La Crosse Fire Department





2016 Community Report



Serving La Crosse and Southwestern Wisconsin Quality Emergency Services Since 1896



Our Mission

The La Crosse Fire Department serves all who live in and visit the City of La Crosse through excellence in fire protection, safety, emergency medical services, rescue and education services at the highest professional standard in a compassionate, ethical and cost effective manner.

Our Core Values

- High Quality Services
- Cost Effectiveness
- High Ethical Standards
- Competence
- Communication

- Commitment
- Responsiveness
- Excellence
- Leadership
- Integrity

Organizational Strategies

- Goal 1: Improve internal & external communications
- Goal 2: Engage in "community firefighting" with our citizens
- Goal 3: An innovative work place focused on service excellence
- Goal 4: Strategically placed & efficient equipment (apparatus & stations)
- Goal 5: A highly skilled workforce
- Goal 6: An accountable & transparent agency with strong leadership
- Goal 7: A safe & healthy work environment

Table of Contents...

Fire Prevention & Building Safety.14-1Training Bureau.16-1Responses/Calls.18EMS.19HazMat.20US&R.21	Letter from Chief Cleveland	
Honoring Firefighters.9Budgets.10-1A Look at 2016.12-1Fire Prevention & Building Safety.14-1Training Bureau.16-1Responses/Calls.18EMS.19HazMat.20US&R.21	Personnel	6-7
Budgets. 10-1 A Look at 2016. 12-1 Fire Prevention & Building Safety. 14-1 Training Bureau. 16-1 Responses/Calls. 18 EMS. 19 HazMat. 20 US&R. 21	Firefighter of the Year	8
Budgets	Honoring Firefighters	
Fire Prevention & Building Safety.14-1Training Bureau.16-1Responses/Calls.18EMS.19HazMat.20US&R.21	Budgets	10-11
Training Bureau. 16-1 Responses/Calls. 18 EMS. 19 HazMat. 20 US&R. 21	A Look at 2016	
Responses/Calls. 18 EMS. 19 HazMat. 20 US&R. 21	Fire Prevention & Building Safety	14-15
EMS	Training Bureau	16-17
HazMat		
US&R		
	HazMat	
	US&R	21
Water Rescue	Water Rescue	22
TEMS	TEMS	



Letter from the Chief...

April 15, 2017

Mayor Kabat Members of the Common Council Members of the Fire and Police Commission Citizens of La Crosse

On the following page you will find the highlights of the La Crosse Fire Department 2016 year in review. I am extremely proud of the work we have accomplished as outlined in the following pages.

Unfortunately we started 2016 on unfortunate circumstances. We had four fire related fatalities in the first half of 2016. All of these fatalities occurred where we spend the majority of our time – in the home. Although prohibited by Wisconsin law, we continue to educate our citizenry about the life safety and cost benefits of home fire sprinklers. In almost all cases home fire sprinklers would have played a significant role in preventing these needless deaths.

The City of La Crosse Common Council has established and adopted their community goals for the City. The Fire Department contributes directly to the first three goals of improving housing, public safety and code enforcement daily. The Fire Department's basic mission can be accurately summarized in the following phrase: respond quickly, solve the problem, and be nice. We directly contribute to the three goals through our suppression and emergency medical services, conducting fire inspections, and through our code enforcement efforts in our Division of Fire Prevention and Building Safety

A summary of our highlights are as follows:

- Maintained our status as an Internationally Accredited Agency
- Completed the year with a total budget surplus
- Continued to meet our rising service demand for fire and emergency medical services; demand increased by an additional 5% as compared to the previous year
- Managed the 1.1% increase in total department activities
- Responded to emergency calls 86% of time in less than 6 minutes and 30 seconds₁
- Implementation of our new 800 megahertz radio system

We completed our second full year since the merging of the building inspection department into the fire department. We have seen great efficiencies in the performance of our Fire Prevention and Building Safety Division of which the following should be of particular note.

- > Reduced the average compliance days for garbage violations 44%
- \succ Reduced the average compliance days for outside storage by 52%
- > Reduced the average compliance days for general maintenance by 13%
- > Reduced the average compliance days to rehabilitate or raze a building by 55%

Through consistent enforcement we are not only increasing our efficiency to do more with our current staff, we are improving the quality of our housing in our neighborhoods which is a strategic goal of the common council.

