

City of La Crosse Human Rights Commission Complaint Form

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COMPLAINANT INFORMATION (YOURSELF)

Name * Samantha Parker

Address * 4445 Mormon Coulee Road Apt 127

Phone

Email

RESPONDENT INFORMATION (PERSON/PERSON(S) YOU FEEL HAVE DISCRIMINATED AGAINST YOU)

Name * St. Vallerie Rentals LLC; Coulee Region Rentals ;Elijah Gonzales

Address * 4445 Mormon Coulee Road La Crosse WI 54601

Phone

Email

TYPE OF DISCRIMINATION ALLEGED

Check the appropriate Category, indicate the Address or Location of facility you were denied the equal opportunity to use or enjoy, and the Basis of the alleged discrimination.

Applicants must be able to demonstrate that they were denied the equal use/enjoyment of a facility **located in the City of La Crosse**.

Category: *

- ☒ Housing
- ☐ Place of Public Accommodation or Amusement [i.e. restaurant, hotel, retail shop]
- ☐ City Facility

Address/Location: * 4445 Mormon Coulee Road #127 la crosse wi 54601

Basis (Check all those you feel may apply):

- ☐ Sex
- ☐ Race
- ☐ Religion
- ☐ Age
- ☒ Disability
- ☐ Marital Status
- ☐ Color
- ☐ National Origin or Ancestry
- ☐ Lawful Source of Income
- ☐ Physical Appearance
- ☐ Sexual Orientation
- ☐ Gender Identity or Expression
- ☐ Political Activity
- ☐ Familial Status
- ☐ Domestic Partnership
- ☐ Student

FACTS

To the best of your ability, give a detailed statement regarding the facts giving rise to this Complaint. The statement must include the date or dates of the alleged discrimination. City Ordinance provides that a written Complaint **must be filed within 180 days** after the complainant knew or should reasonably have known

that the alleged act or acts occurred. Additional pages may be attached to this form if necessary.

Statement *

Several weeks ago I received an email from my landlord stating they would like to renew my lease (the rate was increasing, however, which was fine.) I emailed them back stating that I wanted to renew as well. They told me that as long as my account balance was current, they were going to renew. Well about a week or two later, I sent them a letter from my VA doctor recommending an emotional support animal. A week later, I got another email from my landlord stating that they were not going to renew my lease, even though my balance is current. My neighbors are constantly fighting and doing drugs and I have informed my landlord of this many times, yet they all still live there. I pointed this out to my landlord asking why, and all he said was "after careful consideration". No other reason was given.

This feels highly discriminatory since they were planning to renew my lease. I have it in writing, and then they changed their mind quite quickly after receiving my letter.

This is the original email they sent me on 1/31/24

Dear Samantha Voves,

It has been a pleasure having you as a resident at St. Vallerie Apartments. Your current lease is expiring on 3/27/2024.

We value you as a customer and want to keep you with us. Therefore we are offering the following renewal terms:

At-will: \$1,050.00

Please let us know your decision within the next 10 days.

Thank you very much and if you have any questions please do not hesitate to reach out via the portal, email info@couleeregentrentals.com, or call (608) 844-8491. We look forward to continuing our relationship.

Sincerely,

Coulee Region Rentals

On that same day, I told them I would like to renew. They told me they would renew once my payments were in order. I was all paid up by 2/9/24.

On 2/22/24 I sent them a recommendation for an emotional support animal.

On 3/1/24 they emailed me the following:

Hello,

We will not be renewing your lease. Your last day will be March 29th. Please have everything out and cleaned. This includes vacuuming, fridge and tubs.

Thanks.