

**Tellurian Behavioral Health Mental Health Observation/ Short Term Stabilization Facility**

Follow up questions from Alderperson Mindel following La Crosse Administrative and Judicial Committee meeting October 3<sup>rd</sup>.

**Who monitors the security cameras and security system?**

There will be 7 external cameras to cover all outdoor areas (for reference, our existing facility has 4 cameras). The TV monitor will be mounted on the wall in the staff office, with a staff member in the office at all times. Staff members check the cameras every 2 – 3 minutes during their work, not exceeding approximately five minutes in between checks. Staff complete 15-minute checks on all clients. Security footage is recorded and can be reviewed.

**Say more about the driver for the facility and how they are trained to maintain safety when they are transporting people. How do you ensure safety of the driver?**

The driver for this program has already been hired and has providing services for our existing facility since December, 2022. The driver is trained in Nonviolent Crisis Prevention Intervention (CPI) Training, Mental Health and Substance Abuse Disorders, Co-Occurring Mental Health and Substance Abuse, Psychotropic Medication and Side Effects, Functional Assessments, Local Community Resources, Mandated Reporter, Confidentiality, Participant Rights, Civil Rights Law and ADA, Recovery Concepts and Principles, HSS 36, 92, 94. The Driver has completed additional required CBRF training in Standard Precautions, First Aid & Choking, Client Rights and Fire Safety. Additional Driver staff will have all the required CBRF Training, including De-Escalation Training and training in mental health and substance abuse categories.

**Do people always leave via a driver or are there instances where people may leave and walk somewhere or be picked up by someone else?**

The policy for all clients will be to have transportation to and from the facility primarily through the facility driver or law enforcement. Policies and expectations regarding transportation will be communicated with all referral sources. Any alternative transportation will be coordinated through facility staff through and may include an arranged taxi service to the client's destination in some cases. The facility doors cannot be locked from the inside per DHS 83 requirements.

**How will you work to minimize adverse experiences for neighbors, particularly young children who are often playing near or around the alley?**

All individuals will be screened and require approval for admission. Drop-in admissions are not allowed. Individuals will complete a drug screen and violence risk assessment upon arrival. Individuals will be scanned with a security wand to identify the potential for any type of weapons. Externally, there will be adequate outdoor lighting, security camera monitoring and individuals will enter and leave the facility through the designated rear entrance. Individuals receiving care will not be allowed to be outside of the facility without the presence of a staff member.

**Since people are latching on to substance use, perhaps clarify again that this is not an AODA center and how you handle drug use of folks coming to the property.**

This facility is not a treatment or rehabilitation facility for substance abuse. This facility is designed to provide short-term mental health support for individuals who are voluntarily seeking assistance. Per policy, individuals will be required to complete a drug screen. Individuals requiring medical care will be referred for the appropriate level of care.