Racial Equity and Diversity Survey - City of La Crosse, WI

Thank you for participating in this survey. Our goal is to learn how we can assist anyone in our city who feels they have been discriminated against for any reason and to build better relationships throughout our community.

The City of La Crosse reserves the right to utilize information collected in this survey to make policy changes and create new policy to best serve the community and residents. All responses will remain anonymous. If you wish to be contacted about our efforts to promote equity in La Crosse, please add your contact information at the end of the survey.



1. Do you feel that you have easy and fair access to the following public services?

Accessibility Services for Individuals with Disabilities*

Choose

City Council Meetings/Public Hearings (Virtual/In-Person access) *

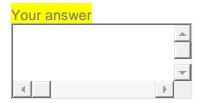
Choose

Bill Paying for City Services*

Choose

Community Classes and Activities*

Choose
Fire Protection/Free Smoke Alarms*
Choose
Garbage/Recycling Collection*
Choose
Housing Assistance*
Choose
Libraries*
Choose
Parks/Pools/Trails*
Choose
Police Protection*
Choose
Public Parking/Ramps*
Choose
Public Transportation*
Choose
Senior Services*
Choose
Social Services/Support Groups*
Choose
Voting/Polling Places*
Choose
Water Testing*
Choose
What city service(s) do you use the most and why? *



2. Please rate the following city services with a score of 1-5 (5=Very Good 4=Good 3=Satisfactory 2=Unsatisfactory 1=Poor)

Bike Trails Quality/Quantity*

- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory
- 1 Poor

Does not apply to me.

Code Enforcement (Health, Safety) *

- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory
- 1 Poor

Does not apply to me.

Community Classes and Activities*

- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory
- 1 Poor

Does not apply to me.

Fire Protection*

- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory
- 1 Poor

Does not apply to me.

Garbage/Recycling Collection*

- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory

1 Poor

Does not apply to me

Libraries*

- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory
- 1 Poor

Does not apply to me

Parks/Pools/Trails*

- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory
- 1 Poor

Does not apply to me

Police Protection*

- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory
- 1 Poor

Does not apply to me

Sewer/Wastewater Maintenance*

- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory
- 1 Poor

Does not apply to me

Sidewalk Maintenance*

- 5 Very Good
- 4 Good
- 3 Satisfactory
- 2 Unsatisfactory
- 1 Poor

Does not apply to me

Snow Removal*

- 5 Very Good
- 4 Good
- 3 Satisfactory

1 Poor Does not apply to me
Water Maintenance*
5 Very Good 4 Good 3 Satisfactory 2 Unsatisfactory 1 Poor Does not apply to me
Voter Services/Voting Facilities*
5 Very Good 4 Good 3 Satisfactory 2 Unsatisfactory 1 Poor Does not apply to me
Yard Waste and Brush Services*
5 Very Good 4 Good 3 Satisfactory 2 Unsatisfactory 1 Poor Does not apply to me
City Services The following questions are designed to help us learn how comfortable you are with the services the City provides and how we can better serve you through city services and through equity measures and policy.
3. What additional service(s), if any, do you feel your neighborhood needs that is not being provided by the City? *
Your answer

2 Unsatisfactory

5 Very Good 4 Good

3 Satisfactory 2 Unsatisfactory

Does not apply to me

Street Repair/Maintenance*

1 Poor

4. How comfortable are you when you utilize the public services the City has to offer?
Comfortable Somewhat comfortable Uncomfortable
Comments Your answer
5. I believe the City of La Crosse is inclusive and dedicated to eliminating prejudice practices. *
Agree Somewhat agree Do not agree
Comments
Your answer
6. Do you feel your unique background and identity are welcomed in La Crosse? *
Yes Somewhat No
Comments Your answer
7. Do you feel that La Crosse schools adequately address inequities and promote equity, diversity and inclusion to our youth and families? *
Yes Somewhat No
Comments
Your answer
8. Do you believe the rental market is fair and equitable in La Crosse? *
Yes Somewhat

No
Comments
Your answer
9. Do you believe the homebuyer market is fair and equitable in La Crosse? *
Yes Somewhat No
Comments
Your answer
10. Have you or someone you know experienced an equity, diversity, and/or inclusion related bias in La Crosse? *
Yes No Not sure
Comments
Your answer
11. Do you know how to get help if you are experiencing equity, diversity and/or inclusion-related issues in La Crosse? *
Yes Somewhat No
Comments
Your answer
12. Are you familiar with these assistance programs offered in the La Crosse area? (These are services in your community, not necessarily provided by the City of La Crosse.)
Advocacy Groups (Cultural, ethnic, gender identity) *

Yes

No
Detox Facilities*
Yes No
Disability/Accessibility Services*
Yes No
Economic Assistance (Food, Shelter, Utilities) *
Yes No
Employment Services*
Yes No
Financial Counseling*
Yes No
Healthcare (Accessibility/Affordability) *
Yes No
Parenting Assistance/Childcare
Yes No
Residential Housing*
Yes No
Senior Services*
Yes No
Transportation Services*
Yes No
Treatment/Counseling (Addiction, Mental Health, etc.) *

Yes No
Veteran Services*
Yes No
Youth Services*
Yes No
13. Do you feel welcome to apply for positions at the City of La Crosse? *
Yes Somewhat No
Comments
Your answer
14. Do you know how to apply for jobs at the City of La Crosse? *
Yes Somewhat No
Comments
Your answer
15. Please tell us how the City of La Crosse can improve in promoting equity, inclusion and diversity in our community: *
Your answer
In order to better understand you, please submit the following (optional):
Your age: Your answer

Your answer
Your race:
Your answer
How long have you lived in La Crosse?
Your answer
Where do you live in La Crosse now?
Downtown
Southside Northside
Other
Comments
Your answer
Thank you for participating.
If you or someone you know needs assistance or if you feel you have been discriminated
against for any reason, please contact the City of La Crosse at 608-789-2489 or visit
<u>cityoflacrosse.org</u> .
Submit
Page 1 of 1

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Your gender: