



City of La Crosse, Wisconsin

City Hall
400 La Crosse Street
La Crosse, WI 54601

Meeting Agenda

Human Rights Commission

Wednesday, April 10, 2024

5:15 PM

Eagle Room

This meeting will also be conducted through video conferencing.

Join Zoom Meeting:

<https://cityoflacrosse-org.zoom.us/j/82083116781?pwd=s9i4jlwakxYyX527zkZ4imfv4vSqdC.1>

Meeting ID: 820 8311 6781 Passcode: 319006

Join by phone: +1 507 473 4847

Call to Order

Roll Call

Approval of Minutes

Notices and Discussion

Agenda Items:

- 1 [24-0346](#) Fair Housing Complaint - Samantha Parker v. Coulee Region Rentals -
Determination whether the complaint alleges sufficient facts that if true,
relief could be granted and therefore whether complaint is actionable.

 Attachments: [HRC Complaint - Samantha Parker](#)

 The Commission may convene in closed session pursuant to Wis. Stats. sec. 19.85(1)
 (a) to deliberate its decision. Following any closed session, the Commission may
 reconvene in open session.

- 2 [24-0487](#) Fair Housing Complaint - Hannah Eitland v. Heather Johnson -
Determination whether the complaint alleges sufficient facts that if true,
relief could be granted and therefore whether complaint is actionable.

 Attachments: [HRC Complaint - Hannah Eitland_Redacted](#)
 [Heather Johnson Response Letter](#)

 The Commission may convene in closed session pursuant to Wis. Stats. sec. 19.85(1)
 (a) to deliberate its decision. Following any closed session, the Commission may
 reconvene in open session.

- 3 [24-0492](#) Discrimination Complaint - Taryn Baardseth v. Clerk of Courts -
Determination whether the complaint alleges sufficient facts that if true,
relief could be granted and therefore whether complaint is actionable.
Attachments: [HRC Complaint - Taryn Baardseth Redacted](#)

*The Commission may convene in closed session pursuant to Wis. Stats. sec. 19.85(1)
(a) to deliberate its decision. Following any closed session, the Commission may
reconvene in open session.*
- 4 [24-0501](#) Discrimination Complaint - Taryn Baardseth v. Collins Flaherty Law Office -
Determination whether the complaint alleges sufficient facts that if true,
relief could be granted and therefore whether complaint is actionable.
Attachments: [HRC Complaint Baardseth - Collins Flaherty Law Office](#)

*The Commission may convene in closed session pursuant to Wis. Stats. sec. 19.85(1)
(a) to deliberate its decision. Following any closed session, the Commission may
reconvene in open session.*
- 5 [24-0502](#) Discrimination Complaint - Taryn Baardseth v. Three Rivers Performance -
Determination whether the complaint alleges sufficient facts that if true,
relief could be granted and therefore whether complaint is actionable.
Attachments: [HRC Complaint Baardseth - Three Rivers Performance.pdf](#)

*The Commission may convene in closed session pursuant to Wis. Stats. sec. 19.85(1)
(a) to deliberate its decision. Following any closed session, the Commission may
reconvene in open session.*
- 6 [24-0486](#) Fair Housing Complaint - Schultz for Peterson v. La Crosse Housing
Authority - Determination that the Commission does not have jurisdiction.
Attachments: [HRC Complaint - Schultz for Peterson](#)

*All discrimination complaints involving the City or City of La Crosse Housing Authority
shall be referred to the Equal Rights Division (ERD) of the Wisconsin Department of
Workforce Development or the U.S. Equal Employment Opportunity Commission
(EEOC) or the U.S. Department of Housing and Urban Development (HUD), whichever
may have jurisdiction over the complaint.*
- 7 [24-0263](#) Recent discrimination complaints about the City or Housing Authority that
have been referred.
Attachments: [HRC Complaint - Bridget Karl](#)
[HRC Complaint - Charo Smith](#)
[HRC Complaint - Jared T. Endres](#)
- 8 [24-0079](#) Monthly Updates From REACH, DEI Committee, and Homelessness
Coordinator
Attachments: [Total Navigation Team Flyer](#)

Next Meeting / Agenda Items

Adjournment

Notice is further given that members of other governmental bodies may be present at the above scheduled meeting to gather information about a subject over which they have decision-making responsibility.

NOTICE TO PERSONS WITH A DISABILITY

Requests from persons with a disability who need assistance to participate in this meeting should call the City Clerk's office at (608) 789-7510 or send an email to ADAcityclerk@cityoflacrosse.org, with as much advance notice as possible.



City of La Crosse, Wisconsin

City Hall
400 La Crosse Street
La Crosse, WI 54601

Text File

File Number: 24-0346

Agenda Date: 3/13/2024

Version: 1

Status: Agenda Ready

In Control: Human Rights Commission

File Type: General Item

Agenda Number: 1

City of La Crosse Human Rights Commission Complaint Form

[Click here](#) to download a printable version of this form.

COMPLAINANT INFORMATION (YOURSELF)

Name * Samantha Parker

Address * 4445 Mormon Coulee Road Apt 127

Phone

Email

RESPONDENT INFORMATION (PERSON/PERSON(S) YOU FEEL HAVE DISCRIMINATED AGAINST YOU)

Name * St. Vallerie Rentals LLC; Coulee Region Rentals ;Elijah Gonzales

Address * 4445 Mormon Coulee Road La Crosse WI 54601

Phone

Email

TYPE OF DISCRIMINATION ALLEGED

Check the appropriate Category, indicate the Address or Location of facility you were denied the equal opportunity to use or enjoy, and the Basis of the alleged discrimination.

Applicants must be able to demonstrate that they were denied the equal use/enjoyment of a facility **located in the City of La Crosse**.

Category: *

- ☒ Housing
- ☐ Place of Public Accommodation or Amusement [i.e. restaurant, hotel, retail shop]
- ☐ City Facility

Address/Location: * 4445 Mormon Coulee Road #127 la crosse wi 54601

Basis (Check all those you feel may apply):

- ☐ Sex
- ☐ Race
- ☐ Religion
- ☐ Age
- ☒ Disability
- ☐ Marital Status
- ☐ Color
- ☐ National Origin or Ancestry
- ☐ Lawful Source of Income
- ☐ Physical Appearance
- ☐ Sexual Orientation
- ☐ Gender Identity or Expression
- ☐ Political Activity
- ☐ Familial Status
- ☐ Domestic Partnership
- ☐ Student

FACTS

To the best of your ability, give a detailed statement regarding the facts giving rise to this Complaint. The statement must include the date or dates of the alleged discrimination. City Ordinance provides that a written Complaint **must be filed within 180 days** after the complainant knew or should reasonably have known

that the alleged act or acts occurred. Additional pages may be attached to this form if necessary.

Statement *

Several weeks ago I received an email from my landlord stating they would like to renew my lease (the rate was increasing, however, which was fine.) I emailed them back stating that I wanted to renew as well. They told me that as long as my account balance was current, they were going to renew. Well about a week or two later, I sent them a letter from my VA doctor recommending an emotional support animal. A week later, I got another email from my landlord stating that they were not going to renew my lease, even though my balance is current. My neighbors are constantly fighting and doing drugs and I have informed my landlord of this many times, yet they all still live there. I pointed this out to my landlord asking why, and all he said was "after careful consideration". No other reason was given.

