

#202

COMPLETE

Collector: Email Invitation 17 (Email)
Started: Monday, March 18, 2019 8:37:13 AM
Last Modified: Monday, March 18, 2019 8:41:14 AM
Time Spent: 00:04:01
Email: wsfa@wi-state-firefighters.org
IP Address: 174.82.182.149

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Q1 Group name

Name	Annette Geisler
Group Name	WI State Firefighters Association
Date of Event	March 7-10, 2019
Estimated Attendance	350
Email Address	wsfa@wi-state-firefighters.org
Phone Number	6084011650

Q2 Food Services

Quality of Food for Meals & Breaks	Excellent
Quantity of Food for Meals & Breaks	Excellent
Quality of Service for Meals & Breaks	Excellent
Organization of Meals & Breaks	Excellent
Beverage Quality	Excellent
Beverage Service	Excellent

Q3 Facility Cleanliness

Lobby(s)	Excellent
Meeting Areas	Very Good
Hallways	Excellent
Restrooms	Excellent

La Crosse Center Feedback

Q4 Technical Services

Room Setup/Layout	Excellent
Room Functionality for Event	Excellent
Additional Equipment Accessibility	Excellent
Room Climate (i.e. temperature)	Very Good

Q5 Guest Services

ADA Accessibility	Excellent
Business Services (copier, fax, etc.)	Excellent
Wireless Internet Stability	Excellent

Q6 Are there any future dates that you would consider hosting an event at the La Crosse Center?

Potentially looking into 2022 or 2023

Q7 Areas of service that you thought most impressive:

Speed at which needs were addressed and accuracy of changes made on the fly!

Q8 Area(s) of service that you feel need to be addressed and improved:

Sometimes the sound seemed like it wasn't clear or loud enough in South Hall during banquet, round table and business meeting on Friday.

Q9 Overall impression and general comments:

Awesome service. Excellent staff. Overall a well done convention! Thank you!

#203

COMPLETE

Collector: Email Invitation 17 (Email)
Started: Monday, March 18, 2019 8:38:35 AM
Last Modified: Monday, March 18, 2019 8:42:58 AM
Time Spent: 00:04:23
Email: Becky@BuildingBridgesSeminars.com
IP Address: 70.158.103.12

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Q1 Group name

Name	Becky Stewart-Gross
Group Name	Dairyland Power Cooperative - Leadership Program
Date of Event	June 2018-Feb 2019, 3 days/month
Estimated Attendance	60 total
Email Address	becky@buildingbridgesseminars.com
Phone Number	19202464901

Q2 Food Services

Quality of Food for Meals & Breaks	Excellent
Quantity of Food for Meals & Breaks	Excellent
Quality of Service for Meals & Breaks	Excellent
Organization of Meals & Breaks	Excellent
Beverage Quality	Excellent
Beverage Service	Excellent

Q3 Facility Cleanliness

Lobby(s)	Very Good
Meeting Areas	Very Good
Hallways	Very Good
Restrooms	Very Good

La Crosse Center Feedback

Q4 Technical Services

Room Setup/Layout	Excellent
Room Functionality for Event	Very Good
Additional Equipment Accessibility	Excellent
Room Climate (i.e. temperature)	Very Good

Q5 Guest Services

Wireless Internet Stability	Excellent
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Q6 Are there any future dates that you would consider hosting an event at the La Crosse Center?

Starting in April-Jan 2020, scheduled

Q7 Areas of service that you thought most impressive:

Customer Service

Q8 Area(s) of service that you feel need to be addressed and improved:

Facilities, but that is to be improved in the future and we are making due with what we have.

Q9 Overall impression and general comments:

Your team is the best!

#204

COMPLETE

Collector: Email Invitation 17 (Email)
Started: Monday, March 18, 2019 3:14:02 PM
Last Modified: Monday, March 18, 2019 3:20:16 PM
Time Spent: 00:06:13
Email: info@christlead.com
IP Address: 73.88.53.237

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Q1 Group name

Name	Wendy Ellwein
Group Name	Christian Leadership Experience
Date of Event	March 14-16, 2019
Estimated Attendance	350
Email Address	info@christlead.com
Phone Number	651-340-6426

Q2 Food Services

Quality of Food for Meals & Breaks	Good
Quantity of Food for Meals & Breaks	Good
Quality of Service for Meals & Breaks	Good
Organization of Meals & Breaks	Good
Beverage Quality	Excellent
Beverage Service	Good

Q3 Facility Cleanliness

Lobby(s)	Excellent
Meeting Areas	Excellent
Hallways	Excellent
Restrooms	Excellent

La Crosse Center Feedback

Q4 Technical Services

Room Setup/Layout	Excellent
Room Functionality for Event	Excellent
Additional Equipment Accessibility	Excellent
Room Climate (i.e. temperature)	Poor

Q5 Guest Services

Wireless Internet Stability	Excellent
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Q6 Are there any future dates that you would consider hosting an event at the La Crosse Center? Respondent skipped this question

Q7 Areas of service that you thought most impressive:

A/V team. Those guys were great!

