La Crosse Fire Department

2018 Council Presentation

Our Mission

The La Crosse Fire Department serves all who live in and visit the City of La Crosse through excellence in fire protection, safety, emergency medical services, rescue and education services at the highest professional standard in a compassionate, ethical and cost effective manner.

Our Core Values

- High Quality Services
- Cost Effectiveness
- High Ethical Standards
- Competence
- Communication
- Commitment
- Responsiveness
- Excellence
- Leadership
- Integrity

Organizational Strategies

Goal 1: Improve internal & external communications

Goal 2: Engage in “community firefighting” with our citizens

Goal 3: An innovative work place focused on service excellence

Goal 4: Strategically placed & efficient equipment (apparatus & stations)

Goal 5: A highly skilled workforce

Goal 6: An accountable & transparent agency with strong leadership

Goal 7: A safe & healthy work environment

Introduction
Fire Chief Ken Gilliam

Fire Prevention and Building Safety
Assistant Chief Craig Snyder/
Chief Building Inspector David Reinhart

Fire and Rescue Operations
Assistant Chief Jeff Murphy

Training/Professional Standards/
Special Operations
Division Chief Frank Devine

Accreditation/IAFF Local 127
Captain Lance Tryggestad

Conclusion
Fire Chief Ken Gilliam

Council Priorities

The La Crosse Common Council places great importance on planning for the City's future; Council members know that it is vitally important to provide future direction that ensures the health and welfare of the citizens as well as the City's redevelopment and revitalization.

The Common Council has developed the following priorities:

- Improve housing with preference toward mixed use development and redevelopment
- Improve public safety
- Improve code enforcement
- Improve streets and Infrastructure
- Develop/Improve regional relationships
- Develop budget planning to include performance measures and cost savings
- Attract employers, both manufacturing and professional
- Improve community engagement
- Improve employee relationships
- Finish administrative reorganization
- Improve internal and external Communications
- Improve public online access

Mayor's Initiatives

- Neighborhoods
- City Hall Improvement
- Regional Collaboration
- Transportation Vision
- Sustainability

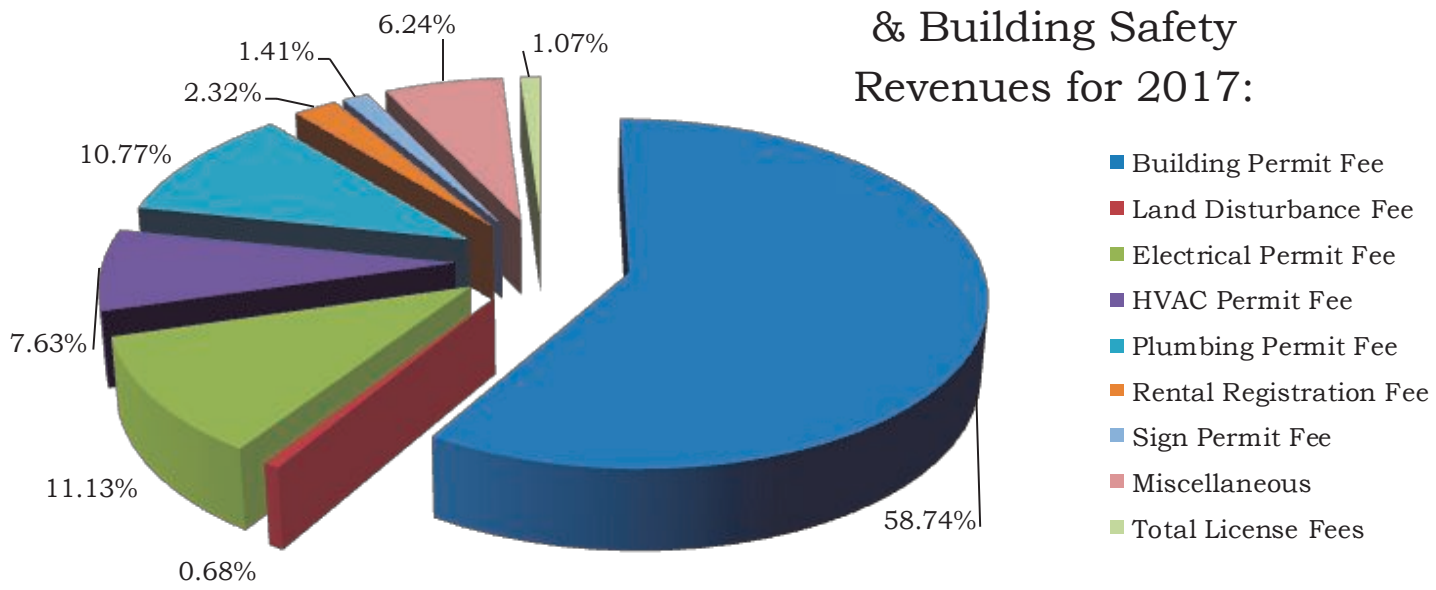
Division of Fire Prevention & Building Safety