This feels highly discriminatory since they were planning to renew my lease. I have it in writing, and then they changed their mind quite quickly after receiving my letter.

This is the original email they sent me on 1/31/24

Dear Samantha Voves,

It has been a pleasure having you as a resident at St. Vallerie Apartments. Your current lease is expiring on 3/27/2024.

We value you as a customer and want to keep you with us. Therefore we are offering the following renewal terms:

At-will: \$1,050.00

Please let us know your decision within the next 10 days.

Thank you very much and if you have any questions please do not hesitate to reach out via the portal, email info@couleeregionrentals.com, or call (608) 844-8491. We look forward to continuing our relationship.

Sincerely,

Coulee Region Rentals

On that same day, I told them I would like to renew. They told me they would renew once my payments were in order. I was all paid up by 2/9/24.

On 2/22/24 I sent them a recommendation for an emotional support animal.

On 3/1/24 they emailed me the following:

Hello,

We will not be renewing your lease. Your last day will be March 29th. Please have everything out and cleaned. This includes vacuuming, fridge and tubs.

Thanks.



City of La Crosse, Wisconsin

City Hall
400 La Crosse Street
La Crosse, WI 54601

Text File

File Number: 24-0487

Agenda Date: 4/10/2024

Version: 1

Status: Agenda Ready

In Control: Human Rights Commission

File Type: General Item

Agenda Number: 2

City of La Crosse Human Rights Commission Complaint Form

[Click here](#) to download a printable version of this form.

COMPLAINANT INFORMATION (YOURSELF)

Name * Hannah Eitland

Address * 134 10th Street, La Crosse, WI 54601

Phone [REDACTED]

Email [REDACTED]

RESPONDENT INFORMATION (PERSON/PERSON(S) YOU FEEL HAVE DISCRIMINATED AGAINST YOU)

Name * Heather Johnson

Address * [REDACTED] 720 Cass St, La Crosse, WI 54601

Phone [REDACTED]

Email [REDACTED]

TYPE OF DISCRIMINATION ALLEGED

Check the appropriate Category, indicate the Address or Location of facility you were denied the equal opportunity to use or enjoy, and the Basis of the alleged discrimination.

Applicants must be able to demonstrate that they were denied the equal use/enjoyment of a facility **located in the City of La Crosse**.

Category: *

- ☒ Housing
- ☐ Place of Public Accommodation or Amusement [i.e. restaurant, hotel, retail shop]
- ☐ City Facility

Address/Location: * 134 10th Street, La Crosse, WI 54601

Basis (Check all those you feel may apply):

- ☐ Sex
- ☐ Race
- ☐ Religion
- ☐ Age
- ☒ Disability
- ☐ Marital Status
- ☐ Color
- ☐ National Origin or Ancestry
- ☐ Lawful Source of Income
- ☐ Physical Appearance
- ☐ Sexual Orientation
- ☐ Gender Identity or Expression
- ☐ Political Activity
- ☐ Familial Status
- ☐ Domestic Partnership
- ☐ Student

FACTS

To the best of your ability, give a detailed statement regarding the facts giving rise to this Complaint. The statement must include the date or dates of the alleged discrimination. City Ordinance provides that a written Complaint **must be filed within 180 days** after the complainant knew or should reasonably have known

that the alleged act or acts occurred. Additional pages may be attached to this form if necessary.

Statement *

I adopted my cat on February 19th and brought her home knowing there was a no pet policy in my apartment, but with the intention of registering her as an emotional support animal. On March 13th, I received a 5-day eviction notice because of the presence of the cat in the apartment, but I had already started the process of registration through the U.S. Service Animals program. I gave Heather Johnson, the property manager, all of the information she required to approve my cat as an ESA, but she denied my request on the basis of the timeline and does not believe the legitimacy of my legal ESA housing letter. I do not believe my rights as a disabled person are being respected. I have saved all of our emails.



March 27, 2024

City of La Crosse Human Rights Commission
400 La Crosse Street
La Crosse, WI 54601

RE: Complaint of Hannah Eitland

This letter and associated attachments summarize the ESA approval process associated with the premises at 134 S. 10th Street, La Crosse, WI 54601.

Hannah Eitland was not denied approval of her emotional support animal. Hannah's roommates refuse to sign the ESA/Pet Agreement that holds the household accountable for the wellbeing of the animal and the understanding that the household's security deposit is accountable for any charges associated with returning the unit to a no-pet environment.

Summary of Attachments

- 1A. Email of a 5 Day Notice to Correct for an unauthorized cat at a no-pet property.
- 1B. Copy of the 5 Day Notice to Correct.
2. Email received from roommates in response to the 5 Day Notice to Correct.
3. Email response to household explaining the ESA approval requirements.
4. Email received from Hannah apologizing and asking to make alternate arrangements.
5. Email response to Hannah requesting letter from her primary health care provider (PHCP).
6. Email to Hannah stating that the letter was received and notice of ESA/Pet Agreement to come.
7. Email from roommates stating they are being threatened by Hannah and do not agree to sign.

Without a signed ESA/Pet Agreement, the animal is not allowed on the premises.

Thank you for your consideration of my response.

Sincerely,

A handwritten signature in black ink that reads 'Heather Johnson'.

Heather Johnson
Property Manager
heather@reliantres.com
(608) 782-4100 ext. 102

ReliantRES: 5 Days to Correct

Heather Johnson <heather@reliantres.com>

Wed 2024-03-13 10:52 AM

To: emmagarrettson03@gmail.com <emmagarrettson03@gmail.com>; maysalang2@gmail.com <maysalang2@gmail.com>;
erin.a.beacom@gmail.com <erin.a.beacom@gmail.com>; hanseit239@gmail.com <hanseit239@gmail.com>

📎 1 attachments (516 KB)

5 Days to Correct - unauthorized cat.pdf;

Emma, Maysa, Erin, and Hannah:

Attached is your 5-Day Notice to Correct.

You have until March 18th to meet the requirements outlined in the notice.

A copy of the notice has also been mailed to your residence.

Heather Johnson
Property Manager



720 Cass Street
La Crosse, WI 54601
www.reliantres.com

Direct: (608) 782-4100 ext. 102
Email: heather@reliantres.com

**FIVE DAY NOTICE
TO REMEDY DEFAULT OR VACATE PREMISES**

1 To: Emma Garrettson, Maysa Lang, Erin Beacom, Hannah Eitland

2 _____ (list tenant names)

3 (hereinafter "Tenant"):

4 Landlord hereby gives Tenant this Notice with respect to the Premises at 134 S 10th Street, La Crosse, WI

5 54601 (state address

6 and apartment/unit number)(hereinafter "Premises"):

7 You must vacate the Premises and remove all of your property (including property of your guests, invitees,
8 etc.) from the Premises within five (5) days after the giving of this Notice, unless you remedy the following
9 defaults by taking the following actions within five (5) days after the giving of this notice:

10 CHECK AND COMPLETE AS APPLICABLE

11 ☐ Pay the unpaid rent in the amount of \$ _____, which was due on _____, _____.

