

Reinhart, David

From: christinemvmiller@gmail.com
Sent: Friday, February 25, 2022 12:42 PM
To: Reinhart, David
Subject: Fwd: Web Form

*** **CAUTION:** This email originated from an external sender. **DO NOT** click links or open attachments unless you recognize the sender and know the content is safe. ***

Looks like I had your email address incorrect. Please see emails below. I would appreciate a confirmation on this email so I know you received it. Thank you.

Sent from my iPhone

Begin forwarded message:

From: Christinemvmiller@gmail.com
Date: February 25, 2022 at 12:33:50 PM CST
To: Christinemvmiller@gmail.com
Cc: reinhardt@cityoflacrosse.org, Mitch Reynolds <reynoldsm@cityoflacrosse.org>
Subject: Re: Web Form

I have not been notified of when the meeting is. Can I please have an update. Also when can I expect to get the names of those billed.

We timed the sidewalk shoveling today and it took 6 minutes. I will bringing pictures to the meeting. That means I was charged \$4,300 hr to have your guy come out and shovel. Not sure what tool he used because it is not a clean shoveling job. I will be bringing those pictures as well. Thank you for your help. I appreciate a response to my questions. Have a great Friday.

Sent from my iPhone

On Feb 23, 2022, at 9:14 AM, Christinemvmiller@gmail.com wrote:



Sent from my iPhone

On Feb 22, 2022, at 8:18 PM, Christinemvmiller@gmail.com wrote:

I am waiting for the list I requested. I would appreciate it as soon as possible. I want to reach to those who have been affected by this unfair code that does not consider its residence and normal everyday life I would also like how my bill was figured. There were bare areas on the sidewalk. Also, how much of my invoice went to the contractor, how much stayed with the city. What equipment is used by the contractor. With my snow blower which is a 21" snowblower it takes less than 10 minutes to snow blow and salt. We tested it tonight. That is with 1 - 2 inch completely covered. My walk was not completely covered. A letter from my employment, Hale Skemp, Hale, Skemp & Sleik law firm, will be coming and will verify I was sick. Even if I wasn't, 24 hrs is unreasonable.

Sincerely,

Christine Miller

Sent from my iPhone

On Feb 21, 2022, at 5:35 PM,
Christinemvmiller@gmail.com wrote:

I called last week, not sure if you got it. I was billed \$430 for having someone come and shovel my sidewalk. I should say shovel it again. It wasn't good enough. I went to work and got sick at work with a fever and went home on the 10th of January. I was home in bed the 11th and the 12th and finally woke up feeling good enough to go back on the 13th. According to the pictures there was snow removal done before they came, just not good enough. To be honest, I can't remember that far back and what happened. All I know is I had no clue someone shoveled my sidewalk until I got the bill. That should tell you something in itself. I think this is awful. In a time of high inflation you are hurting residents. No warning, just sneaking on people's property and shoveling and charging outrageous fees. No notice on the door, nothing. I called and then started to research online and found out this is a widespread complaint. I have lived here 4 1/2 years and have never been treated with such disregard. They just told me we were warned in the

news. I stopped listening to the news because it got so depressing for me. I don't trust govt right now, and this has not helped a bit. It is a crooked policy and does not take into consideration those of us who live here. I have a corner lot which is even more burdensome. What happens when you are sick, or out of town. Most do not have the kind of money to hire professional gardeners and professional snow shoveler's. I saw some comments you made that said you felt this was wrong too. I wanted to reach out and ask that you help us. All of us that were hit with this horrible unexpected bill. I just posted on FaceBook trying to reach out to others that were slammed with this bill. Starting to get responses from others hit as well. I am encouraging them to share with friends and speak out. Please, keep speaking out for us and help those that need a voice. I am single and 61. I work full time and yes, sometimes I travel and other times I get sick. Life is not as picture perfect as La Crosse city would like it to be. \$ 430 is unethical for the work this person did.

Christine Miller

608-769-7926

Christinemvmiller@gmail.com

Sent from my iPhone