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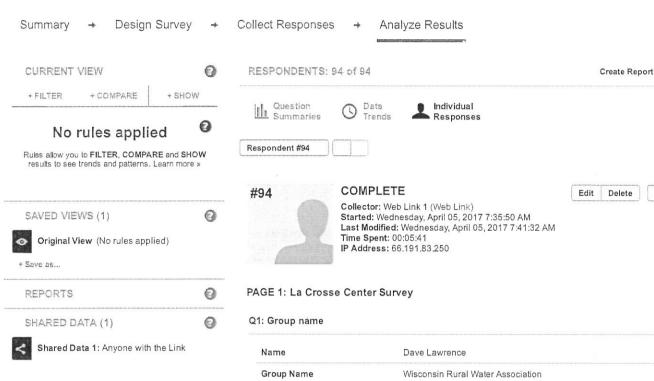
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Share All

Create Report

# La Crosse Center Feedback



Name	Dave Lawrence
Group Name	Wisconsin Rural Water Association
Date of Event	March 28-31, 2017

Estimated Attendance 1.300 Email Address dlawrence@wrwa.org

715-344-7778

## Q2: Food Services

Phone Number

Quality of Food for Meals & Breaks	Very Good
Quantity of Food for Meals & Breaks	Excellent
	Excellent
Organization of Meals & Breaks	
Beverage Quality	Excellent
Beverage Service	Very Good

## Q3: Facility Cleanliness

	Lobby(s)	Excellent
	Meeting Areas	Excellent
	Hallways	Excellent
	Restrooms	Very Good

## Q4: Technical Services

Room Setup/Layout

Room Functionality for Event Excellent

Additional Equipment Excellent

Accessibility

Room Climate (i.e. temperature) Very Good

#### Q5: Guest Services

ADA Accessibility Excellent

Business Services (copier, fax, etc.)

Wireless Internet Stability Very Good

#### Q6: Are there any future dates that you would consider hosting an event at the La Crosse Center?

Yes, we would like to consider open dates around the last week of March in future years.

## Q7: Areas of service that you thought most impressive:

Interaction with facility staff, everyone was friendly, helpful and attentive to everything we needed.

## Q8: Area(s) of service that you feel need to be addressed and improved:

Really can't think of any.

## Q9: Overall impression and general comments:

Everything was just great, you met and exceeded all our expectations.

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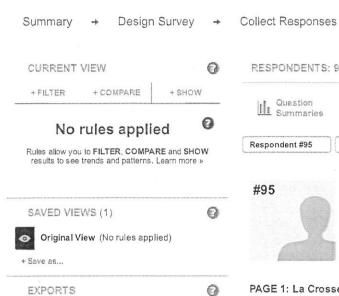
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# La Crosse Center Feedback



SHARED DATA (1)

Shared Data 1: Anyone with the Link

RESPONDENTS: 95 of 95

Analyze Results



Share All

Question III Summaries

Data

Individual Responses

Respondent #95



## COMPLETE

Collector: Web Link 1 (Web Link) Started: Monday, April 10, 2017 4:27:17 PM Last Modified: Monday, April 10, 2017 4:29:09 PM Time Spent: 00:01:51 IP Address: 173.202.155.161

Delete

Export

PAGE 1: La Crosse Center Survey

## Q1: Group name

0

Megan Johnson
Drone / Johnson Wedding
4/1/2017
270
megan.drone@gmail.com
608-306-2000

## C

Beverage Quality	Very Good	
Beverage Service	Very Good	

#### Q3: Facility Cleanliness

Lobby(s)	Excellent
Hallways	Excellent
Restrooms	Excellent

## Q4: Technical Services

Room Setup/Layout	Excellent
Room Functionality for Event	Excellent
Room Climate (i.e. temperature)	Fair

#### Q5: Guest Services

Respondent skipped this question

Q6: Are there any future dates that you would consider hosting an event at the La Crosse Center?

Respondent skipped this question

Q7: Areas of service that you thought most impressive:

Respondent skipped this question

Q8: Area(s) of service that you feel need to be addressed and improved:

Respondent skipped this question

Q9: Overall impression and general comments:

Overall, everything at the center was great for our reception. Mike was so great to work with and made everything very easy for us.