12 ☐ Pay the unpaid rent in the amount of \$ _____, which was due on _____, _____.

13 ☐ Pay the amount of \$ _____, for _____

14 _____ which was due on _____, _____.

15 ☒ Remedy the following defaults (describe default(s) in detail): UNAUTHORIZED ANIMAL: Per your lease
16 agreement, no animals are allowed on the premises. An unauthorized animal (cat) has been
17 witnessed in your unit. The animal must be removed from the premises no later than 5 days
18 from this notice date. Failure to act in accordance with this notice may result in the
19 start of the eviction process.

20 Your tenancy of the Premises is terminated if you fail to remedy the default(s) on lines 11-19 within five (5) days after
21 the giving of this notice.

22 Date Signed: 03/13/2024

23 (X) Heather Johnson

24 Landlord/Agent's Signature ▲ Print Company/Individual Name & Capacity Below ▼

25 Heather Johnson - Property Manager



MANNER OF GIVING NOTICE:

- ☐ Copy given to Tenant or left at Premises with Tenant's family member
☐ Copy left with person in charge of Premises AND copy mailed to Tenant
☒ Copy affixed to Premises AND copy mailed to Tenant
☐ Copy mailed to Tenant by registered or certified mail
☐ Copy served on Tenant by process server/sheriff

Signature: Heather Johnson

Heather Johnson - Property Manager

Date: 03/13/2024

TENANT RECEIPT:

A copy of this Notice was received by me on _____ (date).

Signature: _____

Emma Garrettson

FIVE DAY NOTICE – STATUTE EXCERPTS

26 Wis. Stat. § 704.17 Notice terminating tenancies for failure to pay rent or other breach by tenant.

27 (1) MONTH-TO-MONTH AND WEEK-TO-WEEK TENANCIES.

28 (a) Rent. If a month-to-month tenant or a week-to-week tenant fails to pay rent when due, the tenant's tenancy is terminated if
29 the landlord gives the tenant notice requiring the tenant to pay rent or vacate on or before a date at least 5 days after the giving
30 of the notice and if the tenant fails to pay accordingly.

31 (b) Non-Rent. If a month-to-month tenant commits waste or a material violation of s. 704.07 (3) or breaches any covenant or
32 condition of the tenant's agreement, other than for payment of rent, the tenancy can be terminated if any of the following
33 applies: 1. The landlord gives the tenant a notice that requires the tenant to either remedy the default or vacate the premises no
34 later than a date at least 5 days after the giving of the notice, and the tenant fails to comply with the notice. A tenant is
35 considered to be complying with the notice if promptly upon receipt of the notice the tenant takes reasonable steps to remedy the
36 default and proceeds with reasonable diligence, or if damages are adequate protection for the landlord and the tenant
37 makes a bona fide and reasonable offer to pay the landlord all damages for the tenant's breach.

38 (2) TENANCIES UNDER A LEASE FOR ONE YEAR OR LESS, AND YEAR-TO-YEAR TENANCIES.

39 (a) Rent. If a tenant under a lease for a term of one year or less, or a year-to-year tenant, fails to pay any installment of rent when
40 due, the tenant's tenancy is terminated if the landlord gives the tenant notice requiring the tenant to pay rent or vacate on
41 or before a date at least 5 days after the giving of the notice and if the tenant fails to pay accordingly.

42 (b) Non-Rent. If a tenant under a lease for a term of one year or less, or a year-to-year tenant, commits waste or a material
43 violation of s. 704.07 (3) or breaches any covenant or condition of the tenant's lease, other than for payment of rent, the
44 tenant's tenancy is terminated if the landlord gives the tenant a notice requiring the tenant to remedy the default or vacate the
45 premises on or before a date at least 5 days after the giving of the notice, and if the tenant fails to comply with such notice. A
46 tenant is deemed to be complying with the notice if promptly upon receipt of such notice the tenant takes reasonable steps to
47 remedy the default and proceeds with reasonable diligence, or if damages are adequate protection for the landlord and the
48 tenant makes a bona fide and reasonable offer to pay the landlord all damages for the tenant's breach.

49 Wis. Stat. § 704.21 Manner of giving notice. (1) NOTICE BY LANDLORD. Notice by the landlord or a person in the landlord's
50 behalf must be given under this chapter by one of the following methods:

51 (a) By giving a copy of the notice personally to the tenant or by leaving a copy at the tenant's usual place of abode in the
52 presence of some competent member of the tenant's family at least 14 years of age, who is informed of the contents of the
53 notice;

54 (b) By leaving a copy with any competent person apparently in charge of the rented premises or occupying the premises or a
55 part thereof, and by mailing a copy by regular or other mail to the tenant's last-known address;

56 (c) If notice cannot be given under par. (a) or (b) with reasonable diligence, by affixing a copy of the notice in a conspicuous
57 place on the rented premises where it can be conveniently read and by mailing a copy by regular or other mail to the tenant's
58 last-known address;

59 (d) By mailing a copy of the notice by registered or certified mail to the tenant at the tenant's last-known address;

60 (e) By serving the tenant as prescribed in s. 801.11 for the service of a summons.

61 (4) NOTICE TO ONE OF SEVERAL PARTIES. If there are 2 or more landlords or 2 or more cotenants of the same premises, notice
62 given to one is deemed to be given to the others also.

63 (5) EFFECT OF ACTUAL RECEIPT OF NOTICE. If notice is not properly given by one of the methods specified in this section, but is
64 actually received by the other party, the notice is deemed to be properly given; but the burden is upon the party alleging actual
65 receipt to prove the fact by clear and convincing evidence.

66 Wis. Stat. § 704.27 Damages for failure of tenant to vacate at end of lease or after notice. If a tenant remains in possession
67 without consent of the tenant's landlord after expiration of a lease or termination of a tenancy by notice given by either the
68 landlord or the tenant, or after termination by valid agreement of the parties, the landlord shall, at the landlord's discretion,
69 recover from the tenant damages suffered by the landlord because of the failure of the tenant to vacate within the time
70 required. In absence of proof of greater damages, the landlord shall recover as minimum damages twice the rental value
71 apportioned on a daily basis for the time the tenant remains in possession. As used in this section, rental value means the
72 amount for which the premises might reasonably have been rented, but not less than the amount actually paid or payable by the
73 tenant for the prior rental period, and includes the money equivalent of any obligations undertaken by the tenant as part of the
74 rental agreement, such as payment of taxes, insurance and repairs. Nothing in this section prevents a landlord from seeking and
75 recovering any other damages to which the landlord may be entitled.

76 ★ Pursuant to Wis. Stat. § 704.19(8) once Notice is given Tenant is not entitled to possession or occupancy of the Premises
77 after the date of termination as specified in the Notice.

For all of chapter 704 of the statutes, visit <http://docs.legis.wisconsin.gov/statutes/statutes/704.pdf>. Underlining added for emphasis, italics added for clarity.



