

Notes posted to Mike Anderson/Mark Weverstad 401 Gillette Street #216 resident account.

Posted to Mark Weverstad. Posted – [Kayla Chopp](#) on Fri, September 11, 2020 at 12:33:26 PM

Mike stopped in to scream at me because 401-204 was moving in and blocking the entrance. He wants the other 2 doors to become handicapped accessible ASAP. I apologized and let him know they were moving in and that I could ask them to move quick but he rejected and said they were almost done.

Posted to Mike Anderson. Posted – [Ashley Waldenberger](#) on Wed, September 16, 2020 at 09:24:27 AM

On September 11th we were advised that Mike was yelling and the new residents that were moving in also. He told 401-204 that they were inconsiderate of handicap people and screamed at them for parking where the ramp was and making him go around to the back of the building to enter. The new residents in 401-204 did offer to move their vehicle and did indeed move it however it was still not acceptable to Mike and it was not moved quick enough for Mike. New residents tried to be apologetic and courteous of Mike but he was still very upset and unwelcoming to them.

**River's Edge Apartments**

403 Gillette St

Office

La Crosse, WI 54603

Phone - (608) 781-1275

Fax - (608) 783-7425

To:**3 Amigos Property Management**

403 Gillette St

Office

La Crosse, WI 54603

Phone - (608) 781-1275

Work Order #

8107-1

Status**Canceled****Created On**

09/15/2020

Estimate Requested On

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Estimate Amount

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Estimated On

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Scheduled On

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Completed On

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Tenant(s) Notified

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Permission to Enter

No

Job SiteRiver's Edge Apartments -
401-216
401 Gillette Street #216
La Crosse, WI 54603**Pet(s)**

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Tenant(s)

Mark Weverstad	Phone - (608) 518-2112	theachilleseffect@gmail.com
Mike Anderson	Phone - (612) 965-6729	mutual_minds@yahoo.com

Tenant Availability**Date****Time**

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Description

Sept 12th I had to use the backdoor again because new residents didn't leave room for my scooter to get through. This problem is a repeated problem. This problem could have been eliminated when the sidewalk and curb were replaced a few years back. I asked why a curb was reinstalled as it eliminated access for us with disabilities. Cost was the reason. I have difficulty believing it's a cost issue with the properties being built and bought. Tim said he would write up a work order to make the change. Others don't think Lori will approve it. Perhaps an evaluation of the need should be readdressed? Can a ramp to the beach and boats for disabled people be addressed also? Is a reasonable expectation of work getting done before winter too much to expect? Should I expect using the back door throughout the winter when the front door is impossible to use? We love living here and feel this will add value and attract other residents.

Property Notes



October 2, 2020

Mike Anderson
Mark Weverstad
401 Gillette Street #216
La Crosse, WI 54603

Dear Mike and Mark,

We have received your service request 8107-1. I have discussed this with the owners of the property. At this time, we will not be able to move forward and will be closing out this request. We currently offer two ramped entries into the building with an automatic door opener.

The situation you recently encountered with a new resident moving in was immediately resolved by them moving their vehicle. We allow new move ins to unload close to the doors but we do tell them to leave room. We are happy to ask them to move if need be.

There are many people that live at River's Edge and from time to time things may occur that you do not like or agree with. We do require you to be polite and cordial with anybody on site. We will not tolerate yelling, degrading or making others feel unwelcomed, this does include our staff members.

It is apparent that you are unhappy with the property or how it is maintained. Because of this we are willing to offer you an early lease termination. If you would like to take advantage of this, please let the office staff know. In the meantime, any questions, concerns or service requests please email, text or submit through the online portal.

Sincerely,

A handwritten signature in cursive script, appearing to read 'Lori Fuselier'.

Lori Fuselier
Property Manager
3Amigos Properties
3amigos@lacrosseareaapartments.net
608-498-4498

Welcome Home!

