



Office of the Fire Chief Ken Gilliam
La Crosse Fire Department

726 5th Ave South, La Crosse, WI 54601 ■ (608) 789-7260 Fax (608) 789-7270
<http://www.cityoflacrosse.org> gilliamk@cityoflacrosse.org



Serving La Crosse and Southwestern Wisconsin with Quality Emergency Services Since 1896

**Police & Fire Commission
Fire Department Monthly Report
March 1st through March 31st**

In the News:

- 3/16/18 Keith Carson, owner of Houghton's Pub, was recognized by the department for his quick-thinking, life-saving actions. He performed the Heimlich maneuver on a choking victim who was one of his customers.
- 3/31/18 La Crosse Fire Department began providing coverage to the Town of Medary.

Personnel:

Brian Elsen was promoted to Captain.

Captain Richard Placek Jr, Captain James Hillcoat and Engineer Richard Brunoni have all completed their probation time periods.

Respectfully Submitted,

A handwritten signature in black ink, appearing to read "K. Gilliam", with a horizontal line extending to the right.

Fire Chief Ken Gilliam



Office of the Fire Chief Ken Gilliam

La Crosse Fire Department

726 5th Ave South, La Crosse, WI 54601 ■ (608) 789-7260 Fax (608) 789-7276



Serving La Crosse and Southwestern Wisconsin Quality Emergency Services Since 1896

Activity/Performance Summary

March 2018

Performance Measures	Mar-18	Mar-17	Difference
March Incidents	501	530	-5%
March Fire Prevention Activities	428	407	5%
March Call Processing Time	1:29	1:31	-2%
March Turnout Time	2:14	1:55	17%
March Travel Time	4:44	4:25	7%
March 90th Percentile Total Response Time ¹	7:13	6:55	4%
March Percent Achievement of Response Goal ²	81%	84%	-4%
	2018	2017	Difference
YTD Incidents	1,551	1,558	0%
YTD Fire Prevention Activities	1,552	930	67%
YTD Call Processing Time	1:28	1:31	-3%
YTD Turnout Time	2:11	2:01	8%
YTD Travel Time	4:35	4:37	-1%
YTD 90th Percentile Total Response Time ¹	7:09	7:02	1%
YTD Percent Achievement of Response Goal ²	82%	83%	-1%

Notes

¹ 90th percentile response is a measure of quality and reliability; only 10% of the responses will exceed this time. Priority responses are included when calculating response times.

² The total response time goal is to respond to 90% of all calls for service within 6:20 or less. This number reflects the percentage of time we achieve this total response time goal.



La Crosse Fire Department

Chief Ken Gilliam

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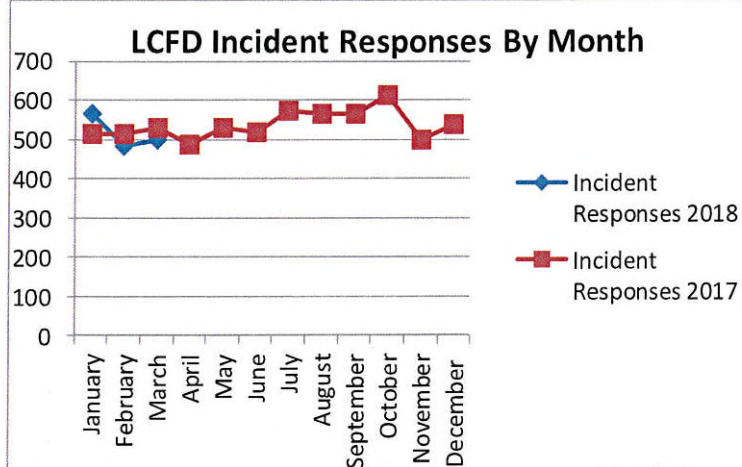
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LCFD Statistical Analysis