Assistant Chief Craig Snyder

- Where we were/Where we are now
  - FPBS Alignment Progress Report
  - Staffing Changes
  - Second Code Enforcement Technician
- Statistics Review
  - Inspection/Enforcement Progress
  - Permit Revenue
  - EnerGov
- QAlert Program
  - City program allowing for the filing of complaints for citizen and official use
  - Compliant with 2017 Wisconsin Act 317
- Major Projects
  - Kwik Trip
  - Mayo
  - Belle Square
  - HUB
  - Plow Building
  - Eagle Crest South (upcoming)
  - Convent (upcoming)

- Transition from FPBS to “Community Risk Management” Model
    - Fire Prevention Efforts
        - In 2017, the Fire Prevention efforts of the LCFD reached over 70 events and provided fire prevention information to over 6,500 people
    - Life Safety Inspections
        - The LCFD/FPBS performs over 6,000 annual life safety inspections in all commercial and residential properties with three or more living quarters. All inspections are done per State Fire Code requirements.
    - Fire Investigations
        - The LCFD Fire Investigation Division averages 40 Cause and Origin Investigations annually. Our three fire investigators are certified by national standards to the International Association of Fire Investigators Certified Fire Investigator and Fire Investigative Technician levels.

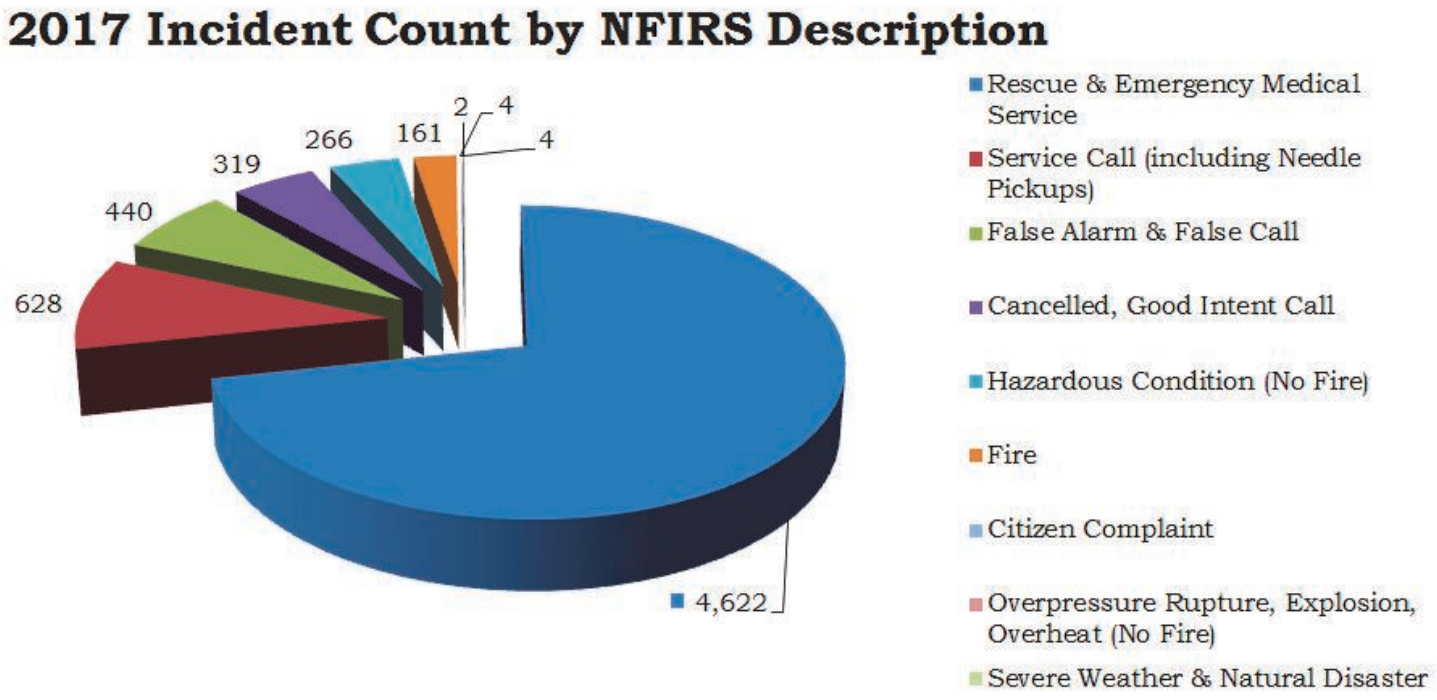
Total Fire Prevention & Building Safety Revenues for 2017:

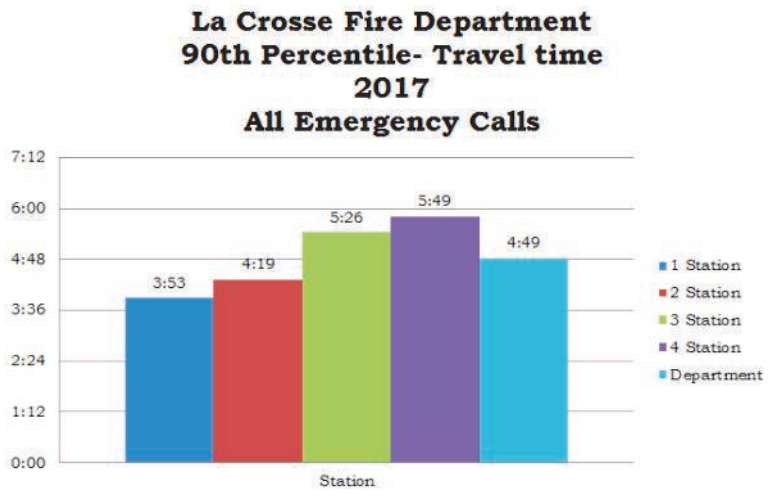


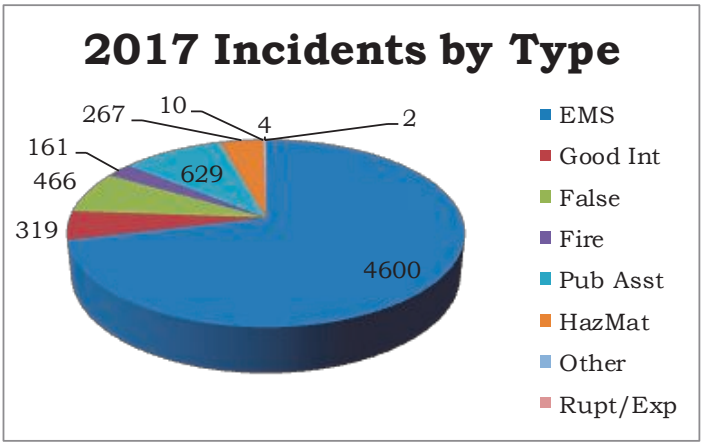
Division of Fire & Rescue Operations

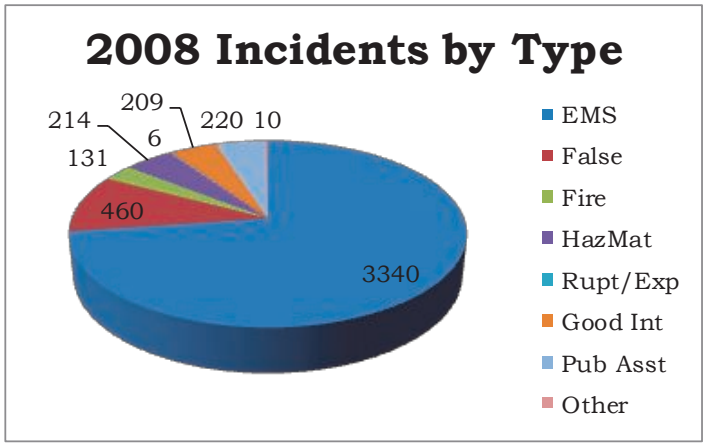
Assistant Chief Jeff Murphy

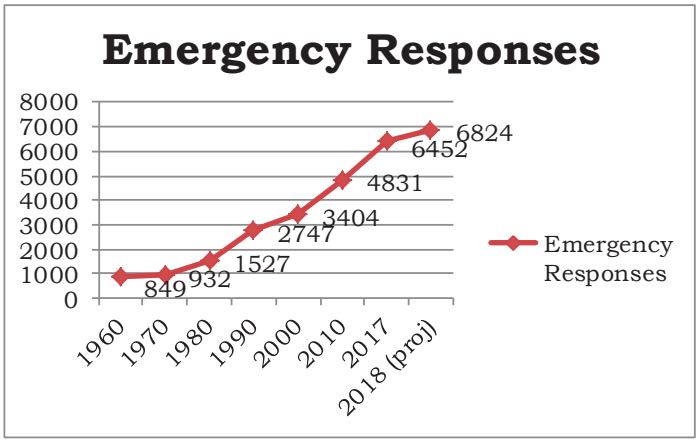
- Where we were/where we are now
  - NFPA 1710 Goals — NFPA 1710 Video
- Apparatus and Facilities
  - Life Expectancy and Maintenance
- Response Statistics
  - Fire Response and Containment Statistics
  - EMS Response Statistics
  - ISO Rating
  - Legacy Fire vs Modern Fire Video

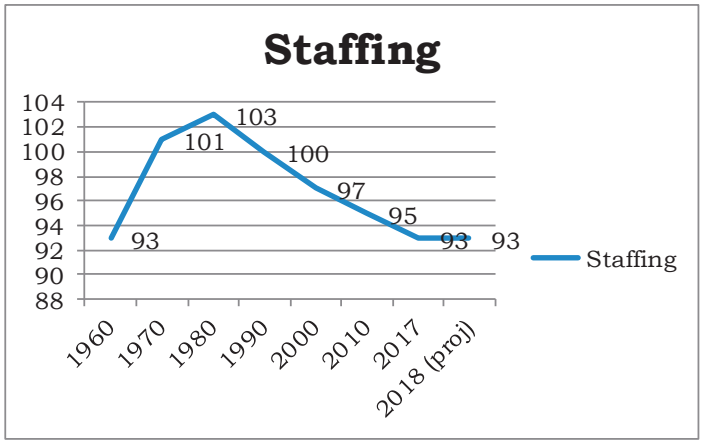



La Crosse Fire Department
90th Percentile- Travel time
2017
All Emergency Calls
7:12
6:00
4:48
3:36
2:24
1:12
0:00
3:53
4:19
5:26
5:49
4:49
Station
1 Station
2 Station
3 Station
4 Station
Department


