### Office of the Fire Chief Gregg A. Cleveland



### La Crosse Fire Department

726 5<sup>th</sup> Ave South, La Crosse, WI 54601 (608) 789-7260 Fax (608) 789-7276





### **Performance Summary**

### May 2017

Performance Measures	2017	2016	<b>Percent Change</b>
Emergency Medical Calls	374	348	7%
Emergency Calls	152	158	-4%
Total Calls	526	506	4%
90th Percentile Response Time <sup>1</sup>	6:44	6:42	0%
Percent Achievement of Response Goal <sup>2</sup>	88%	87%	1%
Total Activities <sup>3</sup>	2,158	1,827	18%
Training Hours	1,411	1,739	-19%
Year-To-Date Performance Measures	2017	2016	<b>Percent Change</b>
Emergency Medical Calls	1,840	1,651	11%
Emergency Calls	721	736	-2%
Total Calls	2,569	2,387	8%
90th Percentile Response Time <sup>1</sup>	6:49	6:44	1%
Percent Achievement of Response Goal <sup>2</sup>	86%	86%	0%
Total Activities <sup>3</sup>	8,315	8,097	3%
Training Hours	10,323	12,204	-15%

#### Notes

<sup>&</sup>lt;sup>1</sup> 90th percentile response is a measure of quality and reliablity; only 10% of the responses will exceed this time. <u>All</u> calls are included when calculating response time.

<sup>&</sup>lt;sup>2</sup> The total response time goal is to respond to 90% of all calls for service within 6:20 or less. This number reflects the percentage of time we achieve this total response time goal.

<sup>&</sup>lt;sup>3</sup> Activities is defined as specific tasks that department personnel perform to achieve the core mission of mission of the protecting lives and properties. These activities include, but are not limited to maintenance maintenance of apparatus and equipment, inspections, responses, meetings, and training.









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# **Activity Summary**

### May 2017

2017	Activity Measures	Year-To-Date Activity Measures
Incidents	526	2,569
Training	152	983
Fire Prevention	915	2,110
Maintenance	435	1,388
Administration	11	66
Health and Safety	124	617
Totals	1,500	7,733



#### Office of the Division Chief Frank G. Devine

### La Crosse Fire Department

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### Memorandum

**TO:** Police and Fire Commission Members

**FROM:** Frank G. Devine, Division Chief of Training

**DATE:** June 1, 2017

**SUBJECT:** May 2017 Training Overview

The following report will highlight some of the training accomplished during the month of May 2017. Training hours were limited in May due to the large amount of special operations calls that used up a majority of the time spent training.

- 1. All LCFD members have been training on various firefighting skills and working with probationary hires.
- 2. LCFD members trained on diver medical emergencies so that we can immediately render specific aid to our dive team members.
- 3. Haz Mat Team- Our Hazardous Materials Team conducted their monthly skills training and propane emergencies refresher.
- 4. Water Rescue- Conducted sonar training and also monthly dive scenarios.
- 5. TEMS- The LCFD Tactical EMS members trained at the airport for an active shooter scenario.
- 6. The LCFD USAR Team- trained on bluff response including wilderness search and orientation.
- 7. Probationary Program- One firefighter completed and passed his 11-month probationary exam. Six firefighters are currently in the Probationary Program and are working with the Training Department and crews to complete their necessary training.

Total Training Hours for May 1,410.67 Number of LCFD Staff Attending 80 Average Training Hours per Staff 17.63

Respectfully Submitted,

Frank Devine

Division Chief of Training

Franci G. Aurice

La Crosse Fire Department



### Division of Fire Prevention & Building Safety

### La Crosse Fire Department

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### Memorandum

**TO:** Police and Fire Commission Members

**FROM:** Fire Inspection/Arson Bureau

**DATE:** June 2, 2017

**SUBJECT:** May 2017 Overview

Inspections	1,149
Violations	429
Corrections	173
Referrals	0
Complaints	2
Citations	2

