

Terry Fax: No: 608 789-7552

City of La Crosse Human Rights Commission

COMPLAINT FORM

COMPLAINANT INFORMATION (YOURSELF)

Name: PAUL F. HEINTZ
Address: N 5351 NESHONOC ROAD WEST SALEM, WI 54669
Phone: 608-612-0556

RESPONDENT INFORMATION (PERSON/PERSON(S) YOU FEEL HAVE DISCRIMINATED AGAINST YOU)

Name: LA CROSSE PUBLIC LIBRARY
Address: 800 MAIN ST. LA CROSSE, WI 54601
Phone: 608-789-7100

TYPE OF DISCRIMINATION ALLEGED

Check the appropriate box and then indicate the address or location of facility you were denied the equal opportunity to use or enjoy.

Applicants must be able to demonstrate that they were denied the equal use/enjoyment of a facility located in the City of La Crosse.

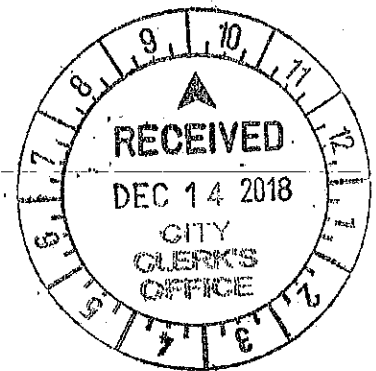
Category: ☐ Housing ☒ Place of Public Accommodation or Amusement [i.e. restaurant, hotel, retail shop]
☒ City Facility

Address/Location:

SAME AS ABOVE

Basis (Check all those you feel may apply):

- ☐ Sex
- ☐ Race
- ☐ Religion
- ☐ Ancestry
- ☐ Age
- ☒ Handicap
- ☐ Marital Status
- ☐ Color
- ☐ National Origin
- ☐ Lawful Source of Income
- ☐ Physical Appearance
- ☐ Sexual Orientation
- ☐ Gender Identity or Expression
- ☐ Political Beliefs
- ☐ Familial Status
- ☐ Student



CITY OF LA CROSSE

HUMAN RIGHTS COMMISSION

Information for Persons Filing Discrimination Complaints

Complaints should be filed in writing in the Office of the City Clerk for the City of La Crosse in City Hall, 400 La Crosse Street (2nd Floor), La Crosse, Wisconsin 54601.

City of La Crosse Ordinance prohibits only discrimination with respect to the sale, rental or financing of housing; with respect to the use of City facilities; and in the use of any commercial or other facilities in the City which are open to the public. The latter includes restaurants, hair-salons, theaters, taverns, nursing homes, hotels and other similar businesses. The ordinance does not cover discrimination in employment or other kinds of discrimination; the State of Wisconsin has laws which do apply to those other types of discrimination.

Types of discrimination covered by the City of La Crosse Ordinance include sex, race, religion, color, ancestry, age, handicap, marital status, source of income, sexual orientation, gender identity or expression, political beliefs, financial status or student status.

Things to Remember

Your Complaint must involve a claim of discrimination, which occurred within the corporate limits of the City of La Crosse, not just within other areas of La Crosse County.

If your Complaint involves housing discrimination in the County but outside of the City of La Crosse, your Complaint should be filed with the La Crosse County Clerk located in the County Administrative Center, 212 6th St. N. Room 1500, La Crosse, Wisconsin 54601.

Under the City of La Crosse Ordinance establishing the Human Rights Commission, your written Complaint must be filed within 120 days of the date of the claimed discrimination. If your Complaint is older than 120 days, we cannot act upon it; unless it is a "continuing" act of discrimination.

Procedure After Your Complaint is Filed

A copy of your Complaint will be served upon the alleged discriminator (called the Respondent) within 20 days of your filing a Complaint with the City Clerk.

A copy of your Complaint will also be distributed to each Human Rights Commissioner. Within 20 business days of filing of the Complaint, the Commission shall determine probable cause.

If a determination is made that does not indicate probable cause to find discrimination, the Complainant (you) may appeal to the full Commission and then, if necessary, to the Circuit Court.

Sept 19, 2018

La Crosse Public Library

Kelly Krieg - Sigman, Director

On June 9, 2016, I was sitting quietly at a table in the Main Branch Library with my 6lb Yorkshire Terrier, service animal, asleep on my lap. Suddenly, a woman, I didn't know accosted me, for no reason, demanding answers to illegal questions about myself and my dog, Rocky. She wanted to know my disability, where my service animal was trained, and, she claimed she knew my dog was not a service animal! Her demeanor and behavior was belligerent, unwarranted, upsetting, illegal and contrary to the Americans' With Disabilities Act.

Later I received a citation for Trespassing from the City of La Crosse Police and told I was banned from all 3 Libraries. On August 26, 2018, this woman, Director Kelly Krieg-Sigman sent me a defamatory letter, saying I could no longer use reference service via phone! Please do something about this abusive person and missive, who is a disgrace to our Library.

Paul F. Heintz
608-612-0556

P.S. I filed a grievance with the ADA, and Krieg-Sigman essentially lied through her teeth, costing the City of La Crosse thousands in legal fees.

cc. Gary Padesky

Mayor Tim Kabat.