2017 Incidents by Type
267
10
4
2
161
466
629
319
4600
EMS
Good Int
False
Fire
Pub Asst
HazMat
Other
Rupt/Exp


2008 Incidents by Type
209
214
220
10
6
131
460
3340
EMS
False
Fire
HazMat
Rupt/Exp
Good Int
Pub Asst
Other

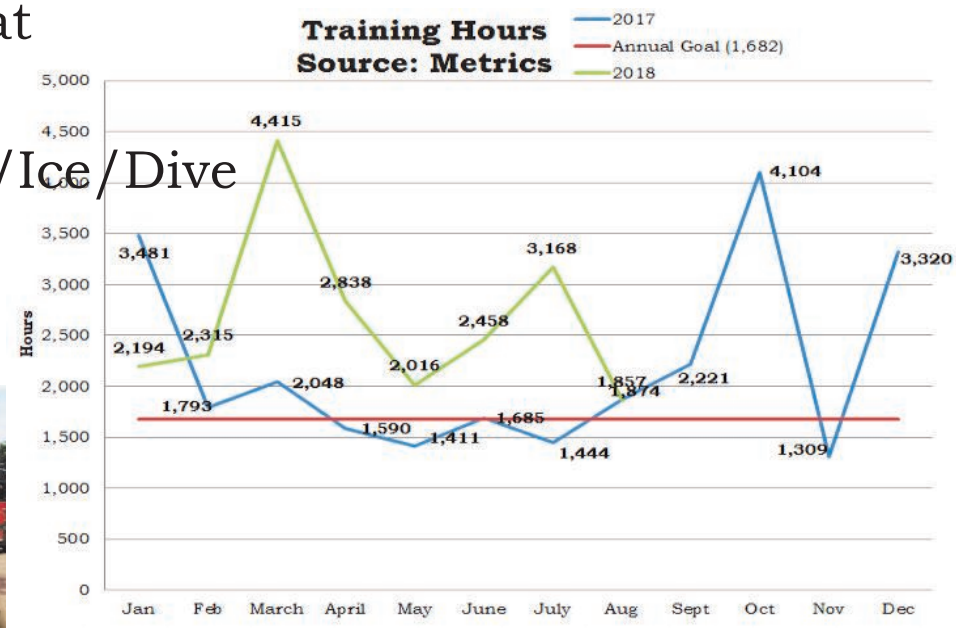

Emergency Responses
8000
7000
6000
5000
4000
3000
2000
1000
0
849
932
1527
2747
3404
4831
6452
6824
1960
1970
1980
1990
2000
2010
2017
2018 (proj)
Emergency Responses


Staffing
104
102
100
98
96
94
92
90
88
93
101
103
100
97
95
93
93
1960
1970
1980
1990
2000
2010
2017
2018 (proj)
Staffing

Division of Training, Professional Standards, Special Operations

Division Chief Frank Devine

- Where we were/where we are now
  - Training and Professional Standards
    - Annual Training Statistics