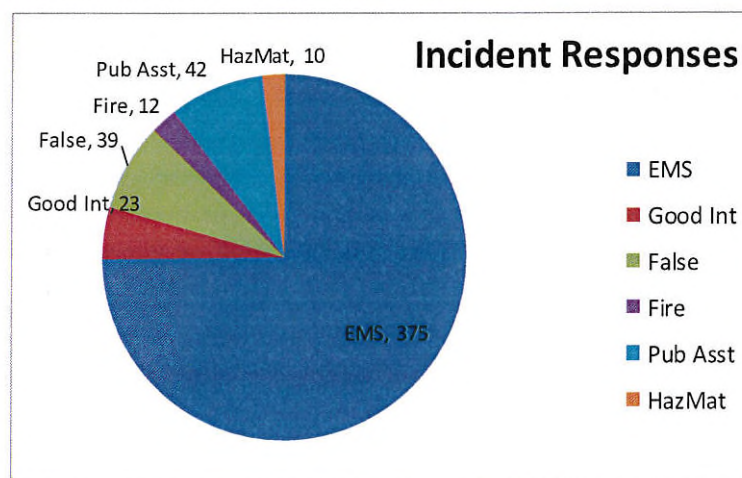
March 2018

LCFD Incident Responses	YTD 2017	YTD 2016
Total	1,551	1,558
Percent Change	1.00%	



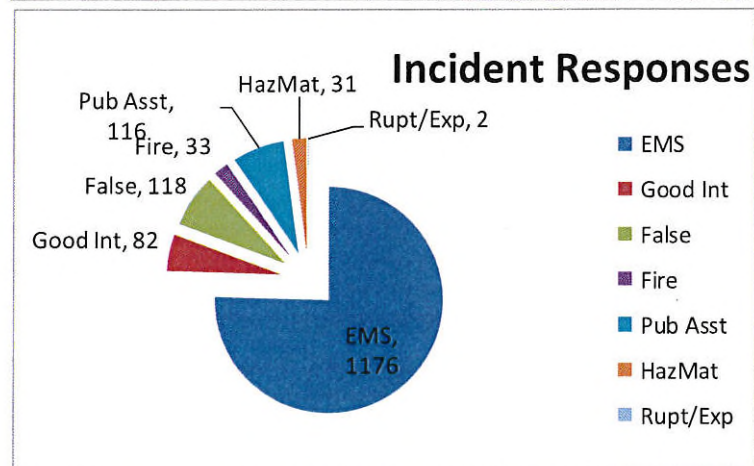
2018 March Response By Incident Type

Incident Type	Incident Responses
EMS	375
Good Int	23
False	39
Fire	12
Pub Asst	42
HazMat	10
Grand Total	501



2018 YTD Response By Incident Type

Incident Type	Incident Responses
EMS	1176
Good Int	82
False	118
Fire	33
Pub Asst	116
HazMat	31
Rupt/Exp	2
Grand Total	1558





Division of Fire Prevention & Building Safety

La Crosse Fire Department

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Serving La Crosse and Southwestern Wisconsin with Quality Emergency Services Since 1896

**Police & Fire Commission
Fire Prevention & Building Safety
March 1st through March 31st**

Monthly Stats:

Inspections.....390
Violations.....117
Corrections.....50
Referrals.....0
Complaints.....0
Citations.....1
Permit Fee Totals.....\$83,202.90
Building OTCs.....278

Fires Investigated:

3/2/18 921 Wood St, cooking fire, confined to container

3/14/18 W5585 Cty Rd MM, mobile home fire, confined to room of origin

3/15/18 1010 5th Ave, cooking fire, materials left unattended

3/21/18 2226 George St, house fire, heat source too close to combustibles

3/23/18 1316 Vine St, multi-family house fire, caused by arcing

Monthly Activities:

3/5/18 UWL Wing Communication – Clean Agent Fire Suppression System tested & passed
3/7/18 Dave's Guitar Shop – Spray Booth Installation tested & passed
3/16/18 Grounded Specialty Coffee – Liquor License Inspection passed
Belle Square Offices – Occupancy Inspection passed
3/19/18 Vacant (111 4th St N) – Occupancy Inspection passed

Respectfully Submitted,

Craig Snyder
Assistant Chief of Fire
Prevention & Building Safety

Kyle Soden
Captain of
Inspection

Steve Cash
Lieutenant of
Inspection



Office of the Division Chief Frank G. Devine

La Crosse Fire Department

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Serving La Crosse and Southwestern Wisconsin with Quality Emergency Services Since 1896

Police & Fire Commission Training Report March 1st through March 31st

Training Events

Fire Ground Operations
EMS
Extrication
Technical Rescue
Water Rescue
Haz Mat
Apparatus Operations
Recruit Academy
Tactical EMS
Management / Officers
Fire Prevention / Public Education

Total Training Hours for December	4,388.8
Number of LCFD Staff Attending	86
Average Training Hours per Staff	51.03

Respectfully Submitted,

A handwritten signature in cursive script, appearing to read "Frank G. Devine".