Concerning our goals for 2017 we have established a number of them designed to support the strategic initiatives identified by our common council. They include but are not limited to:

- Consolidate our Fire Prevention and Building Safety operations through the remodel of the third floor at City Hall for better oversight and efficiency
- Continue strategic replacement of apparatus with the delivery of our heavy rescue unit and the ordering of a replacement engine
- Continue our emergency management efforts through the updating of the city's emergency operations plan and to conduct a table top exercise with department heads
- Determine the location of the 5th fire station consistent with the response data acquired through our accreditation program
- Develop and implement a capital improvement program concerning the replacement of our fire stations
- Continue our death and injury reduction efforts through targeted smoke alarm deployment and continued advocacy for home fire sprinkler

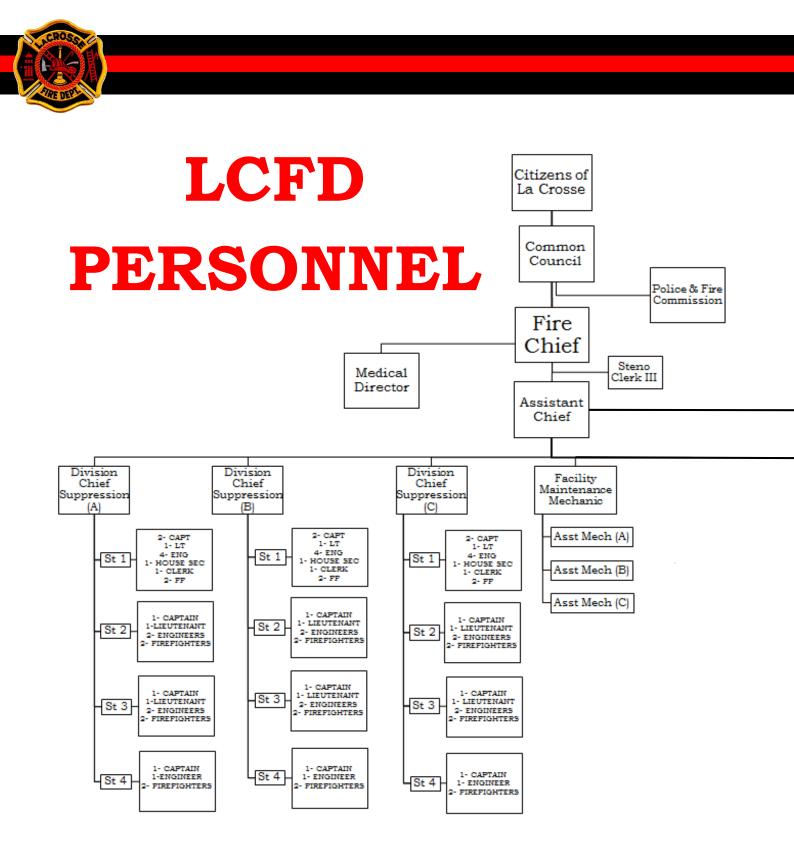
I would like to acknowledge and thank Mayor Kabat and the Common Council for their continued support of the fire department and our community risk reduction efforts.

I would also like to thank my staff for their support and efforts in carrying out the various programs and our mission. I look forward to 2017 with anticipation with my staff and other departments to continually improve the quality of life in La Crosse.

 $_1\!Response$ time is defined from the moment the emergency dispatcher answers the caller until the time that the fire department arrives on location of the call .

Augg & Churl-C



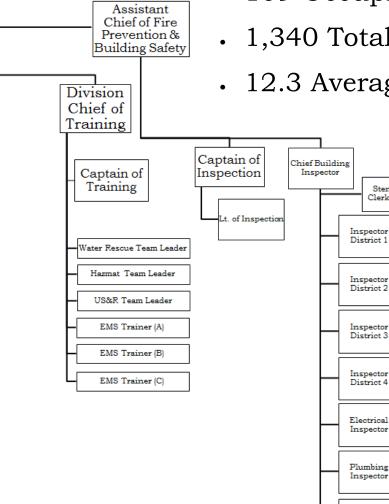


- 92 full-time firefighters rotate three shifts
- Stations are staffed with a minimum 24 personnel each day
 - Have 9 front-line apparatus
 - Provides fire, rescue and emergency medical services (among other specialized services)

La Crosse Fire Department is divided into two departments: Fire and Fire Prevention & Building Safety. We have four stations strategically located throughout La Crosse and our FPBS department resides on the third floor of City hall.