720 Cass Street
La Crosse, WI 54601
www.reliantres.com

Direct: (608) 782-4100 ext. 102
Email: heather@reliantres.com

From: Emma Garrettson <emmagarrettson03@gmail.com>
Sent: Wednesday, March 13, 2024 2:36 PM
To: Heather Johnson <heather@reliantres.com>
Cc: erin.a.beacom@gmail.com <erin.a.beacom@gmail.com>; maysalang2@gmail.com <maysalang2@gmail.com>
Subject: 5 Days to Correct Cat

Hi Heather,

We apologize for the lease requirements being broken due to the cat. Maysa, Erin, and I wanted to reach out to let you know that the cat is Hannah's, not ours. She does not plan on removing the cat from our residence and she wants to get the cat ESA certified. If this is still an issue, we ask that you consider letting us stay and only evicting Hannah. We have enjoyed living here and respect our relationship with and would love to work this out.

Thank you,
Emma, Maysa, and Erin

Re: 5 Days to Correct Cat

Heather Johnson <heather@reliantres.com>

Wed 2024-03-13 2:46 PM

To: Emma Garrettson <emmagarrettson03@gmail.com>

Cc: erin.a.beacom@gmail.com <erin.a.beacom@gmail.com>; maysalang2@gmail.com <maysalang2@gmail.com>

Bcc: Brenna Kleeman <brenna@reliantres.com>

Good Afternoon,

Unfortunately, an unauthorized animal brought into a unit is accepted by the entire household. If Hannah wants to provide us with the ESA verification requirements, she has 5 days to do so before the cat has to be removed. Below are the ESA requirements that need to be completed.

###

To start the approval process for an Emotional Support Animal, please complete the following steps...

1. Certified letter from your health care provider stating your disability and reasonable need for accommodation related to an emotional support animal. The letter provided needs to have been issued within the last year. The letter can be emailed, mailed or placed in the drop box outside our office at 720 Cass Street.

NOTE: If emailing the letter, be sure to include the original email it was received with from your health care provider.

2. Email Brenna (brenna@reliantres.com) with the following information:

- Animal Name
- Breed
- Color/Markings
- Are they Male/Female? Are they Spayed/Neutered?
- A recent photo of the animal

3. Additional documentation needed to complete the ESA Agreement

- Proof that the animal is current on Rabies Vaccination.
- Proof that the animal has been licensed (Pet License) with the City in which you reside per city requirements.

All supporting documents can be forwarded to Brenna at brenna@reliantres.com.

Please let us know if you have any questions.

Thank you!

Heather Johnson
Property Manager

timeline, the cat must be removed from the unit.

Heather Johnson
Property Manager



720 Cass Street
La Crosse, WI 54601
www.reliantres.com

Direct: (608) 782-4100 ext. 102
Email: heather@reliantres.com

From: Hannah Eitland <hanseit239@gmail.com>
Sent: Saturday, March 16, 2024 6:07 PM
To: Heather Johnson <heather@reliantres.com>
Subject: Re: ReliantRES: 5 Days to Correct

Hello Heather,

I would really like to find an arrangement that works for everyone involved. I recognize that I could have gone about this in a better way, and I apologize for the whole situation.

I have had a lot of change and medical challenges in the last 8 years and having this cat as my support animal means a lot to me and my mental health. I am working on getting letters from my lifetime primary care doctor, my psychiatrist, and my therapist, who I have seen weekly for two years. Due to it being the weekend, I am unable to reach any of them at this time. Is there any way you could extend the eviction notice by one or two days so I have more time to resolve this situation?

If possible, could we come up with another way to pay for the special cleaning besides taking the security deposits from my roommates? This is my responsibility and I would like to not involve them. Maybe a fee could be added to my monthly rent? I appreciate your consideration to find a resolution. I would be happy to talk to come up with a solution.

Thanks,
Hannah Eitland

#6

Re: ReliantRES: 5 Days to Correct

Heather Johnson <heather@reliantres.com>

Mon 2024-03-18 2:51 PM

To: Hannah Eitland <hanseit239@gmail.com>

The letter has been received, Hannah. Brenna will work on the Pet Agreement and have it emailed to the household in the next few days.

Heather Johnson
Property Manager



720 Cass Street
La Crosse, WI 54601
www.reliantres.com

Direct: (608) 782-4100 ext. 102
Email: heather@reliantres.com

From: Hannah Eitland <hanseit239@gmail.com>
Sent: Monday, March 18, 2024 2:30 PM
To: Heather Johnson <heather@reliantres.com>
Subject: Re: ReliantRES: 5 Days to Correct

Hello Heather,

Attached is another housing letter from a licensed medical professional.

Sincerely,
Hannah Eitland

On Mon, Mar 18, 2024 at 8:44 AM Heather Johnson <heather@reliantres.com> wrote:
Good Morning, Hannah.

#5

I can give you a couple more days to get the letter from your primary health care provider, but ADA does not allow us to charge additional rents/fees for emotional support animals. The household's security deposit will bear the weight of returning the unit to a no-pet environment. You could discuss a payout arrangement with your roommates, but that's between the household.

At the end of the day, you all signed a lease agreement that stated it was a no-pet property. The entire household will have to sign off on the Pet Agreement in order for the cat to stay. Again, had you gone through the proper channels to begin with, we would have informed your household of the liability and responsibility of bringing in an ESA.

By Noon on Friday, March 22nd, we will need the new letter and the household to sign the Pet Agreement, which will be emailed to everyone once the letter is received. If not completed within this

Brenna Kleeman

From: Emma Garrettson <emmagarrettson03@gmail.com>
Sent: Monday, March 18, 2024 5:01 PM
To: Brenna Kleeman
Cc: erin.a.beacom@gmail.com; maysalang2@gmail.com
Subject: Pet Agreement

Categories: ESA/Pet Agreements

Hi Brenna,

Erin, Maysa, and I have agreed to sign the pet agreement only if Hannah pays the security deposit that we lost due to her cat. She is refusing to pay it and threatening to bring the cat back and "get us all evicted" if we do not sign the pet agreement. I hope that if this happens the 3 of us will not be held accountable for her bringing the cat back because we don't agree to it being there. Please let us know if you need anything from us.

Thanks,
Emma



City of La Crosse, Wisconsin

City Hall
400 La Crosse Street
La Crosse, WI 54601

Text File

File Number: 24-0492

Agenda Date: 4/10/2024

Version: 1

Status: Agenda Ready

In Control: Human Rights Commission

File Type: General Item

Agenda Number: 3

City of La Crosse Human Rights Commission Complaint Form

[Click here](#) to download a printable version of this form.

COMPLAINANT INFORMATION (YOURSELF)

Name * Taryn Baardseth
Address * 3191 East Ave South #6
Phone [REDACTED]
Email [REDACTED]

RESPONDENT INFORMATION (PERSON/PERSON(S) YOU FEEL HAVE DISCRIMINATED AGAINST YOU)

Name * Clerk of Courts/Police
Address * 333 Vine Street/ State Street
Phone
Email

TYPE OF DISCRIMINATION ALLEGED

Check the appropriate Category, indicate the Address or Location of facility you were denied the equal opportunity to use or enjoy, and the Basis of the alleged discrimination.

Applicants must be able to demonstrate that they were denied the equal use/enjoyment of a facility **located in the City of La Crosse**.