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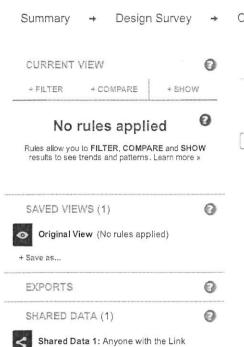
Examples

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Plans & Pricing

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# La Crosse Center Feedback



Collect Responses → Analyze Results

Export All Share All

Edit

Delete

Export

Question Summaries

RESPONDENTS: 96 of 96

Data Trends Individual Responses

Respondent #96



#### COMPLETE

Collector: Web Link 1 (Web Link) Started: Wednesday, April 12, 2017 9:58:23 AM Last Modified: Wednesday, April 12, 2017 10:04:08 AM Time Spent: 00:05:45

IP Address: 24.196.114.218

## PAGE 1: La Crosse Center Survey

#### Q1: Group name

Name	Cindy Roehl	
Group Name	Tavern League of WI	
Date of Event	04/3/17-04/06/17	
Estimated Attendance	700	
Email Address	cindyr@tlw.org	
Phone Number	800-445-9221	

#### Q2: Food Services

Beverage Quality	Excellent
Beverage Service	Excellent

## Q3: Facility Cleanliness

Lobby(s)	Excellent
Meeting Areas	Excellent
Hallways	Excellent
Restrooms	Excellent

## Q4: Technical Services

Room Setup/Layout	Excellent
Room Functionality for Event	Excellent
Additional Equipment Accessibility	Excellent
Room Climate (i.e. temperature)	Excellent

Q5: Guest Services

**ADA Accessibility** 

Excellent

Business Services (copier, fax, Excellent etc.)

Wireless Internet Stability

Excellent

Q6: Are there any future dates that you would consider hosting an event at the La Crosse Center?

Spring 2020

Q7: Areas of service that you thought most impressive:

All the staff & Mike Ferris and Dave Guepfer

Q8: Area(s) of service that you feel need to be addressed and improved:

Detailing of set-up to crew, directions not followed through properly. No big deals just minor errors.

Q9: Overall impression and general comments:

Excellent

2 FTEMS a) gargetors out on wrong evening b) 4 tables Should have been struck after a donce. And they weren't

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Examples

Survey Services

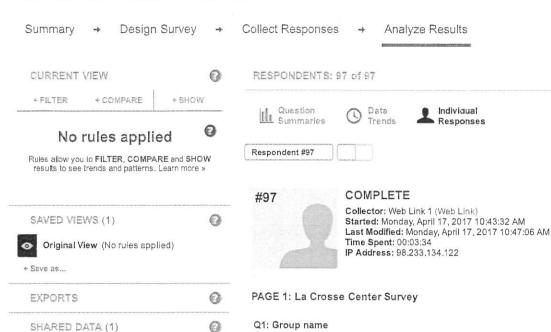
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# La Crosse Center Feedback

Shared Data 1: Anyone with the Link



## Q1: Group name

	Name	7 Rivers Robotic Regional
	Date of Event	April 12 - 15, 2017
	Estimated Attendance	3,500
	Email Address	llowenstein@showreadyevents.com
	Phone Number	410-952-1249
Q	2: Food Services	
	Quality of Food for Meals & Breaks	Very Good
	Quantity of Food for Meals & Breaks	Very Good
	Quality of Service for Meals & Breaks	Very Good
	Organization of Meals & Breaks	Very Good
	Beverage Quality	Good
	Beverage Service	Good
Q	3: Facility Cleanliness	
	Lobby(s)	Very Good
	Meeting Areas	Very Good
	Hallways	Very Good
	Restrooms	Very Good
Q	4: Technical Services	

Very Good

Very Good

Room Setup/Layout

Additional Equipment

Accessibility

Very Good

Room Climate (i.e. temperature) Good

Q5: Guest Services

ADA Accessibility

Good Good

Business Services (copier, fax,

etc.)

Wireless Internet Stability Good

Q6: Are there any future dates that you would consider hosting an event at the La Crosse Center?

