

# La Crosse Sanitary Sewer Utility

## Industrial Pretreatment section

905 Houska Park Drive

La Crosse, WI 54601

Phone: (608) 789-7330

General Superintendent: Jared Greeno

Pretreatment Coordinator: Erik Schell

CC: City of La Crosse Legal Department

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### Compliance Order (CO)

<b>1. Discharger's Name:</b> FCPT Holdings LLC 18900 Dallas PKY #125 Dallas, TX 75287	<b>2. Discharge Location:</b> Kentucky Fried Chicken 2001 Rose Street La Crosse, WI 54603.	<b>3. Date/Period of Violation:</b> 2/5/2024
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**4. Description of Violation** – Collection system at MSN-00316 plugged with grease. This discharge can only come from KFC since it is the only discharge on the line.

**5. La Crosse Municipal Code Violated:** – Sections of the local ordinance are as follows: Chapter 46 Article III Division 2 Section 46-109 (2) b. f.

*Solid or viscous wastes or wastes that may become solid or viscous in the sewer and may interfere with the natural flow in a sewer or make excessive sewer cleaning necessary, or may otherwise interfere with the proper operation of the wastewater treatment system.*

*Wastewater or materials containing fat, wax, oil, or grease in a combined concentration exceeding 100 mg/l, whether emulsified or not, or containing substances which may solidify or become viscous at temperatures between 0 and 65 degrees Celsius (32 and 150 degrees Fahrenheit) at the point of introduction into the wastewater treatment system.*

**6. Previous Violations** – There have been at least six (6) violations since 2012. This includes grease from this location backing up in the parking lot and discharging to the Mississippi River. This is considered an "Illicit Discharge" by the WI-DNR.

Please refer to the Compliance Order on Page 2. If you fail to comply with the order the next step of progressive enforcement is **Forfeiture** as outlined in Municipal Code of Ordinances Sec. 46-108(4). Sec 46-108 (4). - Forfeitures

*The Board may levy an administrative forfeiture against any person in violation of this division or in violation of a discharge permit issued by the City. The forfeiture shall be not less than \$100.00 or more than \$2,000.00 per offense. Each day of violation will be considered a separate offense.*

**Note: Past and future violations will be considered as part of this review process.**

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Jared Greeno Superintendent WWTP – La Crosse Utilities

Date

2/05/2024-Compliance Order

## Compliance Order

### THE FOLLOWING INFORMATION TO BE COMPLETED BY PERMITTEE:

**(1) Acknowledgement of Receipt of Compliance Order:**

\_\_\_\_\_  
Authorized Representative-Permittee

\_\_\_\_\_  
Date

\_\_\_\_\_  
Title

**(2) Required action from FCPT Holdings, LLC, as described below.**

All items listed below shall be completed by 2/18/2024:

Determine frequency of grease trap cleaning needed to ensure that there shall be no Sewer Ordinance Violations at this location.

Explain to City of La Crosse how this will be accomplished.

# Report of Sewer Ordinance Violation

DAY \_\_\_\_\_ DATE 2/5/24  
TIME 11:30 am pm SEWER PIPE SIZE: 8 "  
LOCATION Livingston St. @ Caledonia to DEW

Personnel at Location Jake K, Joe M, Curtis S.  
Vehicles at Location S-28, S-10

Description of Problem: Looked at manhole MSN-00316 and noticed it backed up with a lot of grease. KFC is the only lateral farther up from there. Had a blockage down the line.

