

The Chelsea Hub is a new tool in our community for agencies to connect individuals and/or families facing “acutely elevated levels of risk” (AER) to the services they need.

A group of human service providers meets weekly for a structured discussion to address situations of AER, and develop rapid multi-agency responses that offer supports to both reduce the immediate risks, and develop lasting connections to services.

This is a proven and effective model that follows a strict set of disciplines. The Chelsea Hub is the first to be implemented in the U.S.

***What is Acutely Elevated Risk (AER)?**

A situation where an individual and/or family meets a threshold of multiple significant risk factors, as seen across multiple agencies, where there is a high probability of harm occurring, and occurring soon.



Boys & Girls Club
CAPIC
Chelsea District Court
Chelsea Housing Authority
Chelsea Police Department
Chelsea Public Schools
Department of Children & Families
Department of Youth Services
Everett Hospital (Cambridge Health Alliance)
HarborCOV
Healthcare Resource Centers (HCRC)
Healthy Streets
Housing Families, Inc.

Kids In Need of Defense (KIND)
Mass General Hospital (MGH)
MGH Chelsea Health Center
MGH Freedom Clinic
Mystic Valley Elder Services
North Suffolk Mental Health Association (including community navigators and Boston Emergency Services Team)
People's AME
Phoenix Charter Academy
Roca, Inc.
Rosie's Place
The Neighborhood Developers (TND)

To learn more about the Chelsea Hub, contact your local service provider listed above.

To watch a video and learn more about the Chelsea Hub, please visit www.chelseapolice.com/chelsea-hub



Did you know...?

Mental health, housing, and substance abuse disorders are among the highest risk factors of Hub situations



68% of situations with mental health risk factors also have a drug or alcohol risk factor

Photos ©2017 Tracie Van Auken. Courtesy of the Robert Wood Johnson Foundation. 2017 Culture of Health Prize Winner.