Category: *

- ☐ Housing
- ☒ Place of Public Accommodation or Amusement [i.e. restaurant, hotel, retail shop]
- ☐ City Facility

Address/Location: * Clerk of Courts on State Street and Vine

Basis (Check all those you feel may apply):

- ☒ Sex
- ☐ Race
- ☒ Religion
- ☐ Age
- ☒ Disability
- ☐ Marital Status
- ☐ Color
- ☐ National Origin or Ancestry
- ☐ Lawful Source of Income
- ☐ Physical Appearance
- ☐ Sexual Orientation
- ☐ Gender Identity or Expression
- ☐ Political Activity
- ☐ Familial Status
- ☐ Domestic Partnership
- ☐ Student

FACTS

To the best of your ability, give a detailed statement regarding the facts giving rise to this Complaint. The statement must include the date or dates of the alleged discrimination. City Ordinance provides that a written Complaint **must be filed within 180 days** after the complainant knew or should reasonably have known

that the alleged act or acts occurred. Additional pages may be attached to this form if necessary.

Statement *

The Clerk of Courts granted a civil Injunction that should never have been granted for First Free in Onalaska. There were only four witnesses who testified and only two people at the church complained. I had been a regular attendee of this church for 9 years and regular volunteer. I was also an official Member for several years. Over the last year I was barred from almost every volunteer role all of a sudden and a class open to the church and anyone from other churches. Other churches and Christians are always welcome at First Free however I was told to leave. I did nothing violent or criminal and didn't harass anyone. I was recently arrested by police when a false violation was called in and I could have been evicted from my apartment and fired from my job if I had not been bailed out of jail. This church has 3000 people attending weekly and 700 volunteers. They always have guests. I would like to be a guest and to have this civil Injunction removed. Mark gave false testimony and the temporary indication had listed things I did not do. I have tried every attorney office in La Crosse and Onalaska and the church uses many attorneys and I haven't found one in the area. I would like this Injunction removed and the those four people to apply for their own individual Injunctions which may or may not get approved by the Court. I am terrified I will be arrested for another false violation while the church is closed. I need this bail money back to pay bills and to pay a lawyer. The civil Injunction says they must be physically present at the church in their capacity and they called in the violation when no one was there and the church was closed. The officers didn't look at the injunction that day and I was taken from work. It was humiliating. I have never been arrested. The male elder team started to discriminate against me at First Free and they got a criminal defense attorney with the church donations to file this when it should have been a civil litigation attorney. First Free has no board of directors and is a 501c3 charitable organization. The elders are not appointed by the Members and they didn't follow membership guidelines in removing me from volunteering and membership and filing this injunction. Most of the volunteers don't understand the injunction isn't for outside the church and people have tried to use it at other businesses in La Crosse and are under the impression I did something criminal when I did not. I am a domestic violence survivor and a woman. First Free has never had a female elder or a person of color. This would be discrimination with the male elder team being allowed to file this. First Free told the court they are a private company when they are not. They are a 501c3.



City of La Crosse, Wisconsin

City Hall
400 La Crosse Street
La Crosse, WI 54601

Text File

File Number: 24-0501

Agenda Date: 4/10/2024

Version: 1

Status: Agenda Ready

In Control: Human Rights Commission

File Type: General Item

Agenda Number: 4

City of La Crosse Human Rights Commission Complaint Form

[Click here](#) to download a printable version of this form.

COMPLAINANT INFORMATION (YOURSELF)

Name * Taryn Noelle Baardseth
Address * 3191 East Avenue #6
Phone 5074383000
Email Taryn.n.baardseth@gmail.com

RESPONDENT INFORMATION (PERSON/PERSON(S) YOU FEEL HAVE DISCRIMINATED AGAINST YOU)

Name * Collins Flaherty Law Office
Address * 205 5th Ave South #600
Phone 608-784-5678
Email

TYPE OF DISCRIMINATION ALLEGED

Check the appropriate Category, indicate the Address or Location of facility you were denied the equal opportunity to use or enjoy, and the Basis of the alleged discrimination.

Applicants must be able to demonstrate that they were denied the equal use/enjoyment of a facility **located in the City of La Crosse**.

Category: *

- ☐ Housing
- ☒ Place of Public Accommodation or Amusement [i.e. restaurant, hotel, retail shop]
- ☐ City Facility

Address/Location: * I was denied an attorney at every law office including Collins Flaherty where I wanted to use Napela Shim who wouldn't ever represent First Free. I was denied access at First Free a 501c3 who Collins Flaherty represented and they are located in La Crosse WI.

Basis (Check all those you feel may apply):

- ☒ Sex
- ☐ Race
- ☒ Religion
- ☐ Age
- ☒ Disability
- ☐ Marital Status
- ☐ Color
- ☐ National Origin or Ancestry
- ☐ Lawful Source of Income
- ☐ Physical Appearance
- ☐ Sexual Orientation
- ☐ Gender Identity or Expression
- ☐ Political Activity
- ☐ Familial Status
- ☐ Domestic Partnership
- ☐ Student

FACTS

To the best of your ability, give a detailed statement regarding the facts giving rise to this Complaint. The statement must include the date or dates of the alleged discrimination. City Ordinance provides that a written Complaint **must be filed within 180 days** after the complainant knew or should reasonably have known that the alleged act or acts occurred. Additional pages may be attached to this form if necessary.

Statement *

First Free Church denied me access because Collins Flaherty Law Office in La Crosse filed a civil injunction for them through a criminal defense attorney who should not have taken the case. Those are cases for civil litigation attorneys and Mark Brockberg gave false testimony saying I said derogatory things when I never said anything like that to anyone and I had not spoken to Mark or Kelly Fernandes in 6 months and now it's been almost a year. The communication had a purpose and David Pierce did not follow the statute and described incidents to get a hearing that didn't come out in court. David Pierce has been abusive in saying I'm obsessed when many people travel here to attend First Free and there are people on the staff who came from Madison to be part of First Free and visitors from Texas and also members who live in Florida most of the year. This church has 3000 attendees and no owner and is a 501c3. I am a domestic violence survivor and was barred from multiple volunteer roles at First Free and a class. I would like to at least attend services and events even if I am unable to be a Member or volunteer. I volunteered and was a Member for several years until the male elder team started to discriminate against me when they got a false complaint. I was accused of having manic OCD when I do not but David Pierce and falsely accused of being obsessed to get a reaction out of people who then mistreated me. I was also arrested because Collins Flaherty filed a false violation and asked for me to be arrested when the church was closed and no one was there when I talked to someone outside the church through a letter to their home address and message to personal Facebook which is fine to do



City of La Crosse, Wisconsin

City Hall
400 La Crosse Street
La Crosse, WI 54601

Text File

File Number: 24-0502

Agenda Date: 4/10/2024

Version: 1

Status: Agenda Ready

In Control: Human Rights Commission

File Type: General Item

Agenda Number: 5

City of La Crosse Human Rights Commission Complaint Form

[Click here](#) to download a printable version of this form.