Looking at 2018 dates to bring the Regional back to LaCrosse area

Q7: Areas of service that you thought most impressive:

The entire venue staff were fantastic to work with - they handled every request in a timely manner and were very helpful every day

Q8: Area(s) of service that you feel need to be addressed and improved:

none

Q9: Overall impression and general comments:

Great venue, great staff -

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Examples

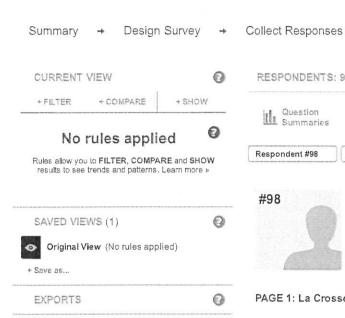
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# La Crosse Center Feedback



Shared Data 1: Anyone with the Link

SHARED DATA (1)

Export All

Share All

Question III Summaries

RESPONDENTS: 98 of 98

Data Trends Individual Responses

Analyze Results

Respondent #98

#98

## COMPLETE

Collector: Web Link 1 (Web Link) Started: Wednesday, April 19, 2017 9:10:34 PM Last Modified: Wednesday, April 19, 2017 9:14:21 PM Time Spent: 00:03:47 IP Address: 98.125.155.183

Delete Export

PAGE 1: La Crosse Center Survey

## Q1: Group name

0

Name	Rose Reinert
Group Name	YWCA La Crosse
Date of Event	April 19
Estimated Attendance	230
Email Address	rreinert@ywcalax.org
Phone Number	7812783

## Q2: Food Services

Respondent skipped this question

## Q3: Facility Cleanliness

Lobby(s)	Excellent
Meeting Areas	Excellent
Hallways	Excellent
Restrooms	Excellent

#### Q4: Technical Services

Room Setup/Layout	Excellent
Room Functionality for Event	Excellent
Additional Equipment Accessibility	Excellent
Room Climate (i.e. temperature)	Excellent

Q5: Guest Services

Wireless Internet Stability

Q6: Are there any future dates that you would consider hosting an event at the La Crosse Center?

We should be set for Tribute to Outstanding Women in Nov- we will be in touch about next year's April event

Q7: Areas of service that you thought most impressive:

Mike does a great job prior to the event ensuring we communicate about details. Thank you Mike!

Q8: Area(s) of service that you feel need to be addressed and improved:

It is frustrating when we arrive and there is nobody around to help set up and check tech stuff. We always end up hunting someone down but it is stressful. If tech people could check in shortly after our agreed upon arrival time or at least an hour before the event, that helps.

Q9: Overall impression and general comments:

Great-thank you

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Examples

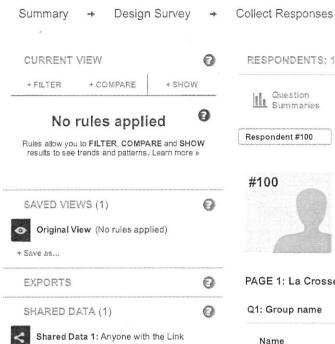
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# La Crosse Center Feedback



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RESPONDENTS: 100 of 100

Analyze Results

Individual Responses

Respondent #100

Question

III Summaries

COMPLETE

Data

Trends

Collector: Web Link 1 (Web Link) Started: Monday, April 24, 2017 1:14:48 PM Last Modified: Monday, April 24, 2017 1:16:58 PM

Time Spent: 00:02:09 IP Address: 66.112.87.195



PAGE 1: La Crosse Center Survey

## Q1: Group name

Keri Messick
Onalaska Prom
4/22/17
300
meske@onalaskaschools.com
6087834561

## Q2: Food Services

Respondent skipped this question

## Q3: Facility Cleanliness

Lobby(s)	Very Good	
Hallways	Very Good	
Restrooms	Good	

## Q4: Technical Services

Room Setup/Layout	Very Good
Room Functionality for Event	Very Good
Additional Equipment Accessibility	Good
Room Climate (i.e. temperature)	Good

#### Q5: Guest Services

Respondent skipped this question

Q6: Are there any future dates that you would consider hosting an event at the La Crosse Center?

