been eliminated/merged/re-aligned				
6. Re-purpose committee structure around core city processes	In progress – more than 30 committees have been eliminated/merged/re-aligned				
7. 6-8 core committees – align around core processes	In progress – more than 30 committee have been eliminated/merged/re-aligned				
8. Clarify purpose and what goes to what committee	Ask committees to establish/re-establish purpose				
9. Two (2) Council meetings per month	Completed				
10. "Committee of the Whole" becomes regular Council meeting	Completed				
11. Public hearing at each meeting	Council rules do not allow public hearing unless specifically approved at meeting				
12. Consider starting meetings at 6:30 PM	Council decided against				
13. Eliminate resolutions for purchasing items already budgeted	This should be given strong consideration				
14. Refurbish Council Chambers – Council faces public	Council denied request for funding to refurbish chambers				



Organizational assessment

- Utilize SharePoint program to establish work orders, performance measures and track progress
- Utilize technology and eliminate paper
- Adopting a LEAN plan including principles, training and changing our practices
- Establishing performance measures with scorecards and dashboards to easily share our progress with staff and the public

Sustainability measures

Sustainability Goals

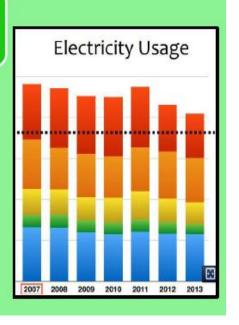
- 25% reduction in fossil fuel consumption
- 25% of energy needs from renewables
- 50% of procurement from environmentally preferred products
- 25% reduction in community's waste
- 25% increase in community's recycling rates
- Increase community's affordable housing and local foods



Sustainability measures

Electricity Usage

- 22% reduction since 2007
- Now using 5 million fewer kwh/year
- This keeps over 6.5 million pounds of CO2 out of the atmosphere every year
- Saves La Crosse about \$180,000/year





Sustainability measures





Regional issues

Table 3. Calls for Service Responded to by La Crosse County Sheriff's Department by Year

Year	Total Calls	Within City of La Crosse	Percentage of County Total
2012	20,821	4,500	21.6%
2013	21,720	4,111	18.9%
2014	24,730	4,233	17.1%

The City of La Crosse's portion of the county property tax levy was 34.8%, therefore contributing 17.7% in excess toward Sheriff Department

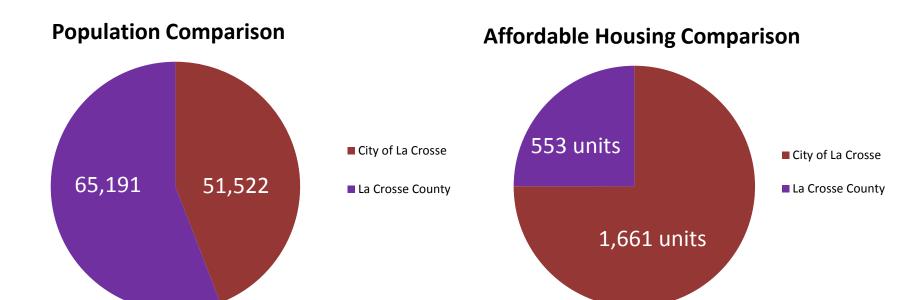


Regional issues

- Cooperative boundary agreement with Shelby
- Sewer and water services agreements with Shelby, Campbell, Onalaska and La Crescent
- North-south transportation
- Open space preservation and restoration
- Water quality



Regional housing affordability





Special Projects



La Crosse Center





Riverside North redevelopment



Special projects

- Accelerated transportation infrastructure repair and maintenance
- Fire stations and emergency medical services contract
- Riverside Park and levee
- Memorial pool



In conclusion

- Continue our focus on neighborhood revitalization;
- Citizen advancement; and
- Regional competitiveness

