

**Elsen, Nikki**

---

**From:** Rick Ranney <ranneyr@yahoo.com>  
**Sent:** Thursday, January 2, 2020 8:52 AM  
**To:** Elsen, Nikki  
**Subject:** Contest kert k groth and every little detail of Lacrosse scrap permits

\*\*\* CAUTION: This email originated from an external sender. **DO NOT** click links or open attachments unless you recognize the sender and know the content is safe. \*\*\*

Sent Kert K Groth took money of \$600 cash from me to do a scrapping job and found out he was not permitted to do the work. He excepted my \$600 never returned the money. he took the cash and didn't do the work. He will not return the money will not return my calls and this is why he was doing scrapping and not permitted properly or insured to do the work. Kert K groth will not return my calls or make arrangements to return the cash for work not done or even started.

# COMPLAINT FORM

IMPORTANT! COMPLETE ALL SECTIONS

1	DATE PROBLEM OCCURRED June 5, 2019	DATE(S) YOU WERE HARMED BY CO. 2-3 June & 9 week	ORDER, CONTRACT, BILL OR INVOICE # 7-32-806	PRODUCT OR SERVICE TRAP mobile home
	AMOUNT PAID/PAID \$1700	MODEL MAKE OR NO.	IF ADVERTISED UNDER WHICH Business Card	DATE PROBLEM FIRST NOTICED June 5, 2019
2	COMPANY PHONE NO. 608-374-7231	CUSTOMER PHONE NUMBER 608-243-5166	CUSTOMER EMAIL ADDRESS Rannette@EveryLittleDetail.com	
COMPANY NAME, ADDRESS, CITY, STATE, ZIP Every Little Detail /oshu road 4625 Pearl Creek Rd Tol La Crosse WI 54601-8234			CUSTOMER NAME, ADDRESS, CITY, STATE, ZIP Ricky & Rainey 130 Silver Pl Carleton WI 53113	

WHAT IS YOUR COMPLAINT?

Hert K. Groch from Every Little Detail signed at my property to remove & remove mobile home. written agreement to remove & other material (except Barnable Material) by July 1 2019. I paid \$600<sup>00</sup> cash down balance from completion. Business of Hert (Groch) never started or completed job. They will not return money or complete project. they would not return garage key I had to replace door.

NO SETTLEMENT DESIRED, FOR BBB INFORMATION

SETTLEMENT DESIRED (PLEASE DESCRIBE WHAT YOU FEEL A FAIR SETTLEMENT WOULD BE)

Remove mobile home as agreed. or \$1700<sup>00</sup> cash with included replacement garage floor lock & de

By Lane Rannette

DATE  
JUN 23, 2019

BETTER BUSINESS BUREAU SERVING WISCONSIN

10019 W GREENFIELD AVE MILWAUKEE, WI 53214

COMPLAINTS CAN ALSO BE SUBMITTED ONLINE AT WWW.BBB.ORG

Phone: 414-947-5000

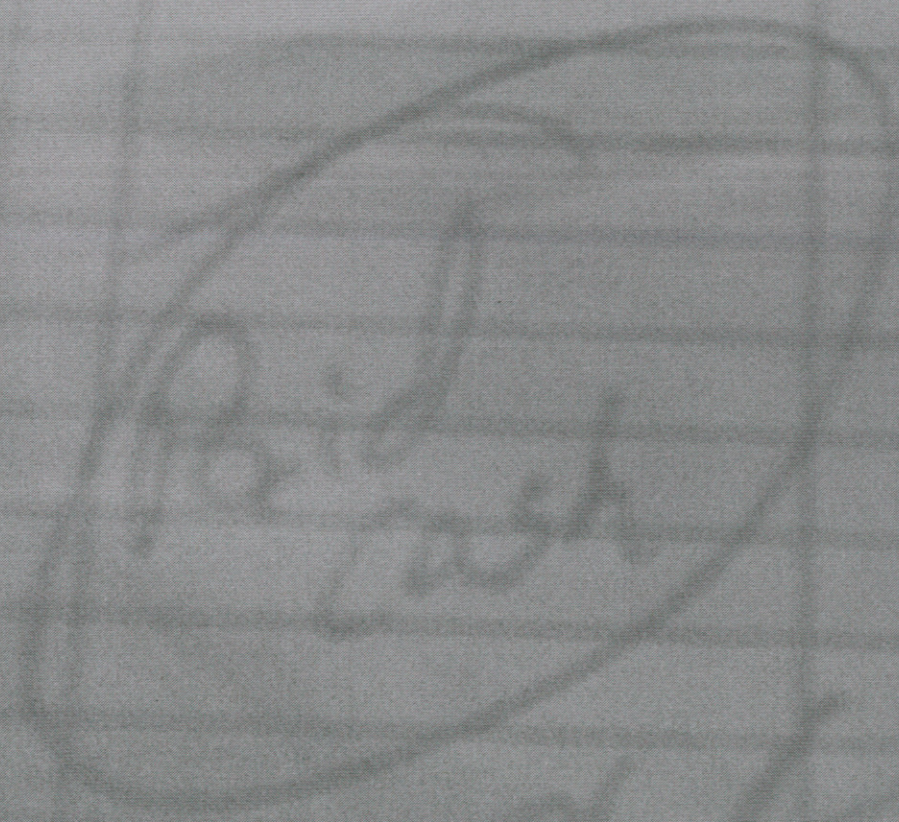
10000

5000

10000  
10000

10000

10000



10000

10000

10000

10000