Q8 Area(s) of service that you feel need to be addressed and improved:

Banquet. We only used them for snacks, water and coffee. But had to call several times as water and coffee weren't out when they were supposed to be.

Q9 Overall impression and general comments:

Overall, it was a good event. The staff responded quickly when I call them for things that needed attention. So that was great. The room temp in B3 and B4 was really bad. B4 was arctic and B3 was super hot. The heating/AC needs to be able to be controlled in each room individually.

#4

COMPLETE

Collector: Email Invitation 4 (Email)
Started: Wednesday, January 16, 2019 10:08:40 AM
Last Modified: Wednesday, January 16, 2019 10:10:57 AM
Time Spent: 00:02:17
Email: debralashwt@gmail.com
IP Address: 184.158.23.206

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Q1 Group name

Name	DEBRA LASH
Group Name	lacrosse bridal expo
Date of Event	1/13/19
Estimated Attendance	1500
Email Address	debralash@theweddingtree.com
Phone Number	6087846850

Q2 Food Services

Quality of Food for Meals & Breaks	Good
Quantity of Food for Meals & Breaks	Good
Quality of Service for Meals & Breaks	Good
Organization of Meals & Breaks	Good
Beverage Quality	Good
Beverage Service	Good

Q3 Facility Cleanliness

Lobby(s)	Very Good
Meeting Areas	Very Good
Hallways	Very Good
Restrooms	Very Good

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Q4 Technical Services

Room Setup/Layout	Excellent
Room Functionality for Event	Excellent
Additional Equipment Accessibility	Excellent
Room Climate (i.e. temperature)	Excellent

Q5 Guest Services

ADA Accessibility	Excellent
Business Services (copier, fax, etc.)	Excellent
Wireless Internet Stability	Excellent

Q6 Are there any future dates that you would consider hosting an event at the La Crosse Center?

every year same day

Q7 Areas of service that you thought most impressive:

Kris and Jeff were outstanding, time and time again.
Above and beyond the call of duty

Q8 Area(s) of service that you feel need to be addressed and improved:

na

Q9 Overall impression and general comments:

Again, Kris is a wonderful asset to your offerings

#5

COMPLETE

Collector: Email Invitation 5 (Email)
Started: Monday, January 28, 2019 6:46:07 PM
Last Modified: Monday, January 28, 2019 6:50:07 PM
Time Spent: 00:04:00
Email: kkmallow@gmail.com
IP Address: 65.31.170.220

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Q1 Group name

Name	Kirsten Mallow
Group Name	Nagy Memorial Reception
Date of Event	26 January 2019
Estimated Attendance	500
Email Address	kkmallow@gmail.com
Phone Number	414-659-3338

Q2 Food Services

Quality of Food for Meals & Breaks	Very Good
Quantity of Food for Meals & Breaks	Very Good
Quality of Service for Meals & Breaks	Excellent
Organization of Meals & Breaks	Excellent
Beverage Quality	Excellent
Beverage Service	Very Good

Q3 Facility Cleanliness

Lobby(s)	Excellent
Meeting Areas	Excellent
Hallways	Very Good
Restrooms	Very Good

Copy of La Crosse Center Feedback

Q4 Technical Services

Room Setup/Layout	Very Good
Room Functionality for Event	Very Good
Additional Equipment Accessibility	Excellent
Room Climate (i.e. temperature)	Excellent

Q5 Guest Services

Respondent skipped this question

Q6 Are there any future dates that you would consider hosting an event at the La Crosse Center?

Yes, but we won't know the date of next year's event until approximately Sept

Q7 Areas of service that you thought most impressive:

Kris was very responsive and helpful

Q8 Area(s) of service that you feel need to be addressed and improved:

N/A

Q9 Overall impression and general comments:

Very happy with the event!

#6

COMPLETE

Collector: Email Invitation 5 (Email)
Started: Monday, January 28, 2019 8:22:11 PM
Last Modified: Monday, January 28, 2019 8:25:14 PM
Time Spent: 00:03:03
Email: brad.reinhart@aquinasschools.org
IP Address: 47.32.11.26

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Q1 Group name

Name	Brad Reinhart
Group Name	Midwest Players Classic
Date of Event	1/19/19
Estimated Attendance	4300
Email Address	Brad.reinhart@aquinasschools.org
Phone Number	6085180316

Q2 Food ServicesRespondent skipped this question

Q3 Facility Cleanliness

Lobby(s)	Very Good
Hallways	Very Good
Restrooms	Very Good

Q4 Technical Services

Room Setup/Layout	Very Good
Room Functionality for Event	Very Good
Additional Equipment Accessibility	Very Good
Room Climate (i.e. temperature)	Very Good

Q5 Guest Services

ADA Accessibility	Very Good
Wireless Internet Stability	Very Good

Copy of La Crosse Center Feedback

Q6 Are there any future dates that you would consider hosting an event at the La Crosse Center?

1/18/2020

Q7 Areas of service that you thought most impressive:

Staff Responsiveness

Q8 Area(s) of service that you feel need to be addressed and improved:

Can't wait for facility updates.

Q9 Overall impression and general comments:

Always a pleasure to work with!