LA CROSSE PUBLIC LIBRARY

Books and a Whole Lot More

August 26, 2018

Mr. Paul Heintz
N5351 Neshonoc Road
West Salem, WI 54669

Dear Mr. Heintz:

Even though you have been banned from all three La Crosse Public Library locations, you continue to call, sometimes multiple times a day. In these calls you are demanding, rude, sarcastic, and insulting. Because of multiple such documented incidents on August 14, 15, and 26, we will no longer be able to provide reference service via phone.

You may apply for reinstatement on or after October 1, 2018 by calling my office at 608-789-7123 and requesting an appointment. Reinstatement is not automatic. Should you attempt to enter any of the facilities before requesting a meeting, the police may be called and you may be cited for trespassing.

Kelly Krieg-Sigman

Director

La Crosse Public Library

Cc: La Crosse Public Library Board of Directors
City of La Crosse Police Department

Main Library
800 Main Street
La Crosse, WI 54601
North
Community Library
1362 Kane Street
La Crosse, WI 54601
South
Community Library
625 South Main Street
La Crosse, WI 54601
(608) 789-7100
Fax (608) 789-7106
TTY (608) 789-7076
www.lacrosselibrary.org

You Are Notified to Appear

Appearance Required:

NO

Date

NOV-28-2018

Time

08:30 AM

LA CROSSE CITY MUNICIPAL COURT
400 LA CROSSE ST
LA CROSSE, WI 54601

Form No. and Version CT

MUNI

0405

CITATION NO.

0880L0Q6RG

Juvahille
10-1

DEPOSIT

Cash Card

\$187.00

N N

Court Use

Defendant (Last Name, First, Middle), Street Address, P.O. Box, City, State, Zip

HEINTZ, PAUL F

N6351 NESHONOC RD
WEST SALEM WI 54669

Birth Date

Sex

Race

M

W

HT

WT

Hair

Eyes

603

195 LBS

BROWN

BLUE

Driver License/Identification Card Number

H532-6865-3447-06

State

Exp. Yr.

WI

2023

Other Identification Number

ID Type

License Plate Number

Plate Type

State

Exp. Yr.

Defendant Telephone Number

(808) 612-0556

Name and Address of Parent/Guardian/Legal Custodian
(If minor defendant)

Telephone Number of Parent/Guardian/Legal Custodian

Plaintiff

CITY OF LA CROSSE

Violation Description

Ordinance Violated

32-109

Adopting State Statute

Ordinance Description

UNLAWFUL USE OF TELEPHONE

Week Day

Date

Time

THURSDAY 10/11/2018

02:18 PM

From/AT Hwy No. and/or Street Name

ON MAIN ST 179 FT E OF 8TH ST

County

City/Village/Town

LA CROSSE - 32

LA CROSSE - 64, CITY

Officer Name

Date Citation Served

Method

OFFICER DAN ULBRICH

NOV-28-2018

MAILED

Residence Contact Name

Age

Officer ID

Department

2252

LA CROSSE POLICE DEPARTMENT

(If left with person at defendant's address)

INSTRUCTIONS - READ CAREFULLY

MANDATORY APPEARANCE - If your citation is marked as a mandatory court appearance, you **MUST** appear in person. If appearance not mandatory, appearance is optional.

OPTIONAL APPEARANCE - If your citation is marked as an optional court appearance, you may choose to appear in person or pay the deposit and have the court decide if you are guilty or not guilty.

IF YOU DO NOT WISH TO DISPUTE THE CITATION, simply mail in the deposit amount on the citation by the court date with a statement saying you do not wish to contest the citation. Please include either:

- a photocopy of your citation, OR
- your correct name and mailing address, citation number, court appearance date listed on the citation, offense, and arresting police agency.

These should be mailed to the court address on the citation **BEFORE** the court date. **YOU ARE NOTIFIED TO APPEAR.** The court will schedule another court date without a jury.

IF YOU DO NOT WISH TO DISPUTE THE CITATION, simply mail in the deposit amount on the citation by the court date with a statement saying you do not wish to contest the citation. Please include either:

- a photocopy of your citation, OR
- your correct name and mailing address, citation number, court appearance date listed on the citation, offense, and arresting police agency.

Make check payable to the clerk of court and mail to the court address written under **YOU ARE NOTIFIED TO APPEAR.** You **do not** need to appear. The court will schedule another court date without a jury.

- through your nonappearance as a fine and contest, find you guilty and pay the deposit amount as payment for your citation; OR
- the court to accept the deposit and order you to appear in court by the court date or warrant.

IF YOU DISPUTE THE CITATION, the court may either:

- issue a warrant for your arrest, OR
- issue a summons for you to appear in court, OR
- find you guilty for failing to appear in court and order you to pay the forfeiture and costs imposed by the court.

WISCONSIN NON TRAFFIC
CITATION

FACTS:

To the best of your ability, give a detailed statement regarding the facts giving rise to this complaint. THE STATEMENT MUST INCLUDE THE DATE OR DATES OF THE ALLEGED DISCRIMINATION. If the event occurred more than 120 days previous to the file date, we are not able to act upon the respondent, unless it is a "continuing" act of discrimination. Additional pages may be attached to this form if necessary.

Description:

See Attached letter with this
Document

Respectfully,
Paul F. Skenty