109 Occupied Positions

Steno Clerk III



1,340 Total Years Experience

12.3 Average Years Per Employee

The Department of Fire Prevention & Building Safety provides a full range of services including: plan review; construction and property maintenance inspection field operations; full electrical, erosion control, HVAC, and plumbing inspection operations; abandoned and junk vehicles on private property, and residential rental inspection operations; tavern and rooming house inspections Sign inspections; electrical and gas licenses; and assignment of property addresses.

103 out of 109 personnel are "boots on the ground" who provide direct services to the public

Code aforcement Te

TODD ENGLISH





With over 20 years of selfless service with the fire department this recognition is well deserved. When Engineer English is not busy cooking up one of his tasty recipes to feed the crew, you will find him doing something that not only betters the department, but also helps out the La Crosse community.



For example, Engineer English is involved in coaching youth wrestling, organizing a "stache bash" in November that benefits a charity, and organizes "Fill the Boot" campaign that benefits the Muscular Dystrophy Association and the list could keep going. Engineer English is always willing to help a fellow brother or sister whether it be trading shifts or simply offering to buy a pop for someone. Congratulations Engineer English!







Ryan Rushton



Kyle Soden

MN National Guard 434th Chemical Company U.S. Army Reserve 469th Engineer Company

Serving Our Country & Community

Honoring our firefighters for protecting our nation and our local community.

Tyler Hoerres

U.S. Army 173rd Engineer Battalion



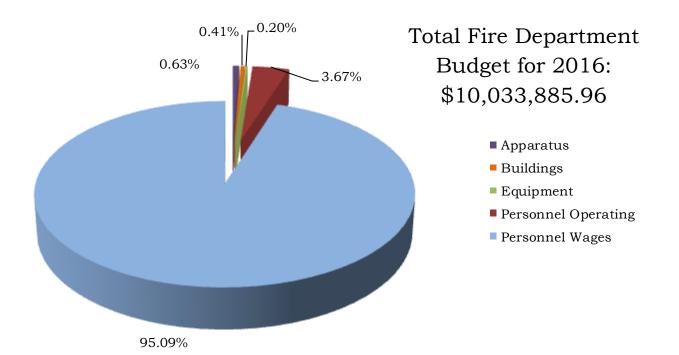
Andrew Servais

WI Air National Guard 115th Fighter Wing





2017 Budget Analysis Fire Department



Hazardous Materials Response Grant

\$94,549.88

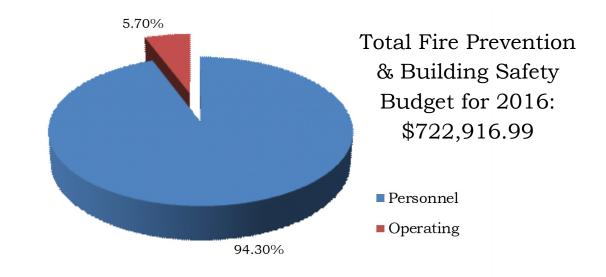
\$56,825.70

Hazardous Materials Emergency Preparedness Sub-Grant. Training and Planning grant funded by US DOT (EPCRA administers the planning portion). The purpose is to improve the delivery of EPCRA and enhance planning efforts with a focus on transportation. Training grants are to be used by HMEP sub-grantees for the funding of training activities that enhance the capabilities of states, territories, and Native American governments. Training should be developed and delivered in accordance with requirements for emergency responders under National Fire Protection Association (NFPA) standard 472. Training grants are to be used by HMEP sub-grantees for training public sector employees to respond safely and efficiently to accidents and incidents involving the transportation of hazardous materials.