COMPLAINANT INFORMATION (YOURSELF)

Name * Taryn Noelle Baardseth
Address * 3191 East Avenue # 6
Phone 5074383000
Email Taryn.n.baardseth@gmail.com

RESPONDENT INFORMATION (PERSON/PERSON(S) YOU FEEL HAVE DISCRIMINATED AGAINST YOU)

Name * Three Rivers Performance
Address * 1501 St Andrew Street
Phone
Email

TYPE OF DISCRIMINATION ALLEGED

Check the appropriate Category, indicate the Address or Location of facility you were denied the equal opportunity to use or enjoy, and the Basis of the alleged discrimination.

Applicants must be able to demonstrate that they were denied the equal use/enjoyment of a facility **located in the City of La Crosse**.

Category: *

- ☐ Housing
- ☒ Place of Public Accommodation or Amusement [i.e. restaurant, hotel, retail shop]
- ☐ City Facility

Address/Location: * 1501 St Andrew Street La Crosse WI

Basis (Check all those you feel may apply):

- ☒ Sex
- ☐ Race
- ☒ Religion
- ☐ Age
- ☒ Disability
- ☐ Marital Status
- ☐ Color
- ☐ National Origin or Ancestry
- ☐ Lawful Source of Income
- ☐ Physical Appearance
- ☐ Sexual Orientation
- ☐ Gender Identity or Expression
- ☐ Political Activity
- ☐ Familial Status
- ☐ Domestic Partnership
- ☐ Student

FACTS

To the best of your ability, give a detailed statement regarding the facts giving rise to this Complaint. The statement must include the date or dates of the alleged discrimination. City Ordinance provides that a written Complaint **must be filed within 180 days** after the complainant knew or should reasonably have known

that the alleged act or acts occurred. Additional pages may be attached to this form if necessary.

Statement *

I was barred from Three Rivers Performance when First Free Church and their elder team had a volunteer misuse a civil injunction they filed. First Free is telling their volunteers that this civil injunction applies at other businesses. I called in to police and filed a report. I didn't do anything to be barred. The church is trying to get me fired and evicted and block communication with people from the church by lying about me.



City of La Crosse, Wisconsin

City Hall
400 La Crosse Street
La Crosse, WI 54601

Text File

File Number: 24-0486

Agenda Date: 4/10/2024

Version: 1

Status: Agenda Ready

In Control: Human Rights Commission

File Type: General Item

Agenda Number: 6

City of La Crosse Human Rights Commission Complaint Form

[Click here](#) to download a printable version of this form.

COMPLAINANT INFORMATION (YOURSELF)

Name * Erin Schultz on behalf of Faith Peterson

Address * W7514 38th St.

Phone [REDACTED]

Email [REDACTED]

RESPONDENT INFORMATION (PERSON/PERSON(S) YOU FEEL HAVE DISCRIMINATED AGAINST YOU)

Name * Loretta of the Housing Authority of the City of LaCrosse

Address * 1307 Badger St. (*Incident Location 333 7th St. South)

Phone [REDACTED]

Email [REDACTED]

Name * Jeremy of the Housing Authority of the City of LaCrosse

Address * PO Box 1053, LaCrosse, WI 54602-1053 (*Incident Location: 333 7th St. South)

Phone [REDACTED]

Email [REDACTED]

TYPE OF DISCRIMINATION ALLEGED

Check the appropriate Category, indicate the Address or Location of facility you were denied the equal opportunity to use or enjoy, and the Basis of the alleged discrimination.

Applicants must be able to demonstrate that they were denied the equal use/enjoyment of a facility **located in the City of La Crosse**.

Category: *

- ☒ Housing
- ☐ Place of Public Accommodation or Amusement [i.e. restaurant, hotel, retail shop]
- ☐ City Facility

Address/Location: *

Stoffel Court
333 7th St South
LaCrosse, WI 54602

Basis (Check all those you feel may apply):

- ☐ Sex
- ☐ Race
- ☐ Religion
- ☐ Age
- ☒ Disability
- ☐ Marital Status
- ☐ Color
- ☐ National Origin or Ancestry
- ☐ Lawful Source of Income
- ☒ Physical Appearance
- ☐ Sexual Orientation
- ☐ Gender Identity or Expression
- ☐ Political Activity
- ☐ Familial Status
- ☐ Domestic Partnership
- ☐ Student

FACTS

To the best of your ability, give a detailed statement regarding the facts giving rise to this Complaint. The statement must include the date or dates of the alleged discrimination. City Ordinance provides that a written Complaint **must be filed within 180 days** after the complainant knew or should reasonably have known that the alleged act or acts occurred. Additional pages may be attached to this form if necessary.

Statement *

I am absolutely appalled at the behavior of those working for the Housing Authority of the City of LaCrosse, WI and congregating in the common entrance area of Stoffel Court today, 03/27/24 while the WAFER Food Pantry was delivering assistance out front of the building. I am a Caretaker for Faith Peterson, a woman who is a previous Manager of mine from Fort McCoy 20+ years ago who can no longer physically get around as she once could and uses a walker but suffers a great deal of pain. She has been harrassed since moving in and threatened with eviction, had comments made regarding her having visitors, and about her pet who is an emotional support animal, licensed and ALWAYS on a leash-in fact she just received yet more complaints about what she does yet there were several people staring at me this morning as I was struggling to gain entry again and had my hands full with her laundry and not one person assisted us. I made a complaint after nearly 2 months of issues over being able to gain entry to do my Caretaking duties this past winter. I believe at this point Faith is being bullied and unable to live a life free from the anxiety and constant worry she will be homeless again. There was a dog with NO LEASH whatsoever in the common area and what right is it of ANYONE to judge this woman and to give her a tough time? She pays her rent every month. The neighbors get drunk and holler...I'm no stranger to many different types of people from all walks of life but I have never felt as angry as I did this morning being totally ignored trying to bring some clean pillows and bedding to my Client. I plan to suggest she seek legal advice as soon as possible and I will accompany her with her upcoming court appearance. Unacceptable. Be better-Do Better. Thank you for your time.

Respectfully,
Erin Schultz on behalf of Faith Peterson
(608)855-0661



City of La Crosse, Wisconsin

City Hall
400 La Crosse Street
La Crosse, WI 54601

Text File

File Number: 24-0263

Agenda Date: 2/14/2024

Version: 1

Status: Agenda Ready

In Control: Human Rights Commission

File Type: General Item

Agenda Number: 7

City of La Crosse Human Rights Commission Complaint Form

[Click here](#) to download a printable version of this form.

COMPLAINANT INFORMATION (YOURSELF)

Name * Bridget Karl

Address * [REDACTED] (homeless)

Phone [REDACTED]

Email [REDACTED]

RESPONDENT INFORMATION (PERSON/PERSON(S) YOU FEEL HAVE DISCRIMINATED AGAINST YOU)

Name * City of La Crosse Housing Authority/Courtney Wagner

Address * 1307 Badger St., PO Box 1053, La Crosse, WI 54602

Phone [REDACTED]

Email [REDACTED]

TYPE OF DISCRIMINATION ALLEGED

Check the appropriate Category, indicate the Address or Location of facility you were denied the equal opportunity to use or enjoy, and the Basis of the alleged discrimination.

Applicants must be able to demonstrate that they were denied the equal use/enjoyment of a facility **located in the City of La Crosse**.