### Fires Investigated:

5/5/17 - 1501 St. Andrew St, cooking fire, contained within kitchen

### Monthly Activities:

5/2/17 -	1836 South Ave, Gundersen Lutheran Clinic, final occupancy inspection of 3 <sup>rd</sup> floor,
	passed

5/3/17 -	1914 Campbell Rd, Eagle's Nest, liquor license inspection, passed
0,0,1	191 . Campoon Ita, Eagle of test, inquot meetise moperation, passes

5/3/17 - 319 Main St, Batavian LLC, final occupancy inspection of 3 <sup>rd</sup> f	floor, failed
---	---------------

- 5/3/17 2020 Kwik Trip Way, Kwik Trip LP Plant, final occupancy inspection, failed
- 5/3/17 1003 16<sup>th</sup> St S, Arterial Tavern, followed up on tip regarding kitchen suppression

systems that were not being adequately checked

- 5/3/17 1932 Ward Ave, Moose Lodge, followed up on tip regarding an improperly serviced kitchen system
- 5/4/17 319 Main St, Batavian LLC, final occupancy inspection of 3<sup>rd</sup> floor, passed
- 5/5/17 2020 Kwik Trip Way, Kwik Trip LP Plant, final occupancy inspection, passed

5/5/17 -	Oktoberfest Grounds & Riverside Park, festival and rent inspections
5/9/17 -	700 West Ave S, MCHS Franciscan Medical Center, final occupancy of 8 <sup>th</sup> floor pharmacy, passed
5/9/17 -	1501 St. Andrew St, Fenigor LLC, La Crosse-Complex, inspected concerns with alarm system
5/10/17 -	944 Green Bay St, Badger Corrugating Co., 200 psi hydro-test of loading dock area, passed
5/10/17 -	1900 South Ave, Gundersen Legacy Hospital Tower, 200 psi hydro-test of loading dock area, passed
5/10/17 -	1900 South Ave, Gundersen Legacy Hospital Tower, trip test for loading dock dry system, passed
5/11/17 -	1900 South Ave, Gundersen Legacy Hospital Tower, spray booth installation, passed
5/11/17 -	1900 South Ave, Gundersen Legacy Hospital Tower, sprinkler system installation, passed
5/12/17 -	800 Copeland Park, Park & Rec Logger Facility, kitchen suppression test on new kitchen
5/12/17 -	2930 Airport Rd, Performance Elite Gymnastics, sprinkler system installation tested flow and alarm
5/15/17 -	2215 Hyde Ave, Underground Tank Removal
5/17/17 -	1219 Madison St, Underground Tank Removal
5/23/17 -	4010 Sunnyside Dr, Southern Bluffs School, fire alarm drill and assist with serving root beer floats
5/23/17 -	1910 South Ave, Gundersen Lutheran Heritage Building, fire alarm test for auditorium remodel
5/25/17 -	1932 Ward Ave, Moose Lodge, red tagged kitchen suppression system due to insufficient cover and fuel shut-off not installed
5/30/17 -	1307 Hayes St, Roosevelt Apartments, 200 psi hydro-test of whole building, passed
5/31/17 -	1307 Hayes St, Roosevelt Apartments, fire alarm installation test, passed

5/31/17 -	1307 Hayes St, Roosevelt Apartments, occupancy inspection, failed
5/31/17 -	2410 Hauser St, Alter Scrap Processing, state storage tank inspection
5/31/17 -	2414 Hemstock St, Jahn's Transfer, state storage tank inspection
5/31/17 -	2845 Hemstrock St, River City Ready Mix, state storage tank inspection

