



Hillview Health Care Center

Owned and operated by:

County of La Crosse, Wisconsin

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LA CROSSE COUNTY

July 8, 2022

Re: Operational Plan for La Crosse County Hillview Campus new addition

As a county owned home, it is part of our mission to meet the needs of our community. Hillview campus has been assessing gaps in care and discussing area needs with other community stakeholders. An operational plan has been developed to meet and identify these needs.

Hillview Campus currently operates a SNF build for 226 residents which is home to about 60 residents today. The nursing home will continue to operate with a greater focus on short stay rehabilitation as well as end of life care. As our operational plan evolves, the number of SNF beds will reduce to a project number of about 40. For staffing, our total numbers will go from 146 today to a projected number closer to 110 employees. Approximately 40 of the staff will be employed or have work performed in the new build.

Our operational plan for the new build includes 48 beds, all will be licensed as CBRF or Community Based Residential Facilities. The location being adjacent to our current Hillview Campus buildings will allow a simple transition between levels of care.

The CBRFs will provide care to seniors with a need of long-term medical care, memory care as well as those with memory care which include significant behavioral symptoms. We plan to continue to meet the need of offering short stay stabilization as well.

The 48 bed CBRF will offer three distinct areas within to provide the specialized care each population will need to enhance their quality of life. The area caring for those with behaviors will be secured and monitored with delayed ingress and egress doors and equipped with a wander guard system. Many features will be designed with safety in mind. The memory care area will offer a design to assist with wandering and provide ample common space to provide meaningful activities. The area offering long term medical care will be in an area that promotes independence. Each area provides ample common space both inside and out. All 48 rooms will be private rooms which include a private toilet room, television, and cable service. The design includes a common dining space, courtyard, and access to the outside.

The Hillview Campus is owned and operated by La Crosse County. The La Crosse County Veterans-Aging and Long-Term Care Committee oversee operations along with the Executive

Director of Long-Term Services. The Hillview Campus Administrator oversee all day-to-day operations.