Category: *

- ☒ Housing
- ☐ Place of Public Accommodation or Amusement [i.e. restaurant, hotel, retail shop]
- ☐ City Facility

Address/Location: * All city housing available that I have applied for. In particular the locations are as follows:
Public housing-family
Public housing-high rise
Public housing-voucher

Basis (Check all those you feel may apply):

- ☒ Sex
- ☒ Race
- ☒ Religion
- ☒ Age
- ☒ Disability
- ☒ Marital Status
- ☒ Color
- ☒ National Origin or Ancestry
- ☒ Lawful Source of Income
- ☒ Physical Appearance
- ☐ Sexual Orientation
- ☒ Gender Identity or Expression
- ☒ Political Activity
- ☒ Familial Status
- ☐ Domestic Partnership
- ☒ Student

FACTS

To the best of your ability, give a detailed statement regarding the facts giving rise to this Complaint. The statement must include the date or dates of the alleged discrimination. City Ordinance provides that a written Complaint **must be filed within 180 days** after the complainant knew or should reasonably have known that the alleged act or acts occurred. Additional pages may be attached to this form if necessary.

Statement *

In 2023, I applied twice for housing with the city housing authority in La Crosse, Wi.. I know I was discriminated against because I had to apply to request an informal review both times I applied and never had an informal review. I was told in email from Courtney this morning that I need to reapply again. There should be no reason for me to have to reapply. I even had to get an updated drivers license because she told me my broken id I submitted with applications (corner of id broke off) was no longer a valid id to use.

This is ridiculous when there are vacant apartments in the city apartment buildings and when ppl who are moving into the vacant ones are not even born and raised here. Maybe I should just go apply other city or county housing and move there since they moved here...

City of La Crosse Human Rights Commission Complaint Form

[Click here](#) to download a printable version of this form.

COMPLAINANT INFORMATION (YOURSELF)

Name * Charo Smith

Address * 233 East 13th Street Apt 1009 Chicago, IL 60605

Phone [REDACTED]

Email [REDACTED]

RESPONDENT INFORMATION (PERSON/PERSON(S) YOU FEEL HAVE DISCRIMINATED AGAINST YOU)

Name * Laurie Olson

Address * 1307 Badger St LaCrosse Wisconsin 54601

Phone [REDACTED]

Email [REDACTED]

Name * Loretta Hass

Address * 1307 Badger St. LaCrosse Wisconsin 54601

Phone [REDACTED]

Email [REDACTED]

Name * Nancy Peters

Address * 1307 Badger St. LaCrosse Wisconsin 54601

Phone [REDACTED]

Email [REDACTED]

TYPE OF DISCRIMINATION ALLEGED

Check the appropriate Category, indicate the Address or Location of facility you were denied the equal opportunity to use or enjoy, and the Basis of the alleged discrimination.

Applicants must be able to demonstrate that they were denied the equal use/enjoyment of a facility **located in the City of La Crosse**.

Category: *

- ☒ Housing
- ☐ Place of Public Accommodation or Amusement [i.e. restaurant, hotel, retail shop]
- ☐ City Facility

Address/Location: *

For Section 8 Program
1307 S Badger St. LaCrosse Wisconsin 54601

Basis (Check all those you feel may apply):

- ☐ Sex
- ☒ Race
- ☐ Religion
- ☐ Age
- ☒ Disability
- ☐ Marital Status
- ☒ Color
- ☒ National Origin or Ancestry
- ☒ Lawful Source of Income
- ☒ Physical Appearance
- ☐ Sexual Orientation
- ☐ Gender Identity or Expression
- ☐ Political Activity
- ☐ Familial Status
- ☐ Domestic Partnership
- ☐ Student

FACTS

To the best of your ability, give a detailed statement regarding the facts giving rise to this Complaint. The statement must include the date or dates of the alleged discrimination. City Ordinance provides that a written Complaint **must be filed within 180 days** after the complainant knew or should reasonably have known that the alleged act or acts occurred. Additional pages may be attached to this form if necessary.

Statement *

I applied for the LaCrosse Wisconsin Housing Authority Section 8 program and several other housing programs with the LaCrosse Housing Authority in August of 2023 Online. I received initial contact from Courtney McHenry by email asking for me to send copies of me, Malik's and Maro's state Ids and social security cards as well as filling out and returning any other documentation that was sent to me by 9/07/23. I complied, and it was sent by the deadline by email. Sometime afterwards Ms. McHenry sent me several emails claiming she couldn't move forward with the process until she received my requested information although I was sending the information back to the right email address.that was given.

Because I had not received an automatic reply from google stating my emails failed, I called her asking if she had received my emails or not. She rudely told me to go to the bottom of the letter that she sent. I explained to her I would not have called but for letters stating that the housing authority tried to make two attempts requesting for me to send the information needed. Ms. McHenry told me if she needed anything else she would contact me and hung up. I didn't bother about calling back and asking any more questions because of her tone and hanging up.

In November 2023 Laurie Olson called me by phone asking if I was still interested in the Section 8 program, I told her yes. She asked if I was working and I told her I was starting a new job that week, but I was doing Uber at times. Ms. Olson told me she would be in contact by email.

Laurie sent me an email stating the interview process would be held on 12/07/23 by phone at 1 p.m. and that she would need more information to continue the process which was: my uber earnings, my cash app statements or anyone in the household that had cash app statements. Malik's and Maro's social security disability 2023 income letters and a food stamp benefit letter by 11/13/23.

I sent her my monthly summary earnings statements for UberEats September through October 2023 for myself including itemized deposit amounts with dates for my Uber on cash app and I emailed Malik and Maro's social security disability income award letters for 2023 as needed and all cash app statements for Malik by the due 11/13/23 including Malik's UberEats monthly earning statements and a food stamp benefit letter.

On December 6, 2023, Ms. Olson a day before the phone interview, called and sent me several texts asking about Malik's and Maro's new benefit amounts for January 2024 and asking me to email her their new award letters and to send my complete history statements for cash app with my bank account statements for September, October and November 2023. Though I had already sent her an itemized list of my deposit amounts for Uber for all the months she requested along with the monthly summary from Uber of my earnings. Plus I had already sent Malik's earnings from UberEats, but she still needed our November 2023 statements from us both.

Because my bank account that I rarely use is connected to my cash app and is needed to use with Uber. Laurie asked for me to send her my bank account info too. My new job is a part-time temporary position, and my hired date was on 11/07/23 (starting 11/09/23) which I told her about in November when she first called me asking if I was still interested in the program. Now she was requesting that income as well though I had just started and it was a temp job.

Ms. Olson also asked if I could get a verification of income from my new job even though this is a day before the telephone interview for 12/0/23. I advised Ms. Olson it might be impossible, but I would try. She also needed the Direct Express bank statements for Malik and Maro where they receive their disability income on. Although she has their reward letters for 2023 and 2024 and that this is a government issued card that you cannot add money on.

My job sent the letter the next day to me on 12/07/23 in the morning stating my hired date and my hours, which was 20 hours

and stating it is a part-time temporary position. Ms. Olson emails me a letter back stating my job overqualified us for the Section 8 program because based on her calculations we made over \$54,000 including cash app deposits and my bank account (that she inflated and misinterpreted).