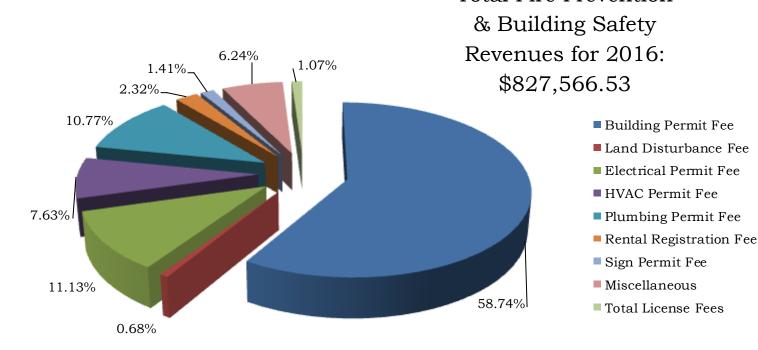
Radiological Field Team Grant

The Radiological Emergency Preparedness Program is responsible for developing and maintaining Wisconsin's emergency plans to a nuclear incident and exercising those response plans with affected local communities and the utilities. The nuclear power plants located in Wisconsin are Kewaunee and Point Beach, and the Prairie Island plant is located across the Mississippi River near Red Wing, Minnesota. In addition, spent nuclear fuel rods are kept in a cooling pool at the Dairyland Power Cooperative in Genoa and at the Zion Nuclear Generating Plant located on Lake Michigan near the Wisconsin/Illinois border. The Nuclear Regulatory Commission (NRC) requires each utility operating a nuclear power plant to demonstrate its ability, once every two years, to respond to a radiological emergency.

2017 Budget Analysis Fire Prevention & Building Safety



Total Fire Prevention















Fire Prevention & Building Safety Assistant Chief Craig Snyder

The Inspection/Arson Bureau, along with the Fire Suppression Division, started our Fire Prevention Programs for all public and parochial elementary schools in the La Crosse School District on September 19, 2016 and concluded on October 14, 2016. Over 5,500 children and adults were shown that they could make a difference by preventing fires and thus save lives.



Fire Safety & Education Programs

Educational Fire Safety Programs	104
Juvenile Fire Setter Interviews	4
Fire Safety House	24
Fire Extinguisher Demonstrations	8



		ORDERS ISSUED	<u>COMPLIANCE</u> <u>ACHIEVED</u>	RATE OF COMPLIANCE
TYPE OF ORDER TO CORRECT		YTD	YTD	YTD
REPAIR BUILDING		958	707	73.80%
+	RENTAL	612	516	84.31%
GARBAGE & REFUSE		80	78	97.50%
+	RENTAL	121	120	99.17%
OPEN STORAGE		478	466	97.49%
+	RENTAL	644	640	99.38%
MISC SIGN REPAIR/REMOVE		38	21	55.26%
SUB TOTAL		2,931	2,548	86.93%
Service Requests (called in by public)		422	380	90.05%
+	RENTAL	471	432	91.72%
TOTAL		3,824	3,360	<u>87.87%</u>

1,055	Rental Inspection of 1,002
75	> Vacant Building Registration Program had
635	24 registrations
454	11 now providential buildings
859	> 41 new residential buildings
	(81 units) were constructed
155	
60	> 7 new commercial and industrial
36	structures built
105	➢ 73 garage/utility buildings & 11
158	
	commercial structures razed
3,592	> 27 additions to single-family dwellings
-	
	65 alterations to commercial buildings
	75 635 454 859 155 60 36 105 158

➢ 64 decks built

Completed Residential

Assistant Chief of Fire Prevention & Building Safety Craig Snyder - snyderc@cityoflacrosse.org



Training Bureau Division Chief Frank Devine

The La Crosse Fire Department Training Bureau presents this review of the training accomplished by fire department members in 2016. The La Crosse Fire Department believes that the success of the training year will be determined by our success at emergency scenes.

I am happy to announce that in the fall of 2016, the Training Bureau added a new position. Captain Todd Adams has been assigned as the Captain of Training. Captain Adams brings experience and enthusiasm to the bureau. This is a very important position because as our department continues to see large numbers of turnover due to retirements, we must ensure the help needed to succeed in training our new recruits so that they can provide the quality emergency services that our community deserves.