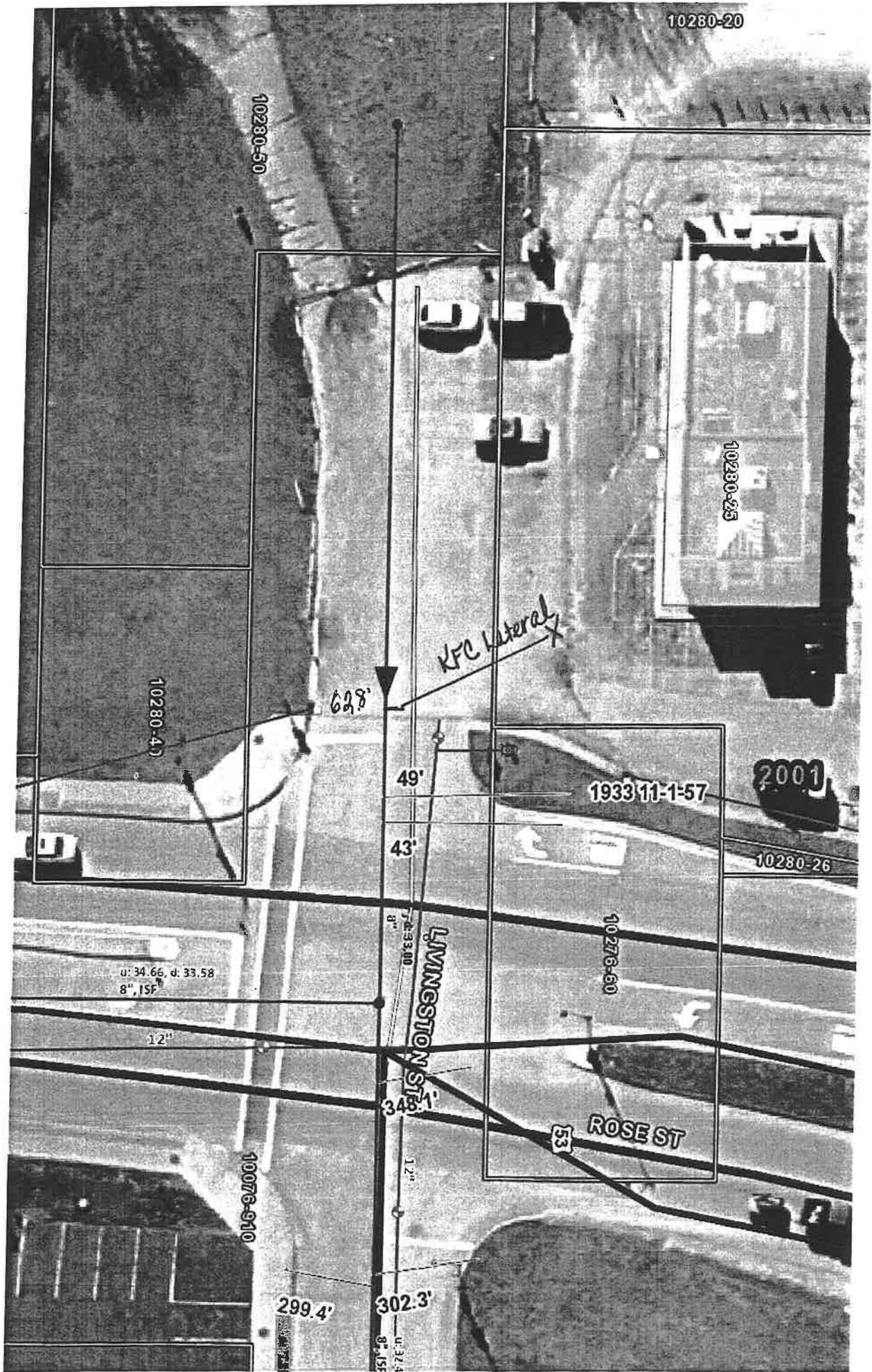
Contact person for further information \_\_\_\_\_

NOTE: Is there any possibility that this problem could be caused from any other source? YES / NO

Has this problem happened to your knowledge in the recent past (last two years). YES / NO

Luke Schipper

Please forward a copy of this form to Steve Asp & Erik Schell so we can begin Steps Of "Enforcement".





