Reinhart, David

From: Brooke Branscombe
 brooke.branscombe@gmail.com>

Sent: Monday, February 21, 2022 1:50 PM

To: Reinhart, David **Subject:** Snow Removal

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Hello David,

I am emailing you regarding snow removal that took place on January 31st, 2022 at 1337 Vine Street La Crosse, WI. We understand that the ordinance states snow must be removed within 24 hours of the snow fall and the majority of the snow was removed. We are in a very high traffic area so snow gets packed down very quickly; with this being said we tried to remove all of the snow but the snow had been packed down to the point that we could not get it up. We put down salt with the impression that having salt down was acceptable. Because of the weather the salt did not melt the snow/ice. Workers came out and scraped at the ice for about 20 minutes and we were charged \$430.00. We would like to dispute/reduce these charges.

Thank you, Brooke Branscombe (952) 381-1053

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Brooke Branscombe

she/her/hers
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