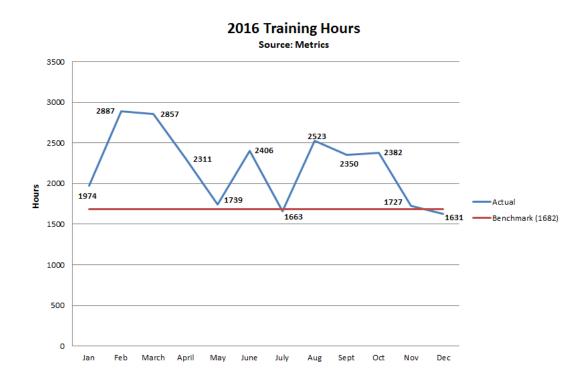
Through our actions on the many emergencies we respond to, the La Crosse Fire Department continues to prove itself a competent and professional service for the citizens of La Crosse, its visitors, and the surrounding region.

Training will always be a focus for the La Crosse Fire Department. It builds the confidence and the competence that our firefighters need to operate at any emergency scene.

The La Crosse Fire Department Training Bureau works to provide a variety of training opportunities for its staff. Various instructors help deliver this training throughout the year. The Training Bureau counts on La Crosse Fire Department staff as well as outside instructors to help provide specialized training to our firefighters on many different subjects. In 2016 the total hours of training completed by La Crosse Fire Department members totaled **27,708** hours. These hours of training include fire suppression, rescue, emergency medical services, administrative, prevention, and inspection. It also includes other specialized training Bureau has a benchmark of providing **20** hours of training each month per staff member. This average was met in 2016 with each personnel averaging over **27** hours of training per month.

The Training Bureau believes that good work is a function of human skill and that human skill emerges from training. Therefore, if we want our firefighters to do good work at the **6,067** calls they responded to in 2016, we must provide our firefighters with good training. La Crosse Fire Department staff is trained in a variety of subjects so that they can be relied upon to perform in the field when an emergency arises. An array of classes and trainings are taught by a number of instructors. This helps La Crosse Fire Department staff maintain a high degree of competence when responding. Listed below is some of the 2016 data on the classes presented.

- **368** The total number of specific training/classes delivered in 2016 can be broken down by categories. Most of these trainings were presented on multiple days/shifts.
- **2,297** This is the overall number of trainings/classes presented in 2016. These classes ranged from 1 to 30 students per class. Many classes/trainings are repetitive in nature so La Crosse Fire Department staff can stay effective and efficient in their knowledge, skills and abilities when performing in the field.
- **10,665** This is the total number of students that participated in the classes/trainings delivered in 2016. This figure represents how the La Crosse Fire Department provides training almost daily to its personnel in a variety of topics.
- **86** The total number of La Crosse Fire Department instructors used in 2016. This number reflects how the Training Bureau will utilize many of La Crosse Fire Department staff to help perform various trainings and classes.
- **10** The total number of outside instructors utilized by the Training Bureau in 2016. These instructors presented various classes throughout 2016 to La Crosse Fire Department staff including specialty trainings, administrative classes and EMS related topics.
- **4,292** This figure represents the total number of instructor hours generated in 2016 by La Crosse Fire Department staff and outside instructors while involved in presenting training.

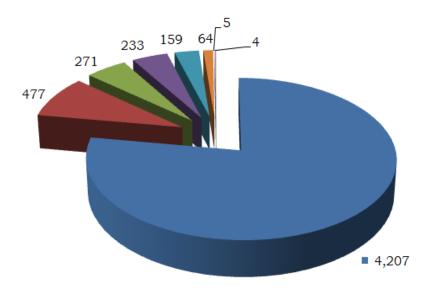


Division Chief of Training - Frank Devine - devinef@cityoflacrosse.org



2016 Responses

2016 Incident Count by NFIRS Description

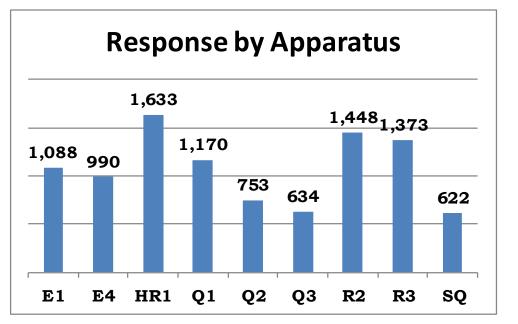


- Rescue & Emergency Medical Service
- False Alarm & False Call
- Good Intent Call
- Hazardous Condition (No Fire)

Fire

- Service Call
- Overpressure Rupture, Explosion, Overheat (No Fire)
- Severe Weather & Natural Disaster

Response calls per		
	of the day	
Hour	Incidents	
0	188	
1	157	
2	150	
3	122	
4	103	
5	131	
6	141	
7	222	
8	257	
9	295	
10	310	
11	308	
12	304	
13	327	
14	322	
15	338	
16	346	
17	326	
18	323	
19	280	
20	300	
21	312	
22	229	
23	208	
Grand Total	5,999	





EMS

Frank Garritano

The La Crosse Fire Department has been providing emergency medical services (EMS) to the City of La Crosse since 1975. The department is currently licensed with the State of Wisconsin as an EMT Non-Transport emergency medical service. The department's EMT's, Advanced EMT's, and Paramedics currently provide service up to the state of Wisconsin's EMT full scope of practice. The department currently has 8 front-line apparatus and 2 reserve apparatus. All apparatus are identically outfitted with medical equipment and capable of responding to medical emergencies 24 hours per day, 365 days per year. The department responded to 4,207 EMS calls in 2016.

The department accomplished over 2,500 EMS training hours in 2016. This impressive amount of EMS training is a testament of the department's dedication to delivering the best possible service to our customers. This year not only did we train on our "normal" EMS skills and continue to expand our abilities, but each and every member of our department went through the bi-annual EMS refresher training put on by our EMS Trainers. This type of training hones in on the basics of EMS and makes sure that every provider is more than capable of performing those skills and in a tremendously reliable fashion.

2016 also saw the continued support of our Special Event EMS. With events like The Grandad Half Marathon, Hixon 50k, and the WORS Mountain Bike Race all becoming annual happenings that attract thousands of people to our city, we want to make sure all the athletes, spectators, and vendors are well cared for should something happen. As well as the department continues to upgrade its EMS equipment whenever possible. Be it new backboards, or the latest hemostatic agents for controlling bleeding, keeping our equipment up-to-date is vital for insuring rescuer and patient safety and is necessary for maintaining our ability to provide the best patient care.

Another notable statistic is the La Crosse Area Cardiac Save Rate. In 2016, we had 41 adult cardiac arrest patients. Of the 41 adults, we had approximately 40% return of the spontaneous circulation in those patients. In comparison, that is almost five times higher than the national average.

Lastly, the department will continue to investigate bringing advanced life support (ALS) capabilities into the department. More of our personnel now than ever are licensed Paramedics or Advanced EMTs. Giving these personnel the ability to practice their skill level is most importantly in the best interest of our customers and will also aid in recruitment and retention of employees. It is our mission to provide the best possible EMS to our customers and being progressive will move us forward.

In closing, the department's EMS program is looking forward to another year of progression in 2017. We will continue to train hard, expand our skills, look for new and innovative tools, all while continuing to provide the high quality EMS that the city has come to expect.

EMS Team Leader - Frank Garritano - garritanof@cityoflacrosse.org



HazMat Captain Jeff Schott

The La Crosse Regional Hazardous Materials Team is a twenty five member unit that specializes in responses to chemical, biological, radiological, nuclear, and explosive related incidents. The team was formally established under the direction of Wisconsin Emergency Management (WEM) in July of 2000. The La Crosse Fire Department has been designated by WEM as a NIMS Type II asset. The Team currently provides hazardous materials response for all or parts of nine counties in West Central Wisconsin. Within this area the team covers 90 miles of the Mississippi River, 287 miles of railroad track, and 121 miles of interstate highway. Each team member is required to attend least 48 hours of core team drill per year with standard competency based exercises designed to maintain technician level skills.