# CITY OF LA CROSSE

## SANITARY SEWER UTILITY

905 Joseph Houska Dr.  
La Crosse WI 54601  
Phone (608) 789-7330

July 27, 2022

**Jared Greeno** - Wastewater  
General Superintendent  
[greenoja@cityoflacrosse.org](mailto:greenoja@cityoflacrosse.org)

**Brian Hein** - Assistant  
Superintendent - WWTP  
[heinb@cityoflacrosse.org](mailto:heinb@cityoflacrosse.org)

**Luke Schipper** - Assistant  
Superintendent - Sewer  
[schipperl@cityoflacrosse.org](mailto:schipperl@cityoflacrosse.org)

**TO: KFC** - Chris Anderl  
2001 Rose St.  
La Crosse. WI 54603

**SUBJECT:** Grease Trap Discharge

On July 26, 2022 our sewer cleaning crew was performing routine maintenance in your area. The Sewer Utility crew noticed a considerable amount of grease from the KFC parking lot manhole That overflow was running towards the storm sewer catch basin.

Grease flowing out of a private manhole at a restaurant is indicative of a broken or improperly maintained grease trap at the facility. This equipment must be maintained at a frequency where this does not happen. Please also note that this is a violation of our Municipal Code of Ordinances (Section 46-109 see appended document)

This has been a sporadic problem since at least 2012. Currently, we have six recorded incidences in that time period.

Please keep all documentation of grease trap cleaning accessible in case we would like to review them. If the current frequency is not sufficient to address this problem, I would strongly suggest increasing that frequency. This is an area where the septic service company can be of assistance.

We strive to have a cordial relationship with all facets of the community and will answer any questions or concerns you may have. The City of La Crosse has the responsibility of protecting our infrastructure such as our sewer collection system. There is also zero tolerance by the WI – DNR for polluting the Mississippi water way.

Moving forward, the City has the option of levying fines as a part of our enforcement process. I trust your company will take this matter as seriously as we do.

Sincerely,  
Erik Schell,  
Pretreatment Coordinator- WWTP





## **La Crosse Waste Water Utility**

**905 Joseph Houska Drive  
La Crosse WI 54601**

CC  
Mark Johnson, P.E.  
Manager  
[johnsonm@cityoflacrosse.org](mailto:johnsonm@cityoflacrosse.org)

Jared Greeno - Wastewater  
General Superintendent  
[greenoj@cityoflacrosse.org](mailto:greenoj@cityoflacrosse.org)

1/16/18

KFC  
2001 Rose St.  
La Crosse, WI 54603

Re: Grease Trap Discharge

On January 08, 2018 our sewer cleaning crew was performing routine maintenance in your area. There was a fair amount of grease in the sewer line coming from your facility. We did in fact, verify that the grease could only be coming from KFC since that line is considered a "dead end" line. At this point we would like you to schedule your grease trap to be cleaned by a certified septic waste hauler as needed. Please keep copies of the receipts for this service.

- Note: all restaurants need to observe proper cleaning procedures. No grease or dirty equipment should be placed in the third (sanitizing) sink. Also, there should be virtually no grease going down any drains unless they are connected to a grease trap. A considerable amount of grease that ends up in the sewer can be eliminated by good housekeeping techniques.

- The City of La Crosse has the right-of-entry for inspection of any facility at any time under the provisions of Section 46-116 of the municipal Code of Ordinances.

If you have any questions about the requirements feel free to call or email.

Sincerely,

Erik Schell

Special Projects Coordinator  
608-789-7343  
608-780-8962- cell

[schelle@cityoflacrosse.org](mailto:schelle@cityoflacrosse.org)

# Report of Sewer Ordinance Violation

DAY Monday DATE Jan-8-2018  
TIME 10:30 am / pm SEWER PIPE SIZE: 8 "  
LOCATION Rose + Livingston st flushing to  
DE West SM-01891 KFC  
Personnel at Location Ron Larson - Mike Baldwin  
Vehicles at Location 5-10  
MANAGER = 781-3733

Description of Problem: When flushing the sanitary  
line SM-01891 Livingston + Rose st to the  
DE West I noticed grease chunks go by  
the bottom of the MH.  
Pete O. was flushing Livingston st + Dunbar  
w/5-28 to Livingston + Rose also noticed grease  
coming from my flushing.

