



## CITY OF LA CROSSE UTILITIES

### WATER - SEWER - STORM

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## MEMORANDUM

**To: Board of Public Works**  
**From: Bernard Lenz, Utilities Manager**  
**Date: 3/14/2022**  
**Subject: Trane Oct 2021 Sewer Bill Adjustment Request**

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The Utility has been working with Trane for some time on a solution that allows the removal of roof drains connected to the sanitary sewer. We believe we have a solution and a path forward that benefits both Trane and the City. That solution is detailed in the attached request from Trane.

We concur that the October 2021 bill is likely from an erroneous meter reading and recommend the following:

***“Approval of requested adjustment to the 2021 bill, contingent on Trane completing the roof drain separation project as shown in the plan in the timeframe given in the letter”***