Kerns, Douglas

From: Cavadini, Caley

Sent: Wednesday, June 3, 2020 11:48 AM

To: Kerns, Douglas Cc: Kabat, Tim

Subject: Call to Mayor - sidewalk/shoveling invoice

Hi Doug,

I received a call from Janet Sorenson (608-385-9932) regarding a snow removal invoice she received for \$300.00 (100 feet). She tells me that she shoveled to the front edge of her house on Windsor and Charles Streets in the morning daylight hours, came in to take a break and dozed off. I do not have the dates of service, but I am sure you could tell from your notes/invoice. She tells me she came back outside at 11:30 a.m. to find that it was finished and argued the fact that there is no way it could have been even close to 100 feet. She said she does not understand how she could receive an invoice if she was in the progress of shoveling. She also tells me she apparently has witnesses who saw her shoveling (Police, Post Office, neighbors). She hasn't been able to reach anyone in Engineering, despite her many attempts, hence why she called our office. Please let me know your thoughts and/or give Janet a call as she wanted to speak with you.

Thank you.

Caley Cavadini

Executive Secretary – Mayor's Office City Hall 400 La Crosse Street, La Crosse, WI 54601 (608) 789-7500