The La Crosse Regional Hazardous Materials Team also operates as Radiological Field Team for the Wisconsin Department of Health Radiation Protection Section. The team trains and prepares for response to radiological/nuclear incidents that could require rescue, reconnaissance, mitigation, and sampling operations. The State of Wisconsin provides 100% of the funding for both Radiological and Hazmat Teams. The funding includes worker's compensation and reimbursement for costs incurred during a response when there is no responsible party.

This year several team members attended railroad response training in Pueblo, CO and College Station Texas. The courses were sponsored by Burlington Northern Sante Fe Railroad. The advanced training focused on flammable liquid fire control and rail car emergency response. The busy election season required joint operations and venue protection for several visiting presidential candidates. Team members worked with the Dane County Bomb Squad and United States Secret Service to provide pre arrival site surveys and standby monitoring during the visit Wisconsin Emergency Management formally validated the team in March at a simulated chemical incident. It required a full team response with various evaluated elements including risk assessment, mitigation, and decontamination. Our 2016 responses:

January 26th: Air and chemical monitoring at fatal fire investigation

February 3rd: Assist La Crosse Police with investigation of possible mobile meth lab

April 11th: Assist La Crosse and UWL PD with an odor and meth lab in a residence

May 9th: Assessment and mitigation of hydrocarbon spill on State Bike Trail on Bryce's Prairie

May 9th: Abandoned container with unknown liquid in front of La Crosse Post Office June 23rd: Phone assistance, Black River Falls Fire Department for industrial bleach spill on highway

July 7th: Malathion (pesticide) breached a container inside a residence

August 29th: Chemical odor in side multiple residences after sewer lining process in La Crosse

October 4: Odor investigation and air monitoring inside La Crosse residence with fuel oil spill

December 1st: Ammonium hydroxide spill inside Davy Laboratories in La Crosse

Captain - Jeff Schott - schottj@cityoflacrosse.org



US&R

Captain of Training Todd Adams

The Urban Search And Rescue Team of The La Crosse Fire Department is made up of 18 core team members and 7 additional department members who are trained above and beyond ordinary firefighting skills. The focus of the team is response to technical rescue related emergencies whether locally or regionally, that may involve structural collapse, major extrication, confined spaces, trench rescues, and high and low angle rope rescue incidents. Of the 25 trained members, 17 are also members of Wisconsin Task Force 1 (WI-TF1) Urban Search & Rescue Team. Working under Wisconsin Emergency Management, these members, along with other full time firefighters from throughout the state, are highly trained to respond and support overwhelmed communities after, or during large scale disasters. This team is logistically capable of being completely self-sufficient for a minimum of 72 hours, including food, fuel, and lodging. All costs related to WI-TF1 are covered by WEM through Homeland Security Grants.

The LCFD USAR Team has secured grant dollars in order to procure the majority of the specialized equipment and related training. Over the past 10 years, this equipment and training has proven extremely beneficial during Technical / US&R emergencies. **Responses in 2016 include:**

- 04/06/2016 Remove hiker, with injuries from Hixon Forrest
- 04/21/2016 Structural assessment for house hit by vehicle
- 04/25/2016 Search for hiker calling for help on Grandad Bluff
- 06/25/2016 Remove jumper form Pammel Creek
- 08/11/2016 Mutual Aid, sent personnel to Elk Creek for flooding
- 09/17/2016 Large area search for lost child

Again in 2016, members of the La Crosse Fire Department USAR Team provided their skills and training to the LCFD Special Events Group for the EPIC Bike Race and Hixon 25K & 50K race. USAR team members trained and prepared for over 430 mountain bike racer and 200 runners who traversed through miles of Hixon Forrest and HPT courses. Each race had its own terrain concerns as well as high risk incident areas. Team members worked directly with event officials to provide rescue, EMS and course safety for each of these events.

The LCFD USAR Teams resources will continually be challenged with the growth of the Mississippi Valley Conservancy and Human Power Bike Trails. Both entities continue to add hundreds of acres to the east of the city, as well as miles of trails and since all are under the supervision of the La Crosse Parks and Recreation Department our team is responsible for the emergencies which occur in these areas. With the expanding area comes the challenge of knowing the area and the potential for problems.