    - Organizational Training/Certification Achievements and Goals
    - New Firefighter Academies
    - Target Solutions
  - Specialty Team Deployments/Updates
    - HazMat
    - USAR
    - Water/Ice/Dive
    - TEMS



Accreditation/IAFF Local 127

Captain Lance Tryggestad

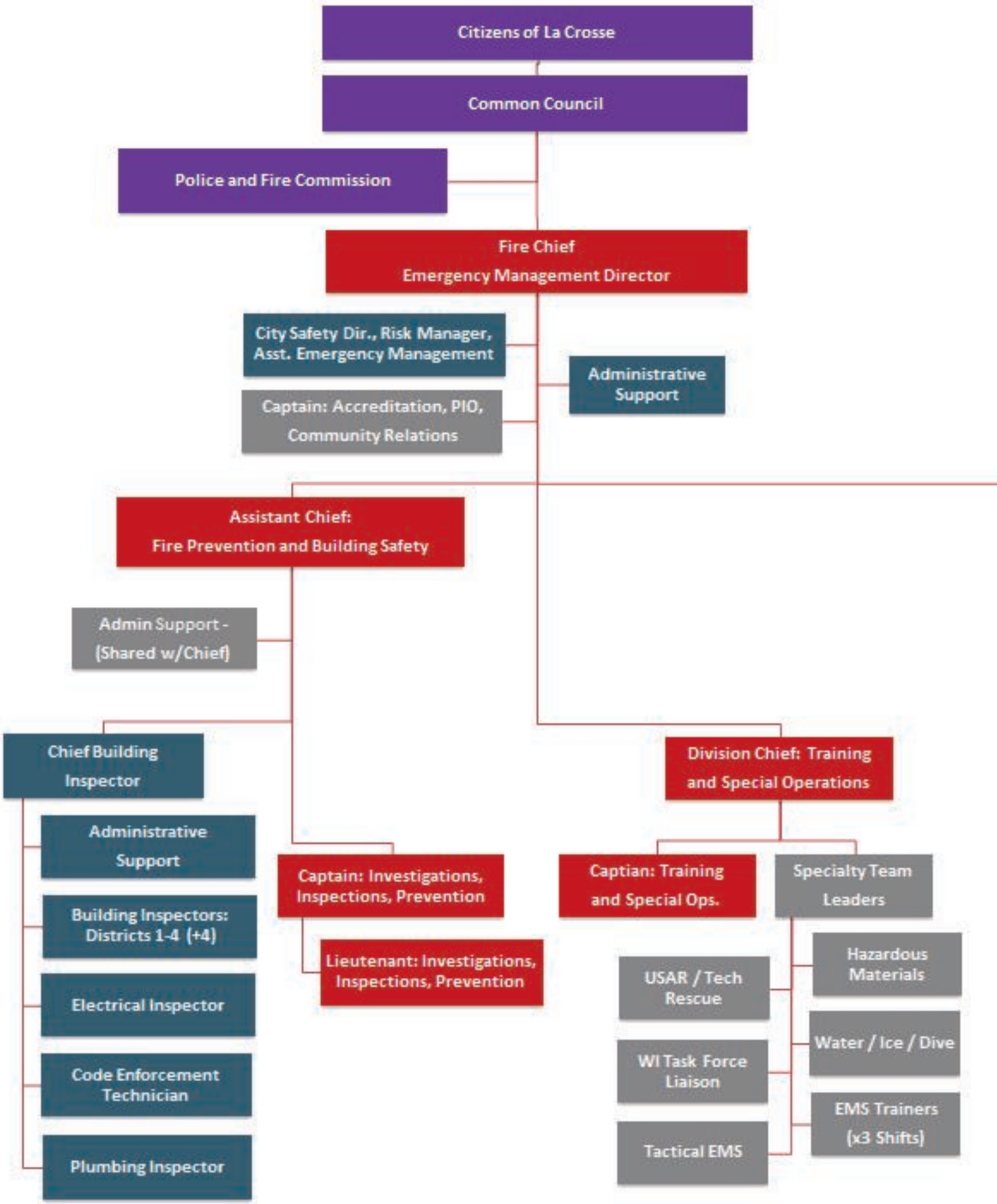
- Where we were/where we are now
  - Update Re-Accreditation
    - 1 of 259 accredited agencies worldwide
    - Focus Groups (External completed/ Internal scheduled)
    - Gathering data/First Watch deployment/ CQI
  - Public Relations and Marketing Efforts
- IAFF Local 127
  - Membership Status (combination HAFD/OFD)
  - Firefighters in the community/volunteer efforts/giving to the community
  - 100th Anniversary of Local 127 September 19th