Prom 2018 in April sometime

Q7: Areas of service that you thought most impressive:

Respondent skipped this question

Q8: Area(s) of service that you feel need to be addressed and improved:

Respondent skipped this question

Q9: Overall impression and general comments:

Smooth event

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Examples

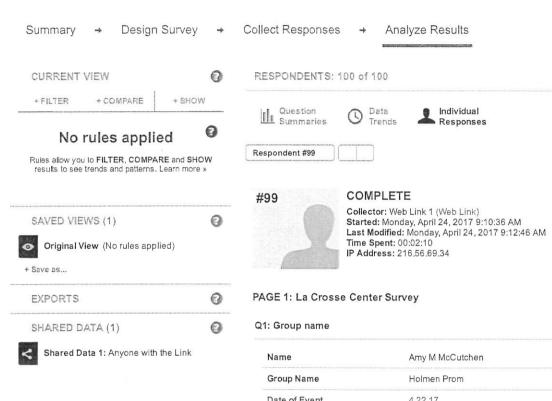
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# La Crosse Center Feedback



Name	Amy M McCutchen
Group Name	Holmen Prom
Date of Event	4.22.17
Estimated Attendance	400 students (plus parents)
Email Address	mccamy@holmen.k12.wi.us
Phone Number	6083856076

## Q2: Food Services

Respondent skipped this question

## Q3: Facility Cleanliness

Lobby(s)	Excellent	
Meeting Areas	Excellent	
Hallways	Excellent	
Restrooms	Excellent	

## Q4: Technical Services

Room Setup/Layout	Excellent
Room Functionality for Event	Excellent
Additional Equipment Accessibility	Excellent
Room Climate (i.e. temperature)	Very Good

#### Q5: Guest Services

ADA Accessibility

Business Services (copier, fax, Excellent

etc.)

Wireless Internet Stability

Excellent

Q6: Are there any future dates that you would consider hosting an event at the La Crosse Center?

Yes, future years...can you get us a list of the dates you have booked?

Q7: Areas of service that you thought most impressive:

Housemen were readily available and willing to help.

Q8: Area(s) of service that you feel need to be addressed and improved:

It was warm, but housemen adjusted temp quickly and it was much better.

Q9: Overall impression and general comments:

Very good. We plan to continue to host our prom here for many years to come!

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Shared Data 1: Anyone with the Link

Examples

Survey Services

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Share All

Export

# La Crosse Center Feedback

Summary Design Survey Collect Responses Analyze Results **CURRENT VIEW** 0 RESPONDENTS: 101 of 101 + FILTER + COMPARE + SHOW Question Data Individual III Summaries Responses 0 No rules applied Respondent #101 Rules allow you to FILTER, COMPARE and SHOW results to see trends and patterns. Learn more » COMPLETE #101 Collector: Web Link 1 (Web Link) SAVED VIEWS (1) 0 Started: Tuesday, April 25, 2017 3:22:11 PM Last Modified: Tuesday, April 25, 2017 3:26:00 PM Original View (No rules applied) Time Spent: 00:03:48 IP Address: 144.92.171.118 + Save as... **EXPORTS** PAGE 1: La Crosse Center Survey 0 SHARED DATA (1) 0 Q1: Group name

Name	Laura Richards
Group Name	OPID Spring Conference
Date of Event	April 20 & 21
Estimated Attendance	190
Email Address	laura.richards@wisc.edu
Phone Number	6082656534

## Q2: Food Services

Quality of Food for Meals & Breaks	Fair
Quantity of Food for Meals & Breaks	Good
Quality of Service for Meals & Breaks	Very Good
Organization of Meals & Breaks	
Beverage Quality	Good
Beverage Service	Good

## Q3: Facility Cleanliness

Lobby(s)	Fair
Meeting Areas	Fair
Hallways	Fair
Restrooms	Fair

#### Q4: Technical Services

Room Setup/Layout

Good

Room Functionality for Event

Fair

Additional Equipment

Good

Accessibility

Room Climate (i.e. temperature) Fair

Q5: Guest Services

**ADA Accessibility** 

Fair

Wireless Internet Stability

Good

Q6: Are there any future dates that you would consider hosting an event at the La Crosse Center?

