

Racial Equity and Diversity Survey - City of La Crosse, WI

Thank you for participating in this survey. Our goal is to learn how we can assist anyone in our city who feels they have been discriminated against for any reason and to build better relationships throughout our community.

The City of La Crosse reserves the right to utilize information collected in this survey to make policy changes and create new policy to best serve the community and residents. All responses will remain anonymous. If you wish to be contacted about our efforts to promote equity in La Crosse, please add your contact information at the end of the survey.



1. Do you feel that you have easy and fair access to the following public services?

Accessibility Services for Individuals with Disabilities*

Choose

City Council Meetings/Public Hearings (Virtual/In-Person access) *

Choose

Bill Paying for City Services*

Choose

Community Classes and Activities*

Choose

Fire Protection/Free Smoke Alarms*

Choose

Garbage/Recycling Collection*

Choose

Housing Assistance*

Choose

Libraries*

Choose

Parks/Pool/Trails*

Choose

Police Protection*

Choose

Public Parking/Ramps*

Choose

Public Transportation*

Choose

Senior Services*

Choose

Social Services/Support Groups*

Choose

Voting/Polling Places*

Choose

Water Testing*

Choose

What city service(s) do you use the most and why? *

Your answer

2. Please rate the following city services with a score of 1-5
(5=Very Good 4=Good 3=Satisfactory 2=Unsatisfactory 1=Poor)

Bike Trails Quality/Quantity*

- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory
- 1 Poor
- Does not apply to me.

Code Enforcement (Health, Safety) *

- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory
- 1 Poor
- Does not apply to me.

Community Classes and Activities*

- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory
- 1 Poor
- Does not apply to me.

Fire Protection*

- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory
- 1 Poor
- Does not apply to me.

Garbage/Recycling Collection*

- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory

1 Poor
Does not apply to me

Libraries*

5 Very Good
4 Good
3 Satisfactory
2 Unsatisfactory
1 Poor
Does not apply to me

Parks/ Pools/ Trails*

5 Very Good
4 Good
3 Satisfactory
2 Unsatisfactory
1 Poor
Does not apply to me

Police Protection*

5 Very Good
4 Good
3 Satisfactory
2 Unsatisfactory
1 Poor
Does not apply to me

Sewer/ Wastewater Maintenance*

5 Very Good
4 Good
3 Satisfactory
2 Unsatisfactory
1 Poor
Does not apply to me

Sidewalk Maintenance*

5 Very Good
4 Good
3 Satisfactory
2 Unsatisfactory
1 Poor
Does not apply to me

Snow Removal*

5 Very Good
4 Good
3 Satisfactory

2 Unsatisfactory
1 Poor
Does not apply to me

Street Repair/Maintenance*

5 Very Good
4 Good
3 Satisfactory
2 Unsatisfactory
1 Poor
Does not apply to me

Water Maintenance*

5 Very Good
4 Good
3 Satisfactory
2 Unsatisfactory
1 Poor
Does not apply to me

Voter Services/Voting Facilities*

5 Very Good
4 Good
3 Satisfactory
2 Unsatisfactory
1 Poor
Does not apply to me

Yard Waste and Brush Services*

5 Very Good
4 Good
3 Satisfactory
2 Unsatisfactory
1 Poor
Does not apply to me

City Services

The following questions are designed to help us learn how comfortable you are with the services the City provides and how we can better serve you through city services and through equity measures and policy.

3. What additional service(s), if any, do you feel your neighborhood needs that is not being provided by the City? *

Your answer

4. How comfortable are you when you utilize the public services the City has to offer? *

Comfortable
Somewhat comfortable
Uncomfortable

Comments

Your answer

5. I believe the City of La Crosse is inclusive and dedicated to eliminating prejudice practices. *

Agree
Somewhat agree
Do not agree

Comments

Your answer

6. Do you feel your unique background and identity are welcomed in La Crosse? *

Yes
Somewhat
No

Comments

Your answer

7. Do you feel that La Crosse schools adequately address inequities and promote equity, diversity and inclusion to our youth and families? *

Yes
Somewhat
No

Comments

Your answer

8. Do you believe the rental market is fair and equitable in La Crosse? *

Yes
Somewhat

No

Comments

Your answer

9. Do you believe the homebuyer market is fair and equitable in La Crosse? *

Yes

Somewhat

No

Comments

Your answer

10. Have you or someone you know experienced an equity, diversity, and/or inclusion related bias in La Crosse? *

Yes

No

Not sure

Comments

Your answer

11. Do you know how to get help if you are experiencing equity, diversity and/or inclusion-related issues in La Crosse? *

Yes

Somewhat

No

Comments

Your answer

12. Are you familiar with these assistance programs offered in the La Crosse area? (These are services in your community, not necessarily provided by the City of La Crosse.)

Advocacy Groups (Cultural, ethnic, gender identity) *

Yes

No

Detox Facilities*

Yes

No

Disability/Accessibility Services*

Yes

No

Economic Assistance (Food, Shelter, Utilities) *

Yes

No

Employment Services*

Yes

No

Financial Counseling*

Yes

No

Healthcare (Accessibility/Affordability) *

Yes

No

Parenting Assistance/Childcare

Yes

No

Residential Housing*

Yes

No

Senior Services*

Yes

No

Transportation Services*

Yes

No

Treatment/Counseling (Addiction, Mental Health, etc.) *

Yes
No

Veteran Services*

Yes
No

Youth Services*

Yes
No

13. Do you feel welcome to apply for positions at the City of La Crosse? *

Yes
Somewhat
No

Comments

Your answer

14. Do you know how to apply for jobs at the City of La Crosse? *

Yes
Somewhat
No

Comments

Your answer

15. Please tell us how the City of La Crosse can improve in promoting equity, inclusion and diversity in our community: *

Your answer

In order to better understand you, please submit the following (optional):

Your age:

Your answer

Your gender:

Your answer

Your race:

Your answer

How long have you lived in La Crosse?

Your answer

Where do you live in La Crosse now?

Downtown
Southside
Northside
Other

Comments

Your answer

Thank you for participating.

If you or someone you know needs assistance or if you feel you have been discriminated against for any reason, please contact the City of La Crosse at 608-789-2489 or visit cityoflacrosse.org.

Submit

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