



LA CROSSE CENTER

Reopening Guide 2020

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LA CROSSE CENTER REOPENING GUIDE FOR NOVEMBER AND DECEMBER 2020 EVENTS

Coulee COVID-19 Collaborative

Closely following the recommendations from the Coulee COVID-19 Collaborative, the Global Biorisk Advisory Council, WEDC, the Wisconsin CDC, and the Event Safety Alliance, the La Crosse Center has taken steps to insure the safety and success for our events moving forward. The following requirements are based off aforementioned groups. Steps to protect the safety of the employees and all attendees are paramount.

Global Biorisk Accreditation

The Global Biorisk Advisory Council (GBAC) Star accreditation is performance-based and designed to help facilities establish a comprehensive cleaning system, disinfection, and infectious disease prevention for all employees and their building. The program relies on GBAC's extensive training, which teaches the proper protocols, correct disinfection techniques, and cleaning best practices for biohazard situations like the novel coronavirus.

The La Crosse Center has achieved GBAC Star accreditation, the gold standard for prepared facilities. Please see attached document.

THE REOPENING GUIDE FOR NOVEMBER AND DECEMBER 2020 EVENTS

La Crosse Center Team

Here is a list of the precautions the La Crosse Center team will take in using the guidelines listed above:

- Self-screening temperature checks
- Masks required, gloves are available
- Frequent handwashing or sanitizing
- A mister to disinfect /sanitize areas
- Training on sanitizing chemicals and mister
- Restrooms monitored and sanitized frequently
- Cleaning of high touch areas
- Advanced sanitizing the high touchpoints to include, but not limited to, door handles, handrails, push plates, escalators, elevator buttons, tables and chairs, restrooms, counters, trash receptacles, and microphones
- Social distancing
- Food & Beverage will be addressed on a need basis
- No touch equipment is appropriately maintained, such as hand soap dispensers, hand towel dispensers, faucets, toilets, and urinals



La Crosse Center Food and Beverage

The La Crosse Center Food and Beverage team is ready for events following these safety measures:

- Minimize human contact points
- No shared use of utensils, food, beverages, condiments, etc.
- Only individual servings, plated with lids or boxed, or stations with sneeze guards and attendants
- Individual bottled/canned beverages
- No loose cutlery, use banquet cutlery rollups (airline packs)
- No self-serve buffets
- Mask and gloves worn by all foodservice team members
- Increased cleaning schedules
- Employee wellness screening upon arrival
- Hand sanitizers around all concession stands
- Plexi-glass installed at all concession stands and portable bars
- Contactless payment encouraged
- Contactless ordering app and pickup (Fan Food)
- Monitors will be scrolling with health information

La Crosse Center's Guests

The La Crosse Center is ready to make events a memorable experience for audiences and corporate community partners.

- Mask required
- Capacity and distance following the recommendations of capacity and social distancing Coulee COVID-19 Collaborative
- Hand sanitizing stations in event rooms, lobby and pre-function areas
- Social distancing markers on the floor
- Signage and communications for building requirements and recommendations
- Separate entry and exit points



POTENTIAL EVENTS FOR 2020

Catholic Meeting

Track Wrestling

Ewing Development Meeting

Bull Riding Championships

Kwik Trip Meeting

Bi-State Wrestling

Holiday Fair

UWL Graduation

Dairyland Power Banquet

Police Concert Fundraiser