no

Q7: Areas of service that you thought most impressive:

Quick response time and willingness to help

Q8: Area(s) of service that you feel need to be addressed and improved:

building is out dated, noise level of the meeting rooms the walls are too thin, poster boards not stable and in general the permanent marks on the floors etc. make the place look dirty

Q9: Overall impression and general comments:

Respondent skipped this question

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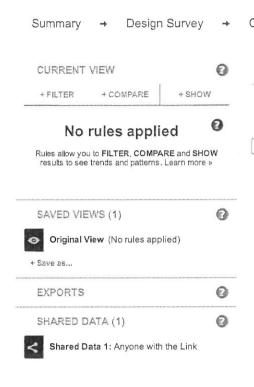
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## La Crosse Center Feedback



Collect Responses Analyze Results

Export All

Edit

Delete

Share All

Export

RESPONDENTS: 103 of 103

Question Data III Summaries

Trends

Individual Responses

Respondent #102



#### COMPLETE

Collector: Web Link 1 (Web Link) Started: Friday, April 28, 2017 6:42:30 PM Last Modified: Friday, April 28, 2017 6:49:53 PM Time Spent: 00:07:22

IP Address: 72.160.233.67

## PAGE 1: La Crosse Center Survey

## Q1: Group name

Name	Patrick Lamke
Group Name	North American Squirrel Association
Date of Event	04/26/2017
Estimated Attendance	740
Email Address	pslamke@centurytel.net
Phone Number	608-386-6602

## Q2: Food Services

Respondent skipped this question

## Q3: Facility Cleanliness

Lobby(s)	Excellent
Meeting Areas	Excellent
Hallways	Excellent
Restrooms	Excellent

## Q4: Technical Services

Room Setup/Layout	Excellent
Room Functionality for Event	Good
Additional Equipment Accessibility	Good
Room Climate (i.e. temperature)	Excellent

## Q5: Guest Services

ADA Accessibility

Business Services (copier, fax, Excellent

etc.)

Wireless Internet Stability

Excellent

Q6: Are there any future dates that you would consider hosting an event at the La Crosse Center?

ves

Q7: Areas of service that you thought most impressive:

space / accommodating staff

Q8: Area(s) of service that you feel need to be addressed and improved:

GET A DAMN BIG SCREEN AND A HIGH RESOLUTION, SUPER BRIGHT PROJECTION UNIT FOR USE DURING PRESENTATIONS!!!!!! The current screen is like looking at a postage stamp, and you can hardly see it if the low-power room lights are on. That is the only reason for the previously given low scores on your survey. I'm sure we aren't the only group that would pay for its use.

Q9: Overall impression and general comments:

Α

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Examples

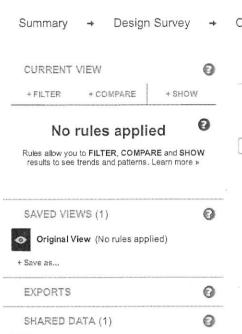
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# La Crosse Center Feedback



Shared Data 1: Anyone with the Link

Collect Responses Analyze Results

Export All

Edit

Delete

Share All

RESPONDENTS: 103 of 103

Export

Question III Summaries Data Trends

Individual Responses

Respondent #103



## COMPLETE

Collector: Web Link 1 (Web Link) Started: Monday, May 01, 2017 9:42:40 AM Last Modified: Monday, May 01, 2017 9:47:48 AM Time Spent: 00:05:08

IP Address: 71.13.173.178

PAGE 1: La Crosse Center Survey

Q1: Group name

Name	Tom Reichenbacher
Group Name	Office for Catholic Schools, Diocese of La Crosse
Date of Event	April 28, 2017
Estimated Attendance	660
Email Address	treichenbacher@diolc.org
Phone Number	608-788-7707

#### Q2: Food Services

Quality of Food for Meals & Breaks	Very Good
Quantity of Food for Meals & Breaks	Good
Quality of Service for Meals & Breaks	Very Good
Organization of Meals & Breaks	Very Good
Beverage Quality	Fair
Beverage Service	Very Good

## Q3: Facility Cleanliness

Lobby(s)	Good
Meeting Areas	Good
Hallways	Good
Restrooms	Fair

## Q4: Technical Services

Room Setup/Layout

Very Good

Room Functionality for Event

Good

Additional Equipment

Very Good

Accessibility

Room Climate (i.e. temperature) Very Good

Q5: Guest Services

**ADA Accessibility** 

Very Good

Business Services (copier, fax,

Very Good

Wireless Internet Stability

Very Good

Q6: Are there any future dates that you would consider hosting an event at the La Crosse Center?