Frank Devine
Division Chief of Training
La Crosse Fire Department



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Serving La Crosse and Southwestern Wisconsin with Quality Emergency Services Since 1896

**Police & Fire Commission
Fire Department Monthly Report
February 1st through February 28th**

In the News:

- 2/4/18 Firefighters responded to a fire at the Arterial Tavern 1003 16th St S; more specifically, an apartment located above the business. The fire originated and was confined to the closet.
- 2/8/18 A celebration took place at Evangelical Lutheran School on behalf of seven-year-old Kenzie Smith. She successfully called 911 the previous week as her grandmother was having trouble breathing. The La Crosse Fire Department first responders who answered the 911 call attended the ceremony. Kenzie was honored for her lifesaving actions by getting to wear a sparkly crown, as well as receiving a framed certificate and a T-shirt from the fire department.
- 2/28/18 La Crosse's Judiciary and Administrative Committee approved an ordinance to require all foods trucks to be inspected by the La Crosse Fire Prevention & Building Safety staff and receive a permit to operate within the city limits.

Personnel:

Brian Elsen was promoted to Captain.

Captain Richard Placek Jr, Captain James Hillcoat and Engineer Richard Brunoni have all completed their probation time periods.

Respectfully Submitted,

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Fire Chief Ken Gilliam



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Activity/Performance Summary

February 2018

Performance Measures	Feb-18	Feb-17	Difference
February Incidents	482	514	-6%
February Fire Prevention Activities	231	368	-37%
February Call Processing Time	1:30	1:31	-1%
February Turnout Time	2:10	1:57	11%
February Travel Time	4:14	4:35	-7%
February 90th Percentile Total Response Time ¹	6:54	6:42	3%
February Percent Achievement of Response Goal ²	85%	85%	0%
	2018	2017	Difference
YTD Incidents	1,055	1,028	3%
YTD Fire Prevention Activities	1,124	1,042	8%
YTD Call Processing Time	1:28	1:32	-6%
YTD Turnout Time	2:12	2:05	6%
YTD Travel Time	4:31	4:44	-8%
YTD 90th Percentile Total Response Time ¹	7:03	7:06	-1%
YTD Percent Achievement of Response Goal ²	83%	82%	1%

Notes

¹ 90th percentile response is a measure of quality and reliability; only 10% of the responses will exceed this time. Priority responses are included when calculating response times.

² The total response time goal is to respond to 90% of all calls for service within 6:20 or less. This number reflects the percentage of time we achieve this total response time goal.



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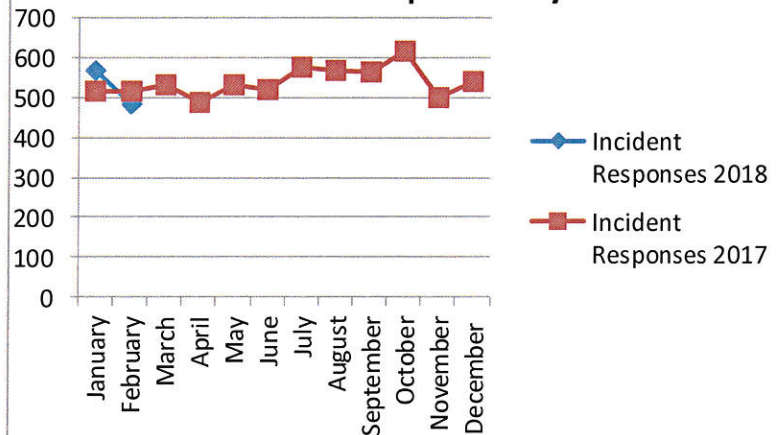


LCFD Statistical Analysis

February 2018

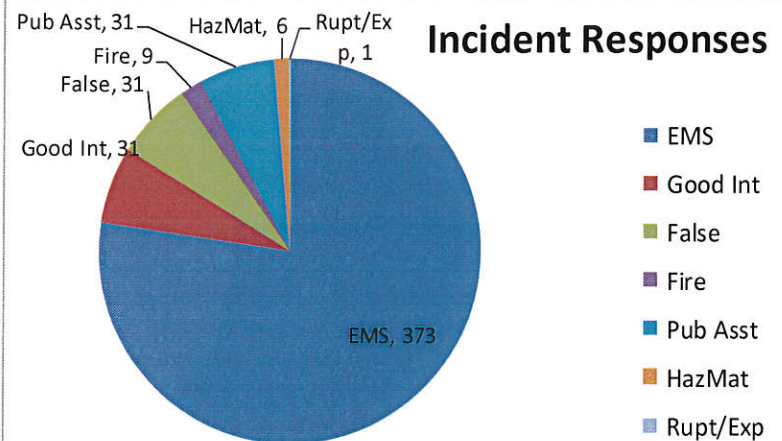
LCFD Incident Responses	YTD 2017	YTD 2016
Total	1,055	1,028
Percent Change	2.63%	

