Reinhart, David

From: PAMELA STRITTMATER <ptstritt@aol.com>
Sent: Wednesday, January 26, 2022 3:42 PM

To: Reinhart, David

Subject: Snow Removal Dispute

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Hi Dave,

My tenants and I would like to dispute the snow removal charge of \$225.00 for the job done at 1627/1629 Jackson Street on January 7th, 2022.

My tenants are meticulous about removing the snow on the front main sidewalk after each snowfall and putting salt on it it keep it free from snow and ice.

The City of La Crosse got 1 1/2 inches of snow on 1/5 and a dusting of snow the morning of 1/6. My tenant shoveled on 1/5 and 1/6, but on 1/7 it was extremely cold at -14 degrees with Northwest wind of up to 15 miles per hour. He had to be to work at 6 am that morning and wasn't able to shovel the sidewalk before he went to work. When he got home that afternoon, the sidewalk had been shoveled.

In the before picture shown below, you can see there is a lot of sidewalk showing through the snow, so it is obvious that the sidewalk was shoveled after we got the 1 1/2 inches of snow on 1/5.

My tenants have signed the following non-standard rental provisions clause of their lease, so they are responsible to pay for any snow removal bills sent from the city. I have gone past the property every day that it has snowed and the sidewalk has been cleared within the time frame allowed by the ordinance. They were told at the beginning of the winter of the ordinance rules and always abide by them because they don't want to pay the large fee.

_____7. You are responsible for shoveling the main sidewalk in front of your house and the sidewalk from the house to the main sidewalk.and keeping it free from ice at all times. Please provide your own shovel and salt. Shoveling must be done within 24 hours of the end of the snow. If for some reason you do not shovel the sidewalk and the landlords gets a fine from the city, you will be responsible to pay that fine or the fee will be deducted from your security deposit.

Please put us (Pamela Strittmater, owner and Richard St Jacque and Sunny Moon, Tenants) on the Board of Public Works agenda for Monday January 31st. Please confirm that we are on the agenda.

Thank-you, Pamela Strittmater