Respectfully Submitted,

Craig Snyder

Assistant Chief of Fire

Prevention & Building Safety

Kyle Soden

Captain of

Inspection

Steve Cash

Lieutenant of

Inspection

LA CROSSE
FIRE DEPARTMENT
DIVISION
OF
FIRE PREVENTION
AND
BUILDING SAFETY

MONTHLY REPORT MAY 2017



## **MAY 2017**

		ORDERS	ISSUED	COMPLIANCE ACHIEVED	RATE OF COMPLIANCE
TYPE OF ORDER TO CO		This Month	YTD	YTD	YTD
REPAIR BUILDING		94	387	217	56.07%
	+ RENTAL	45	268	151	56.34%
GARBAGE & REFUSE		234	271	200	73.80%
	+ RENTAL	50	84	73	86.90%
OPEN STORAGE		25	193	179	92.75%
	+ RENTAL	30	278	269	96.76%
MISC SIGN REPAIR/R	EMOVE	3	10	7	70.00%
SUB TOTAL Service Requests		481	1491	1096	73.51%
(called in by public)		61	175	132	75.43%
	+ RENTAL	47	204	153	75.00%
TOTAL		<u>589</u>	<u>1870</u>	1381	<u>73.85</u> %

	COMPLAINTS RECEIVED	COMPLAINTS STARTED BY INSPECTORS	TOTALS
2017-MAY	108	481	589
2016-MAY	100	171	<u>271</u>
2015-MAY	61	309	<u>370</u>
2014-MAY	94	298	392

# Fees by Account

<u>Code</u>	Account	<u>Amount</u>
INP010	Building Permit	\$28,459.3
INP020	Electrical Permit	\$10,985.6
<b>INP030</b>	Heating (HVAC) Permit	\$5,230.4
INP040	Plumbing Permit	\$10,980.8
INP055	Sign Permit Fee	\$309.0
INP060	Miscellaneous Permit	\$239.0
<b>INP070</b>	Land Disturbance Permit	\$260.0
<b>INP080</b>	Rental Registration Fee	\$5,900.0
INP090	Vacant Building Inspection Fee	\$100.0
INP091	Vacant Building Registration Fee	\$0.0
FIRE	Inspection Fee	\$196.3
FIRE	Permits / Reviews and Approvals	\$5,011.0
FIRE	False Alarm Fee	\$0.0
FIRE	Miscellaneous	\$0.0
	Permit Fees Total	\$67,671.3
LICI40	HVAC Class A Contractor	\$0.0
LICI41	HVAC Class B Contractor	\$0.0
LICI42	HVAC Class C Installer	\$0.0
LICI65	Sign Erector	\$0.0
	License Fees Total	\$0.0
	Grand Total for the Month	\$67,671.3





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#### PRESS RELEASE

DATE 5/9/2017

ALARM TIME 1549

TYPE OF RELEASE Special type of incident, other

INCIDENT ADDRESS 905 Joseph Houska Drive

The La Crosse Fire Department was dispatched to the area of Houska Park for a person that was in the Mississippi River Channel. Victim was asked by a witness if he or she needed help and then the victim went under water a few seconds later. Witness called 911 and remained on scene until responders arrived.

La Crosse Fire/ Rescue Boats were on scene with in minutes and started the search. The search continued until dark without locating the victim. Multiple agencies assisted including LAX Police, LAX County Dive Unit, DNR, LAX County Sheriff Dept., TriState Ambulance, Brennan Marine

The search will resume tomorrow with multiple agencies assisting the La Crosse Fire Department.

Injuries None

Casualties Yes

Damage





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#### PRESS RELEASE

DATE 5/10/2017

ALARM TIME

TYPE OF RELEASE Public Information

INCIDENT ADDRESS 1502 Marco Dr. La Crosse, WI 54601

The La Crosse Fire Department will be holding a briefing at 1500 at the Municipal Boat Landing Marina. The briefing will be an update our search efforts for a missing person.

Injuries None

Casualties No

Damage

Submitted By:

Lt. Mark Hanson





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#### PRESS RELEASE

DATE 5/10/2017

ALARM TIME

TYPE OF RELEASE Search for lost person

INCIDENT ADDRESS Mississippi River

La Crosse Fire Department continued their efforts for the search of a victim in the Mississippi River today. At approximately 9 a.m. LCFD along with multiple agencies searched the Main Channel of the Mississippi River and many of the areas of high probability along the edges. The search went until dark with no victim found. Search efforts will continue tomorrow morning. Agencies on scene today were La Crosse Fire Dept., La Crosse County Sherriff's Dept., La Crosse County Dive Team, La Crosse Police Dept., Houston County Sherriff's Dept., Fort McCoy Fire Dept., Brennan, and Bruce's Legacy.