Conclusion

Chief Gilliam

- Where are we going?
  - Labor Management Relations
  - Priorities and Goals – Traction/CQI
  - Raising the bar for Professional Standards
    - Target Solutions, Lexipol, First Watch
    - Officer Professional Development and state/ national involvement efforts
    - Entrance Level Standards and ongoing education benchmarks
  - Paramedic Transition with GHS/TSA Partnership
    - Progress
    - Training/QA
    - Realized Opportunities and Goals, Expanded Service, Employee Retention

- Regional Partnerships
  - Mutual-Aid/MABAS/Automatic-Aid
  - Relationships and Opportunities
- Fire Stations Update
- Organizational Chart Realignment
  - FPBS to CRM Transition
  - Emergency Management/Safety Director
  - ARFF Protection Enhancements
  - CRR Public Education Specialist
  - Span of Control Adjustments (Org Chart)
- Budget Work
  - Alternative funding strategies
  - Revenue generation/reinvestment
  - Long-range plans for short-range achievements

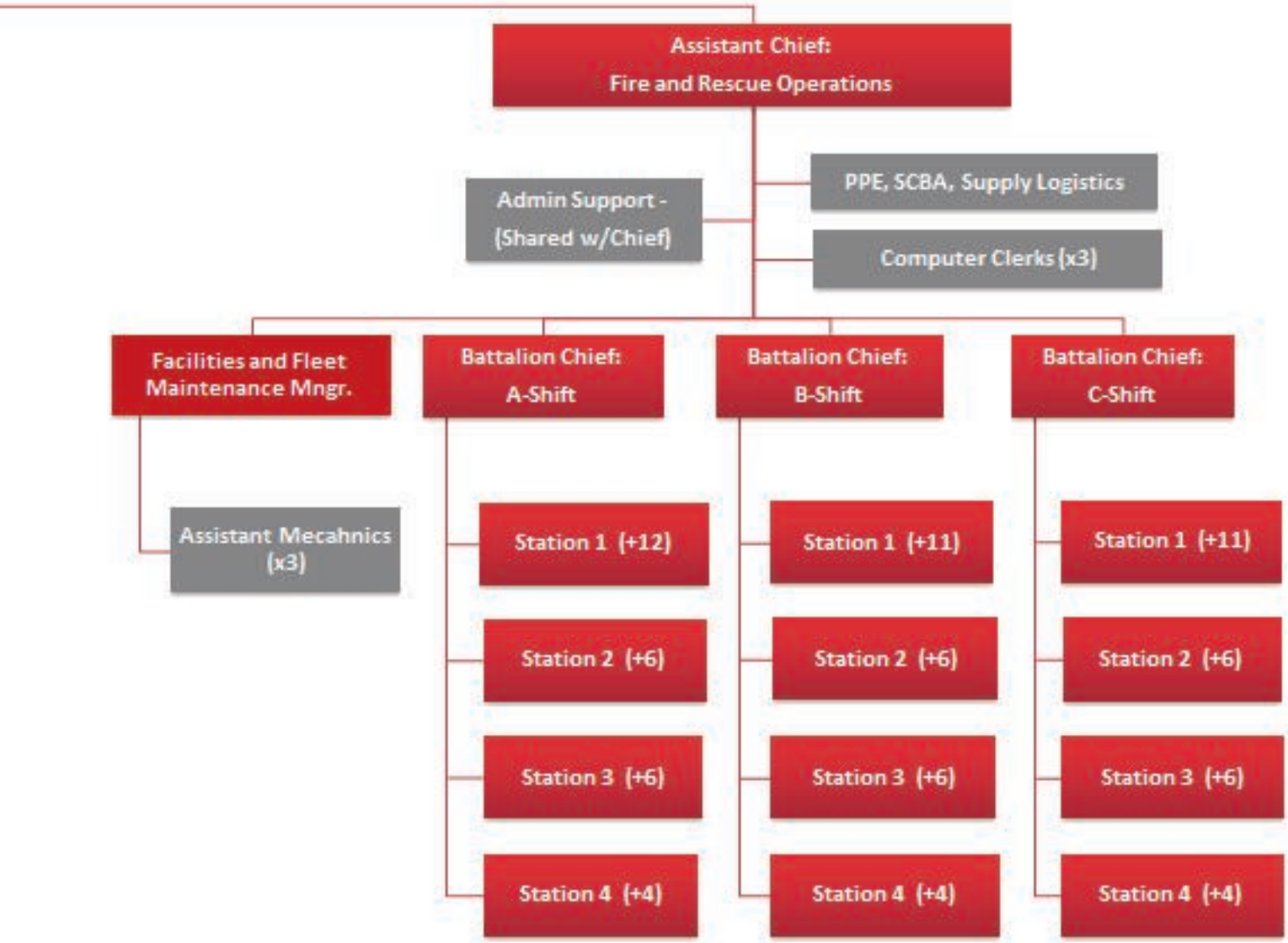

Citizens of La Crosse
Common Council
Police and Fire Commission
Fire Chief
Emergency Management Director
