## Copy of La Crosse Center Feedback

# #2

# COMPLETE

Collector:

Email Invitation 1 (Email)

Started:

Thursday, November 29, 2018 10:56:08 AM Thursday, November 29, 2018 11:01:51 AM

Last Modified: Time Spent:

00:05:43

Email:

rkochthometz@ywcalax.org

IP Address:

64.91.78.42

# Page 1: La Crosse Center Survey

#### Q1 Group name

Name

Rita Koch-Thometz

Group Name

YWCA La Crosse

Date of Event

11/8/18

Estimated Attendance

440

Email Address

rkochthometz@ywcalax.org

Phone Number

608-781-2783

#### **Q2** Food Services

Quality of Food for Meals & Breaks

Excellent

Quantity of Food for Meals & Breaks

Excellent

Quality of Service for Meals & Breaks

Excellent

Organization of Meals & Breaks

Excellent

Beverage Quality

Excellent

Beverage Service

Excellent

## Q3 Facility Cleanliness

Lobby(s)

Very Good

Meeting Areas

Very Good

Hallways

Very Good

Restrooms

Very Good

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#### **Q4** Technical Services

Room Setup/Layout Excellent

Room Functionality for Event Excellent

Additional Equipment Accessibility Excellent

Room Climate (i.e. temperature) Excellent

Q5 Guest Services

ADA Accessibility Excellent

Wireless Internet Stability Very Good

Q6 Are there any future dates that you would consider hosting an event at the La Crosse Center?

We are considering 11/7/19 for the same event. We have reserved 4/17/19 for Circle of Friends.

Q7 Areas of service that you thought most impressive:

Availability, attentiveness, and customer service of the staff (Kris, Josh, etc.) (and caterer).

**Q8** Area(s) of service that you feel need to be addressed Respondent skipped this question and improved:

Q9 Overall impression and general comments:

We appreciate all the things you "tweaked" since the 2017 event, and our guests had a wonderful time. Thank you. '