October 5, 2018

Q7: Areas of service that you thought most impressive:

Maintenance and food staff were responsive.

Q8: Area(s) of service that you feel need to be addressed and improved:

I was in the bathroom after the conference and noticed a toilet leaking.

Q9: Overall impression and general comments:

Overall, we were very pleased with the center

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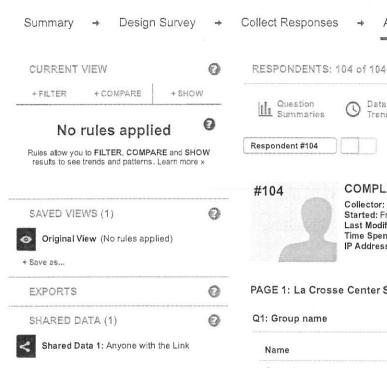
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Examples

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## La Crosse Center Feedback



Export All

Share All

Analyze Results

Individual Responses

Data

Trends

COMPLETE

Export

Collector: Web Link 1 (Web Link) Started: Friday, May 05, 2017 12:40:23 PM Last Modified: Friday, May 05, 2017 12:42:47 PM Time Spent: 00:02:23

IP Address: 104.129.196.194

## PAGE 1: La Crosse Center Survey

Name	Nichole Shaffer
Group Name	National Multiple Sclerosis Society
Date of Event	4/29/2017
Estimated Attendance	500
Email Address	nichole.shaffer@nmss.org
Phone Number	2623694416

## Q2: Food Services

Respondent skipped this question

## Q3: Facility Cleanliness

Lobby(s)	Excellent
Meeting Areas	Excellent
Hallways	Excellent
Restrooms	Excellent

#### Q4: Technical Services

Room Setup/Layout	Excellent
Room Functionality for Event	Excellent
Additional Equipment Accessibility	Excellent
Room Climate (i.e. temperature)	Excellent

Q5: Guest Services

**ADA Accessibility** 

Wireless Internet Stability

Excellent

Q6: Are there any future dates that you would consider hosting an event at the La Crosse Center?

Respondent skipped this question

Q7: Areas of service that you thought most impressive:

Crew on site to assist. I had a walkie talkie and it worked great with communicating to the on site staff.

Q8: Area(s) of service that you feel need to be addressed and improved:

Respondent skipped this question

Q9: Overall impression and general comments:

Our event well smooth as we anticipated. Thank you!

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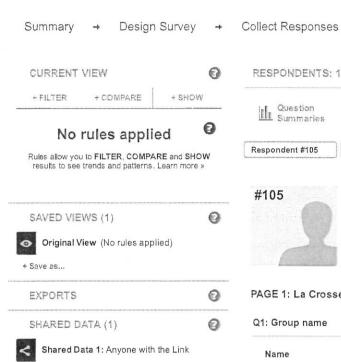
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# La Crosse Center Feedback



## RESPONDENTS: 105 of 105

Export All

Share All

Question III Summaries





Analyze Results

Respondent #105

# #105

## COMPLETE

Collector: Web Link 1 (Web Link) Started: Monday, May 08, 2017 9:49:20 AM Last Modified: Monday, May 08, 2017 10:09:22 AM Edit Delete Export

Time Spent: 00:20:01 IP Address: 75.129.52.236

## PAGE 1: La Crosse Center Survey

#### Q1: Group name

Name	Art Marson
Group Name	La Crosse Lions Charities
Date of Event	May 5-6
Estimated Attendance	580
Email Address	amarson@centurytel.net
Phone Number	608-386-1854