City Safety Dir., Risk Manager, Asst. Emergency Management
Administrative Support
Captain: Accreditation, PIO, Community Relations
Assistant Chief:
Fire Prevention and Building Safety
Admin Support - (Shared w/Chief)
Chief Building Inspector
Administrative Support
Building Inspectors: Districts 1-4 (+4)
Electrical Inspector
Code Enforcement Technician
Plumbing Inspector
Captain: Investigations, Inspections, Prevention
Lieutenant: Investigations, Inspections, Prevention
Division Chief: Training and Special Operations
Captian: Training and Special Ops.
Specialty Team Leaders
USAR / Tech Rescue
WI Task Force Liaison
Tactical EMS
Hazardous Materials
Water / Ice / Dive
EMS Trainers (x3 Shifts)

LA CROSSE FIRE DEPARTMENT

Fire, Rescue, and Community Risk Reduction

Blue highlighted positions are civilian staff.

Gray highlighted positions are dual-staffed, NO FTE.



Serving La Crosse and Southwestern Wisconsin

Quality Emergency Services Since 1896

@lacrossefire

City of La Crosse Fire Department

City of La Crosse WI Fire Department

LA CROSSE FIRE DEPARTMENT
726 5TH AVE S
LA CROSSE WI 54601

608.789.7260 ph

www.cityoflacrosse.org