

Reinhart, David

From: Jennifer Steele <jenniesteele82@gmail.com>
Sent: Friday, February 18, 2022 4:39 PM
To: Reinhart, David
Subject: Appeal Shoveling Fees Invoice # 25003 and # 25298

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Hello,

My name is Jennifer Steele. I own the property at 2042 Prospect Street La Crosse, WI 54603. However, I currently live at 513 Avon Street La Crosse, WI 54603. My phone number is 608-780-4905.

I am sending this email because I first received invoice number 25298 (OTC-BLDG-018534-2022) in the amount of \$205 for 2042 Prospect Street about a week ago. This invoice was dated 2/8/22 with a due date of 3/10/22 and was for snow that fell between 1/14/22 and 1/16/22, which was removed on 1/18/22.

I was planning to call and ask for a reduction in the fee because I am a nurse at Gundersen in Onalaska and during that time I was at the tail end of a 25 day work stretch (having also picked up working many extra shifts at the Northside COVID drive through lab) and had been dealing with my sick mother who lives with me at 513 Avon Street.

January 18th was my last day of that work stretch and I stopped by my property at 2042 Prospect Street, but I noticed it had been shoveled already. I assumed one of my dad's old friends had done it because they have done so in the past. (My dad left me the property on Prospect Street when he passed away and I am currently working with my credit union to get going on what I need to do so I can do renovations to the house so my family and I can move to the property).

Before I had a chance to call, I received another invoice in the mail yesterday. This invoice is number 25003 (OCT-BLDG-018312-2022) in the amount of \$190 also for the Prospect Street address. This invoice was dated 1/14/22 with a due date of 2/13/22 and was for snow that fell between 12/26 and 1/6/22, which was removed on 1/8/22.

I was not aware of this first invoice until yesterday. It appears that it was not sent to my address originally until yesterday. Had I seen the first invoice I definitely would have realized it was not a friend helping out, but rather the city and would have tried to figure something out sooner.

My reason for slacking on the shoveling a little at the end of December/beginning of January is in part due to my busy work schedule as I mentioned above. Plus I have 3 kids and I take care of my mother who lives with me. I also happened to fall on the ice in December and hurt my knee. I have been struggling with my knee still and recently found out I have a torn meniscus which I need to have surgery on to repair. On top of that I am a COVID long hauler and have fibromyalgia, chronic fatigue and migraines after having had COVID in November 2020 as a healthcare worker.

With all of that being said, I am really hoping that these two invoices could be reduced or eliminated given the circumstances. I would be happy to further explain my situation if needed. I fully understand the importance of keeping the sidewalks clear and generally have never had an issue doing so. I have a plan in place going forward to prevent any future issues.

Thank you for your time and consideration. I look forward to hearing from you soon.

Kindest Regards,

Jennifer Steele