#### Q2: Food Services

Quality of Food for Meals & Breaks	Very Good
Quantity of Food for Meals & Breaks	Very Good
Quality of Service for Meals & Breaks	Very Good
Organization of Meals & Breaks	Excellent
Beverage Quality	Excellent
Beverage Service	Excellent

## Q3: Facility Cleanliness

Lobby(s)	Excellent
Meeting Areas	Excellent
Hallways	Excellent
Restrooms	Excellent

## Q4: Technical Services

Room Setup/Layout

Room Functionality for Event	Excellent
Additional Equipment Accessibility	Excellent
Room Climate (i.e. temperature)	Very Good

#### 05: Guest Services

ADA Accessibility	Very Good	
Wireless Internet Stability	Very Good	

#### Q6: Are there any future dates that you would consider hosting an event at the La Crosse Center?

None at this time, but possibly in the future. We would bid on a national conference if direct air travel was available.

## Q7: Areas of service that you thought most impressive:

Every last minute request was addressed and taken care of without issue. Very easy to work with the staff

## Q8: Area(s) of service that you feel need to be addressed and improved:

The sound quality in Hall A was a bit unclear at the opening banquet with the lavaliere mikes. Not a major issue and it might have been where the person was wearing it. Signage was a bit of a problem but it was probably more of our problem. A floor map in the entrance might help. We also should have arranged for some water to be available in the seminar rooms. Radisson is a bit of a walk for some people.

#### Q9: Overall impression and general comments:

We heard many positive comments about the convention and the facility. Space was super for our needs. Staff were great to work with. We have one of the best facilities for conventions and the location near bars, restaurants, stores and the river is great. Thank you for taking care of our needs and helping us have a great convention.

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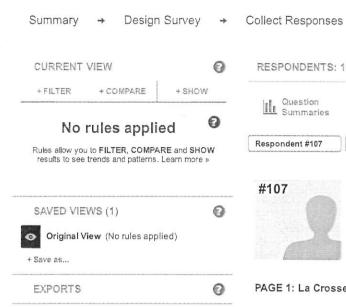
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# La Crosse Center Feedback



Shared Data 1: Anyone with the Link

SHARED DATA (1)

RESPONDENTS: 107 of 107

Analyze Results



Share All

Export All

Question Summaries Data Trends

Individual Responses

Respondent #107



## COMPLETE

Collector: Web Link 1 (Web Link) Started: Monday, May 15, 2017 3:19:03 PM Last Modified: Monday, May 15, 2017 3:23:24 PM Time Spent: 00:04:20

IP Address: 138.49.99.14



PAGE 1: La Crosse Center Survey

## Q1: Group name

0

Name	Melissa Webster
Group Name	UWL Commencement
Date of Event	May 14, 2017
Estimated Attendance	8,000
Email Address	mwebster@uwlax.edu
Phone Number	6087856509

## Q2: Food Services

Quality of Food for Meals & Breaks	Good
Quantity of Food for Meals & Breaks	Good
Quality of Service for Meals & Breaks	Good
Organization of Meals & Breaks	Good
Beverage Quality	Good
Beverage Service	Good

## Q3: Facility Cleanliness

Labbu(a)	Cood	
Lobby(s)	Good	
Meeting Areas	Good	
Hallways	Good	
Restrooms	Good	

## Q4: Technical Services

Room Setup/Layout

Very Good

Room Functionality for Event Very Good

Additional Equipment Very Good
Accessibility

Room Climate (i.e. temperature) Good

Q5: Guest Services

ADA Accessibility

Business Services (copier, fax, etc.)

Wireless Internet Stability

Good

Q6: Are there any future dates that you would consider hosting an event at the La Crosse Center?

Already held

Q7: Areas of service that you thought most impressive:

Jeff with set-up, Brian with AV - Both fantastic service! Mike Ferris, as always, goes above and beyond.

Q8: Area(s) of service that you feel need to be addressed and improved:

Guest entrance was opened early - better coordination of locked entry

Q9: Overall impression and general comments:

Chaotic on our part and the La Crosse Center staff really helped to smooth out where our team was lacking. We couldn't have done it without them. Order me five Jeff clones once they are complete.;)

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