If I made \$54,000.00 I definitely wouldn't need Section 8, food stamps nor stay in a high crime area (Woodlawn).

I called her by phone knowing that was not true and she told me I could appeal. I faxed, emailed and mailed my appeal request and received an email that a hearing would take place by 1 p.m. on 12/15/23.

On 12/14/23 Ms. Olson called me to verify which number I asked to be called at for the meeting for the next day, I told her 225-397-1339. On 12/15/23 I received a call from my son cell 312-258-6158 for the interview, not the number I requested. Luckily my son was home.

On 12/15/23 Loretta Hass and Nancy Peters contacted me regarding my appeal stating Laurie Olson could not attend due to a previous engagement. They both asked me questions when they asked me about my income I told her that initially Laurie asked for September and October 2023 income for us and then a day before the meeting, she wanted Malik's and Maro's January 2024 and a lot of other information.

They seemed confused and told me they would call me back later that day or Monday.

Well, they called me back the same day saying Laurie was in attendance now and what happened was Laurie needed the new information about the boys 2024 income because my lease would not start until 2024 that's why they needed their new information. They also said I was still denied because my new job annual income is still over \$16,000.00. I advised them that it was a temporary job and I wouldn't even be working there if I moved to LaCrosse and how could they consider it when I hadn't even started until after speaking with Laurie in November when she called me asking if I was still interested in the program. Plus how can I earn money at a job from Illinois and if I move or live in Wisconsin. They still said we made over the limit of \$47,000.00 even though I quit my new job and me or Malik hadn't done little to no Uber Deliveries in November or December 2023.

Loretta and Nancy told me I should apply for the public housing program there and I told them I was denied for that as well. Everything I applied for they had denied me for. They both told me to appeal that decision for public housing. I asked them, isn't that the projects -public housing? I told them I was in project housing before and it was not a good thing. Loretta stated their community in LaCrosse is way different than Chicago and Nancy agreed.

On 12/17/23 I emailed Ms. Olson and Ms. Peters (I hadn't had Ms. Hass email address yet I believe) requesting a denial letter with detailed information explaining how they got their decision for the informal hearing from 12/15/23. Ms. Peters said Ms. Hass would send me the denial letter. I also sent a request to appeal the decision for the Section 8 program to Steve Schauf, Executive Director of the Housing Authority in LaCrosse. The only reason I sent him a request was because he sent me a letter stating I was denied for another housing program there. So, I was just covering everyone who I had some contact with by letter or phone.

I received the denial letter on 1/04/23 from Loretta Hass. I emailed Ms. Hass back asking for a 2nd appeal regarding the Section 8 decision and that I wanted to appeal the public housing as well as her and Ms. Peter advised me to.

On 1/05/23 Ms. Hass sent me a letter asking if she could ask me a few questions by phone this morning. We spoke and she told me I could not appeal the section 8 decision; it was final. She told me she couldn't tell me where I could find information about how to determine or calculate income for the Section 8 program for LaCrosse all income is assumed as annual. And proceeds to ask me if I ever lived in Texas, me or Maro. Ms. Hass stated that in the Tenants History she saw an address in Texas for me and Maro and this was one of the reasons I was denied. Not receiving information about where I resided before and my current landlord not giving references I believe that's what she asked for.

I said I never lived in Texas, me or Maro. I told her I had applied for a place recently and no history came up for Texas nor was it on my credit report that I had viewed recently. She verified my address on St. Lawrence and that's it. I told her I lived in Nevada from what period, but she never asked me to verify my address in Las Vegas, Nevada. I asked her what the years for Texas she saw and wouldn't say. All she said she would believe me.

Ms. Hass told me basically she was calling in regards to the public housing appeal and she would call me back on Monday 01/09/23 to let me know her decision but she still would be using my income at over \$47,000.00 (which I do not make).

My income has been inflated on purpose. HUD doesn't accept cash app statements as verification nor consider food stamps to be income but Ms. Olson asked for it.

Ms. Olson asked for documentation that was not needed and added income to make it seem I made more than what I have and had earned. I solely believe this is because of race, color and adult children receiving SSI because of their disability. Ms. Hass used the word "assumption" instead of using facts. You can't make assumptions on income. And making statements that the LaCrosse community is better than Chicago.

233 East 13th Street Unit 1009 Chicago, IL 60605 is my mailing address.

[REDACTED]

[REDACTED]

[REDACTED]

I would like to submit documentation.

City of La Crosse Human Rights Commission Complaint Form

[Click here](#) to download a printable version of this form.

COMPLAINANT INFORMATION (YOURSELF)

Name * Jared T Endres

Address * 2121 Sims Place

Phone [REDACTED]

Email [REDACTED]

RESPONDENT INFORMATION (PERSON/PERSON(S) YOU FEEL HAVE DISCRIMINATED AGAINST YOU)

Name * La Crosse police and human services

Address * 400 La Crosse St

Phone [REDACTED]

Email [REDACTED]

TYPE OF DISCRIMINATION ALLEGED

Check the appropriate Category, indicate the Address or Location of facility you were denied the equal opportunity to use or enjoy, and the Basis of the alleged discrimination.

Applicants must be able to demonstrate that they were denied the equal use/enjoyment of a facility **located in the City of La Crosse**.

Category: *

- ☐ Housing
- ☐ Place of Public Accommodation or Amusement [i.e. restaurant, hotel, retail shop]
- ☒ City Facility

Address/Location: * 2121 Sims Place
15

Basis (Check all those you feel may apply):

- ☒ Sex
- ☐ Race
- ☐ Religion
- ☐ Age
- ☒ Disability
- ☐ Marital Status
- ☐ Color
- ☐ National Origin or Ancestry
- ☐ Lawful Source of Income
- ☐ Physical Appearance
- ☒ Sexual Orientation
- ☐ Gender Identity or Expression
- ☐ Political Activity
- ☐ Familial Status
- ☐ Domestic Partnership
- ☐ Student

FACTS

To the best of your ability, give a detailed statement regarding the facts giving rise to this Complaint. The statement must include the date or dates of the alleged discrimination. City Ordinance provides that a written Complaint **must be filed within 180 days** after the complainant knew or should reasonably have known that the alleged act or acts occurred. Additional pages may be attached to this form if necessary.

Statement *

I was beaten severely by 4 La Crosse city police officers and they broke my expensive personal belongings and should pay & hate on me cuz I'm gay and disabled unacceptable they need to be punished severely



City of La Crosse, Wisconsin

City Hall
400 La Crosse Street
La Crosse, WI 54601

Text File

File Number: 24-0079

Agenda Date: 1/10/2024

Version: 1

Status: Agenda Ready

In Control: Human Rights Commission

File Type: Status Update

Agenda Number: 8

TNT

TOTAL NAVIGATION TEAM

Are you
experiencing
homelessness or
at risk of
homelessness?
TNT can help!

HOW WE CAN HELP

No need to visit
multiple agencies, just
pop on in to REACH and
meet with TNT. We can
help connect you with
resources & possible
case management
options for your needs!

WHEN?

Tuesday 10am-12pm
and
Thursday 10am-12pm
Walk-ins Only

WHERE?

REACH Center
212 11th Street S.
La Crosse, WI

