Reinhart, David

From: Jose Rivera <jmrivjmriv@gmail.com>
Sent: Monday, February 28, 2022 8:44 AM

To: Reinhart, David

Subject: Sidewalk snow cleaning fine

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Invoice: 00025383 OTC-BLDG-018610-2022 1403 West Ave S

Good morning,

I received a bill for snow cleaning that I'd like to have reviewed. A crew came to clean my sidewalks, but I had already cleaned them. I ran the snowblower, and I had been adding salt to the hard packed snow (and ice) that remained underneath. You can see from the before pictures submitted by the cleaning crew that I had used the snowblower, and while not cleaned perfectly - I did clear the snow I could. The crew came and broke up the ice by pounding on it (something I'm unable to do, although I did put down salt). I believe I followed the city ordinance. The ordinance states: "If packed snow cannot be removed; it should be treated as ice and sprinkled with ashes, sand or salt until such time that it can be removed."

Please consider that I cleaned the snow to the best of abilities, and applied salt to the hard packed snow that remained after I used the snowblower. I'm unable to do the ice breaking that the crew came and did, and that's also not required in the city ordinance. (Also I believe \$520 is incredibly high for a first-time fine with no warning. And I've never had this problem with the city before).

Thank you in advance for reviewing my case.

Kindly, Jose Rivera