Captain of Training - Todd Adams - adamst@cityoflacrosse.org



Water Rescue Captain Tom Griffith

The mission of our Water/Dive Rescue Team is to provide the community with rescue and recovery capabilities in all water environments from underwater rescue/ recovery, to surface and ice related emergencies. Our team is capable of searching for, and collecting evidence or other items when requested by other agencies. The Water/Dive Rescue Team serves the City of La Crosse and the surrounding area with a 24 person team. The team consists of 14 divers that are certified in a variety of specialized diving operations including ice diving, and diving in currents. All divers have been certified through Dive Rescue International as well as NAUI and must pass an annual water fitness test, as well as an annual scuba skills requirement.

Dive Rescue Training for 2016

The La Crosse Fire Department participated in 3022 hours of water rescue related training in 2016 including cross training non team members of the department. This cross training allows for rapid response to safely rescue and render aid to victims involved in water related emergencies. The team trains weekly with on-duty personnel, and also conducts full team trainings monthly. The team also trained with other agencies in the community including Brennan Marine covering such topics as water related EMS and underwater search.

The following are topics of training for 2016: Ice Rescue/ Open Water Rescue/ Dive Rescue, Water Rescue Response, Underwater Search and Recovery, River Familiarization and Navigation, Tug and Barge Response, Sonar Basics, Underwater Camera Work, Advanced Boat Operations, Public Safety Diving Certification, Drysuit/Full Facemask Certification, Dive Rescue I/Current Certifications, Underwater Search Patterns and Recovery Operations, Ice Diving Operations, Water-Based EMS

Water/Dive Related Incidents for 2016

2016 produced 14 water related calls for assistance. In April, we worked with the La Crosse County Dive Unit to train on, and remove two vehicles from Swift Creek within 50 yards of each other. In June, we rescued two people in a canoe that were caught in a downed tree on the La Crosse River. June also brought about a mutual aid request from Onalaska FD to assist with a medical call on the La Crosse River. In September we assisted the La Crosse PD to locate and remove a person from the water on the Black River.

The Water/Dive Rescue Team continues to advance in both training and response. As a new Dive Team, training on the newly acquired skills requires time in the water. This would not be possible without the support of management, and the dedication of all fire department personnel. We also have tremendous support from the YMCA, Marineland, Brennan Marine and UWL. Thank you to them for their continued support and dedication.

Captain - Tom Griffith - griffitht@cityoflacrosse.org



TEMS Frank Garritano

In 2016, the Tactical Emergency Medical Services (TEMS) Team continued to grow and develop into a cohesive team, while serving and positively contributing to the City of La Crosse. We had a solid year of training in tactics, maintaining our various medical skills, and responding to callouts.

In 2016, we had a total of **11** callouts and numerous of hours of training. Some of the topics covered were:

- Specialized Rescue Operations
- Tactical Combat Casualty Care
- Team Movement and Concepts
- Injured/Downed Officer Situations

We also had the unique opportunity this year to learn from some of the Athletic Trainers at UW-La Crosse. Since the types of injuries to knees and ankles are very similar between athletes and tactical operators, we felt this type of training to be very relevant. It also allowed us to work with staff and students within our community; something that we feel is very important. It was very well received and we will continue to go into the community to seek different types of training, especially training that allows us to interact with our citizens.

In 2017, our schedule will again incorporate a high degree of specialized training that will allow the TEMS Team to provide our citizens and patients with the utmost level of care. The plan is to focus heavily on medical skills; honing current skills, learning new skills, and lastly, passing those skills on to the Police Officers on the ERT.

Thanks to the continued support of all the parties involved with the TEMS Team, we look forward to another year of progress, advancing our skills, and serving the City of La Crosse.

TEMS Team Leader - Frank Garritano-garritanof@cityoflacrosse.org

- High Quality Services
 - Cost Effectiveness
- High Ethical Standards
 - Competence
 - Communication
 - Commitment
 - Responsiveness
 - Excellence
 - Leadership
 - Integrity



(a)lacrossefire



La Crosse Firefighters IAFF Local 127



City of La Crosse WI Fire Department 726 5TH AVE S LA CROSSE WI 54601

608.789.7260 ph

www.cityoflacrosse.org