

Kerns, Douglas

From: Emma Garrison <emgarrison18@gmail.com>
Sent: Tuesday, April 28, 2020 2:39 PM
To: Kerns, Douglas
Subject: snow removal

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Hi,

My name is Emma Garrison and I live at 919 Pine Street where we were charged for lack of snow removal. We were charged while people around us use sidewalks were worse where not. We were all out of town because of Winter Break and I was coming home that day to pick up the snow. They gave us no time to shovel and we are all college students really struggling right now because we all lost our jobs, we don't get a stimulus check and the fact we have to worry about a snow removal fine that was given to us that we were going to take care of is ridiculous. We would like a response on how to get the fine appealed. I was told on the phone this payment is not due until October, however my landlord was told differently that it was due in May. We already paid it but would like to see if there is away to appeal it after it has been paid.

Thank you for your consideration
Emma Garrison