LCFD Incident Responses By Month



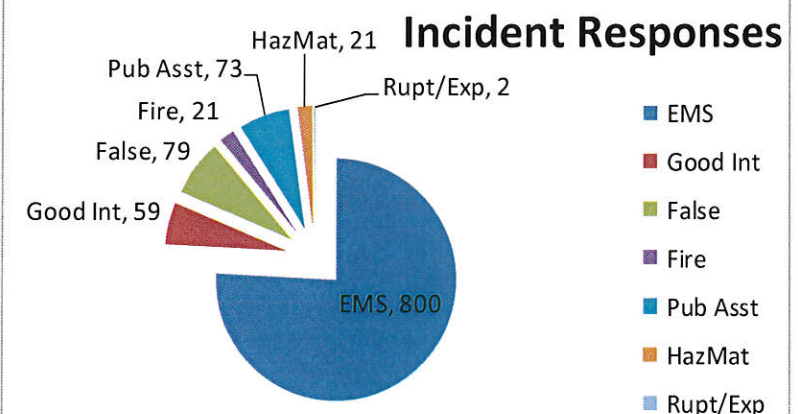
2018 February Response By Incident Type

Incident Type	Incident Responses
EMS	373
Good Int	31
False	31
Fire	9
Pub Asst	31
HazMat	6
Rupt/Exp	1
Grand Total	482



2018 YTD Response By Incident Type

Incident Type	Incident Responses
EMS	800
Good Int	59
False	79
Fire	21
Pub Asst	73
HazMat	21
Rupt/Exp	2
Grand Total	1055





Division of Fire Prevention & Building Safety

La Crosse Fire Department

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snyderc@cityoflacrosse.org



Serving La Crosse and Southwestern Wisconsin with Quality Emergency Services Since 1896

**Police & Fire Commission
Fire Prevention & Building Safety
February 1st through February 28th**

Monthly Stats:

Inspections.....206
Violations.....43
Corrections.....15
Referrals.....2
Complaints.....1
Citations.....1
Permit Fee Totals.....\$49,757.23
Building OTCs.....255

Fires Investigated:

2/4/18 1003 16th St S, apartment fire, originated in closet
2/12/18 1619 Jackson St, building fire, confined to basement

Monthly Activities:

Festival or Tent Inspections	300 Harborview Plaza, La Crosse Center	2/8/18, 2/27/18
Storage Tank Removal	1500 Joseph Houska Dr, Municipal Boat Harbor	2/15/18
Occupancy Inspections	1800 Jackson St #B, Ophelia's Green Spa	2/19/18
	1718 State Rd 16, Advanced Multimedia Solutions	2/27/18

Respectfully Submitted,

Craig Snyder
Assistant Chief of Fire
Prevention & Building Safety

Kyle Soden
Captain of
Inspection

Steve Cash
Lieutenant of
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Police & Fire Commission Training Report February 1st through February 28th

Training Events

Fire Ground Operations
EMS
Extrication
Technical Rescue
Water Rescue
Haz Mat
Apparatus Operations
Recruit Academy
Tactical EMS
Management / Officers
Fire Prevention / Public Education

Total Training Hours for December	2,315
Number of LCFD Staff Attending	86
Average Training Hours per Staff	27

Respectfully Submitted,

A handwritten signature in cursive script that reads "Frank G. Devine".

Frank Devine
Division Chief of Training
La Crosse Fire Department



La Crosse Promise

Dear Chief Gilliam,

Thank you so much for taking time to speak at the Pizza & Professionals event. Despite low student attendance, the information you gave was valuable and I can use it in my discussions with students.

We really appreciate the time you spent with us. I look forward to future communications!

-Hayley Moe



Fire Department

TOWN OF SHELBY

TOWN HALL OFFICES
2800 WARD AVENUE
LA CROSSE, WISCONSIN 54601

Telephone 608-788-1032

Dear Chief Gilliam and LaCrosse Firefighters,

Thank you very much for helping with our barn fire on Saturday. I received a lot of positive feedback on how the situation was handled. It is nice to know you are backing us up.

Thanks again,

Chief Vall

He deserved a reprimand
for our adventure, but
in spite of what they
were thinking (dumbies!)
they were always respectful.
Thanks again / Congratulate your
team on our behalf
with great appreciation E. KRENZE/OK

Dear Chief Snow
I would like to
express my sincere
appreciation to your
Rescue Squad that
retrieved us from an
ill-advised trip on the
Mississippi in my
colleague's Argosy
on 2/6. They were
professional & kind
in spite of my

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