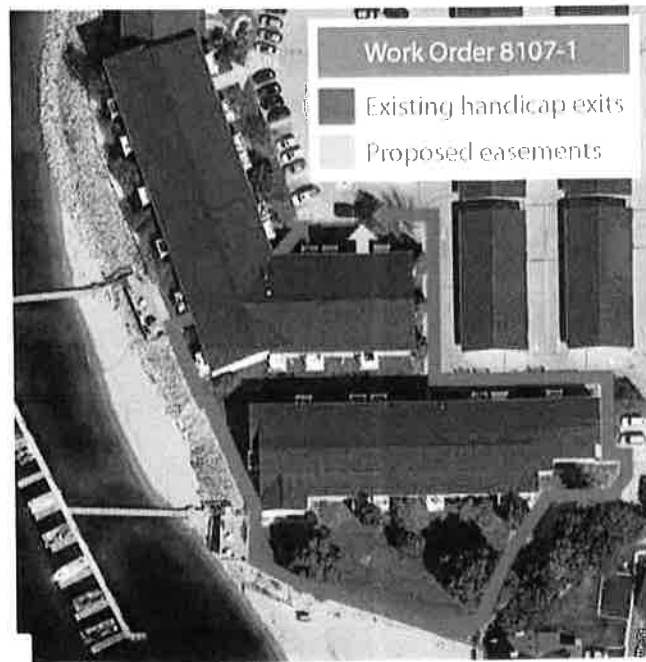
608-498-4998 | 403 Gillette Street | La Crosse, Wisconsin 54603 | **LACROSSEAREAAPARTMENTS.COM**

October 3, 2020

Lori Fuselier
Property Manager
3Amigos Properties
403 Gillette Street
La Crosse, WI 54603

Dear Lori,

Thank you for letting us know that 3 Amigos Property management will not be moving forward with service request 8107-1. While we are disappointed, we are not unhappy with the property or how it is maintained. We are very pleased with your response to our immediate needs over the past eight years such as a broken dishwasher, garbage disposal, garage door, and etc. All immediate issues were addressed the same day and we thank you again for such excellence. Service request 8107-1 is not an immediate need but something we hope you will keep in mind when making future upgrades. The below diagram demonstrates the advantage to having multiple handicap accessible entrance/exits when one or the other is blocked:



As you can see, the two handicap entrance/exits are sufficient in fair weather, but not so much in rain or icy conditions. It was partly rainy when the incoming resident blocked the front entrance. This happened twice on the same day and with two different vehicles. Thank you for asking them to leave room for disabled residents.

We agree with you that all residents should be polite and cordial towards each other as well as toward staff. This creates a welcoming and nurturing environment that benefits all; however, we think you can empathize with our frustration when polite requests, such as our request to post no parking signs behind our garages, go unanswered for years until we forced the issue. Again, thank you for your recent painting of "no parking" on top of the yellow curbs behind our garages. We have not had a problem with people parking there since!



We are confused by your offer terminate our lease early. Mark and I love living here and often rave about how well you keep the property up. In our eyes, you are the ideal property management company and we look forward to renewing our lease this spring. Our appreciation to *all* staff is shown with the gesture of a Christmas gift certificate for lunch each year. Our feelings haven't changed. If we have done or said anything to jeopardize this, please let us know. We would rather work with you than against you in making River's Edge Apartments one of the best places to live in La Crosse!

Sincerely,

Michael Anderson
Mark Weverstad

Michael Anderson
Mark Weverstad
401 Gillette Street #216
La Crosse, WI 54603

October 19, 2020

Lori Fuselier
Property Manager
3Amigos Properties
403 Gillette Street
La Crosse, WI 54603

Dear Lori,

We have not heard back from you regarding a renewal of our lease next spring. We like living here very much and believe adding vebiage to the Move in Packet about not blocking the main entrance as it is used for handicap accessiblity and posting signs as reminders should be enough to resolve the issue. Another suggestion is to connect the sidewalk from the 401 building to the sidewalk leading up to the main office as it already has an easement to the parking lot.



We realize you are not obligated to do this and that all laws have been met. These are only suggestions to give Rivers Edge an advantage over your competeitors. Using the back door as an alternate entrance when the front is blocked can feel like being asked to ride in the back of the bus when you're disabled.

After reflection, and consideration of the discussions with the children and Mark, I fear I may have put my own needs over their need to feel safe and secure living here at Rivers Edge.

Thanks again for your many accomdations. Living here the past eight years truly has been a pleasure. Please let us know about lease renewal in the spring.

Sincerely,

Michael Anderson
Mark Weverstad

Michael Anderson
Mark Weverstad
401 Gillette Street #216
La Crosse, WI 54603