

## **Department Duties**

- **Manage Refuse and Recycling contracts and budget.**
- **Process requests of additional refuse and recycling containers.**
- **Code Enforcement-public safety concerns, messes & complaints, inspections.**
- **Removal of illegally dumped materials.**
- **Christmas tree collection.**
- **Large item collection.**
- **Leaf collection, composting and testing of compost.**
- **Invoice processing and managing accounts.**
- **Grant applications and reporting.**
- **Operation of yard waste and brush site.**

## **Current and Future Department Issues**

- **Safety concerns-needles, broken glass and TV's.**
- **Illegal dumping-especially in wetland issues.**
- **Messes in campus area after student move out.**
- **Refuse and recycling preparation of carts for pick up, and storage off right of way.**
- **Budget-rising costs.**

## **2017-2018 Council Priorities**

- **Improve internal and external Communications**
  - Less emails and letter to property owners, and more 1 on 1 interactions
- **Improve community engagement**
  - Phone calls and/or in person engagement with residents
  - Drop off event "appliance and e-waste" at City Hall
  - Public Works Day open house
- **Improve public safety**
  - Ordering Immediate removal of hazardous materials & health concerns
  - Fishing line recycling containers at fishing locations to reduce from waterways
- **Improve code enforcement**
  - Door hangers for leaves in the street
  - Stickers for R&R carts in the right of way
  - Direct contact with property owners on violations
- **Improve streets and Infrastructure**
  - Using (crushed) recycled asphalt for road base in street projects
  - Purchase and use of an asphalt recycler to reuse old/left over asphalt for potholes or utility openings in the winter.
- **Improve public online access**
  - Recycler, citizen requests & leaf collection area map on webpage & Facebook

## **Department Accomplishments**

- **2011-Instalation of fishing line recycling bins. Miles of line has been recovered that is not polluting our waterways.**
- **2012-DNR awarded the Recycling Department the “Recycling Enforcement Leadership Award”.**
- **2015-DNR & AROW (Associated Recyclers of Wisconsin) awarded the Recycling Department the “Overall Program Excellence Award”.**
- **2016-Recycling Department increased recycling by 121% after initiating comingled automated refuse and recycling collection.**
- **2019-Recycling Department started hosting a “Summer Scrap It” event at City Hall, where people could drop off appliances and electronics for free.**