

---

**From:** Jonathan McKenzie <mckenzie\_jonathan@yahoo.com>  
**Sent:** Friday, December 31, 2021 2:27 PM  
**To:** Reinhart, David <Reinhartd@cityoflacrosse.org>  
**Subject:** Snow invoice 24730

\*\*\* CAUTION: This email originated from an external sender. DO NOT click links or open attachments unless you recognize the sender and know the content is safe. \*\*\*

Hello,

I received an invoice for snow removal and would like to request this be invoice be waived as a one time grace/warning. On 12/10/2021, every member of my household was diagnosed with symptomatic covid-19 including two 10 month old twin infants and two young kids.

I do the snow removal for my home and was simply not healthy enough to shovel that one time and I apologize for that. I have never failed to remove snow timely before and resumed with this last snowfall a few days ago. As I recall, an irony of this invoice is that it was 65 degrees the day you shoveled. The snow in question was melting on its own while I was still quite ill.

We are a single income home with 4 kids between 11 years through 10 months old, and you are asking me to pay you almost \$200(!) to clear only 40 feet of melting sidewalk slush which I find outrageous of you.

I ask you to please rescind this invoice as a one time grace/warning to me from the city in this matter.

Thank you kindly,

Jonathan McKenzie  
Home owner at 1706 Jackson St