Contact person for further information Ron Larson

NOTE: Is there any possibility that this problem could be caused from any other source? YES / NO

Has this problem happened to your knowledge in the recent past (last two years). YES / NO

Please forward a copy of this form to Steve Asp & Erik Schell so we can begin Steps Of "Enforcement".



# Report of Sewer Ordinance Violation

L.Y. Thursday

DATE April 3, 2014

TIME 11:30  am / pm

SEWER PIPE SIZE: 8"

LOCATION

Livingston St. and Caledonia St.  
KFC (SN-01892)

Personnel at Location

Ron L. and Peter O

Vehicles at Location

S-10

Description of Problem:

Grease in Sewer Main  
Line coming from KFC on Rose St.

Contact person for further information

Peter Ojanen

NOTE: Is there any possibility that this problem could be caused from any other source?  YES / NO

Edwardo's Pizza

Has this problem happened to your knowledge in the recent past (last two years).

YES / NO

Please forward a copy of this form to Steve Asp & Erik Schell so we can begin Steps Of "Enforcement".



# Report of Sewer Ordinance Violation

DAY Wednesday

DATE 1/2/13

TIME 9:40  am / pm

SEWER PIPE SIZE: \_\_\_\_\_"

LOCATION Kentucky Fried Chicken - 2001 Rose St.  
LaCrosse

Personnel at Location Mike Hoppel, Holmen Pumping, Erik Schell

Vehicles at Location Steve Asp - S-37

Description of Problem: Garage trap overflowed

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\_\_\_\_\_  
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\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Contact person for further information Julie Risen - MGR - 715-828-8067

NOTE: Is there any possibility that this problem could be caused from any other source? YES /  NO

Has this problem happened to your knowledge in the recent past (last two years).  YES / NO

Please forward a copy of this form to Steve Asp & Erik Schell so we can begin Steps Of "Enforcement".

# La Crosse Wastewater Utility

905 Houska Park Drive  
La Crosse, Wisconsin 54601-5378  
Phone: 608 / 789-7330 Fax: 608 / 789-7327

Date: 01/03/2013

**TO:** Manager/ Julie Risen, **Location:** KFC 2001 Rose Street, La Crosse, WI  
**SUBJECT:** Excessive Grease in Sanitary Sewer from your facility overflowed into parking lot

Dear Julie,

- On Wednesday January, 02, 2013 at 9:30 am, I received a call regarding grease coming from a manhole in the KFC parking lot. When I arrived on sight, a contractor was cleaning KFC's lateral. I also observed a large amount of grease sitting in the parking lot near the manhole. As per conversation with you today, there appears to be a problem with the fryers that is scheduled to be fixed this week. Accordingly, this should take care of the problem. Also, you mentioned that Flow-Rite is scheduled to clean and televise the line at the end of January. That timetable appears fine. Please let us know when the televising is complete. You should be aware that current City ordinances (6.11-C) specifically prohibit discharge of wastewater or materials containing fat, wax, oil, grease, or other substances, which may solidify in the wastewater collection system and cause a sewer blockage. The result of such a blockage could be a sewer back up affecting your business and neighboring properties. If a sanitary sewer plugs and backs up, and the problem is attributable to materials discharged from your business, you may be liable for damages resulting from the back up.
- It has always been the City's policy to work cooperatively with businesses generating large amounts of grease and/or similar solids. We strongly encourage these businesses to maintain grease traps frequently enough to avoid problems with plugged sewers. We also urge businesses to contact the City Plumbing Inspector (608 / 789-7530) to discuss available options for dealing with grease or similar materials.
- The City must ultimately protect its sanitary sewer collection system, and current City Ordinances do contain provisions for enforcement and penalties if problems persist. We are hopeful a cooperative solution will be found for this current problem.
- We will continue to periodically inspect this sewer to monitor conditions and to ensure the problem is resolved. Please call the Wastewater Utility office (608 / 789-7330) with any questions.

Sincerely,   
Erik Schell Special Projects Coordinator