<u>None</u>

Casualties Yes

Damage

Submitted By: Division Chief Snow





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#### PRESS RELEASE

DATE 5/11/2017

ALARM TIME

TYPE OF RELEASE Search for lost person

INCIDENT ADDRESS 7th Street Boat Landing

The La Crosse Fire Department will be giving a briefing to update news agencies concerning the recovery efforts taking place on the Mississippi River. The briefing will take place at the 7th Street boat landing at 3:30 p.m.. Division Chief Jeff Murphy is the incident's on scene Public Information Officer for this briefing.

Injuries None

Casualties No

Damage

Submitted By:

Division Chief Frank Devine





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#### PRESS RELEASE

DATE 5/12/2017

ALARM TIME

TYPE OF RELEASE Search for lost person

INCIDENT ADDRESS Mississippi River

La Crosse Fire Dept. is continuing their efforts throughout the day in searching for the person missing in the Mississippi River. There is no change in status as far as new information on the individual. LCFD is putting a Public Notice out for anybody who is assisting with the River Clean Up Day tomorrow. Attached is the Public notice for tomorrows event. La Crosse Fire Dept. along with La Crosse Police Dept. will be on the river during the cleanup event.



Injuries None

Damage

Casualties

Submitted By: Division Chief Snow

No





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#### PRESS RELEASE

DATE	5/25/2017
ALARM TIME	
TYPE OF RELEASE	Special type of incident, other
INCIDENT ADDRESS	Fire Department Drill Tower, Marco Drive, Isle La Plume

The La Crosse Fire Department on Thursday May 25th at 1300 invites the media to our training facility on Isle La Plume at the end of Marco Drive. Burlington Northern Santa Fe Railroad is graciously donating and placing a rail tank car at our training grounds so that responders can continue to develop and maintain some of the required skills needed to respond to rail emergencies. On arrival please check in with Division Chief Frank Devine.

Thank you and we hope to see you there.

Injuries	<u>None</u>			
Casualties	<u>No</u>			
Damage				

Submitted By:

Division Chief Frank Devine





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#### **PRESS RELEASE**

DATE	5/30/2017	
ALARM TIME	22:07	
TYPE OF RELEASE	Flammable gas or liquid condition, other	
INCIDENT ADDRESS	2191 Ward Avenue	
investigation, a Propole the LCFD Haz Mat team	ene tank was found to have leaked due to pressure. La Crosse Fire Dept along with a secured the hazard and flared the tank to release the the pressure. Flaring is the the product at a controlled rate. There were no injuries with this incident.	A III
Injuries	<u>None</u>	
Casualties	<u>No</u>	
Damage	none	



May 22, 2017

Division Chief Murphy La Crosse Fire Department 726 5<sup>th</sup> Ave. S. La Crosse, WI 54601

Division Chief Murphy,

On behalf of the staff at the La Crosse Area Convention and Visitors Bureau I wanted to thank you for taking part in the 16<sup>th</sup> Annual Riverside Family Fun Fair. We hope that you enjoyed the day as much as we did. It is great to have local businesses to support this community event. Without your support and participation we would not be able to provide this family-oriented, fun-filled day to the La Crosse Community. As an exhibitor you specifically contribute by helping educate families about what services you offer and how they can be involved.

This meaningful event strengthens the La Crosse Area community and we hope that you share your knowledge and expertise again next year. Thank you for making this another successful year. If you have any questions, comments, or concerns about the event, please call the Convention & Visitors Bureau at 608-782-2366.

Sincerely,

Garrett Paulson LCCVB Intern

Hawit Paulson