

Narrative

Completed by washtockl@cityoflacrosse.org on 10/8/2025 12:19 PM

Case Id: 31109

Name: La Crosse County; Schuh-Mullen Project; 2025 -

Report Id: 339: 4/1/2025-6/30/2025

Narrative

Please provide the following information.

Please provide a narrative regarding any accomplishments or barriers during this quarter. You may also upload any supporting documentation below.

One of the La Crosse Area Family Collaborative's key objectives is to keep families from needing deep-end child welfare interventions. We work proactively to address needs identified by families, stabilizing household challenges so parents can protect their children and support their healthy development. To track progress, we monitor whether parents are referred to or screened in by Child Protective Services within three months of first connecting with LAFC. Our targets are that fewer than 20% of families be referred to CPS, and fewer than 10% screened in. In Q1 2025, the Schuh Mullen Neighborhood Social Worker began working with eight new families. Impressively, none of them (0%) were referred to CPS within three months of their initial engagement with LAFC. Additionally, LAFC successfully met 90% of the family-identified needs presented during Q2, 2025. There was a total of 197 unmet needs presented to the Schuh-Mullen Neighborhood Social Worker amongst the 41 unique households supported during Q2, 2025. 178 (90 %) of those needs were met.

Documentation

Quarterly Report Supporting Documents

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Narrative

Completed by ihoffman@lacrossecounty.org on 10/15/2025 5:02 PM

Case Id: 31109

Name: La Crosse County; Schuh-Mullen Project; 2025 -

Report Id: 340: 7/1/2025-9/30/2025

Narrative

Please provide the following information.

Please provide a narrative regarding any accomplishments or barriers during this quarter. You may also upload any supporting documentation below.

A major success for Q 3 is that 12 new households were enrolled into programming and provided supports by the Schuh-Mullen Neighborhood Social Worker. Those 12 new households are in addition to the 30 ongoing households who also received support during Q 3. A total of 229 needs were identified by families and worked on by the Neighborhood Social Worker with 89% of those needs being met. An individual success story from Q 3 involved helping a family of 7, 6 children and 1 parent, transition into sustainable housing in the Schuh-Mullen Neighborhood who were previously homeless. This family lost their case management and primary supports when they transitioned out of the shelter they were staying in. By having a social worker embedded in the neighborhood, we were able to link this family with ongoing, accessible supports, immediately. Previously homeless individuals who do not have ongoing supports have a higher risk of becoming homeless again. Making immediate connections to case management is not only a win for this family but also for our community's homeless response system and resources.

Documentation

Quarterly Report Supporting Documents

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Narrative

Case Id: 31109

Name: La Crosse County; Schuh-Mullen Project; 2025 -

Report Id: 341: 10/1/2025-12/31/2025

Completed by ihoffman@lacrossecounty.org on 1/14/2026 4:59 PM

Narrative

Please provide the following information.

Please provide a narrative regarding any accomplishments or barriers during this quarter. You may also upload any supporting documentation below.

In terms of new project activities that are available to the neighborhood at large, a new adult/parent focused night at the community center was launched over the past quarter. This was a recommendation from the parents in the neighborhood as a way to connect with one another, to network, and to discuss challenges and solutions in a setting that prioritizes connections. Many parents reported having minimal breaks from their children and minimal interaction with other adults due to limited support networks. These engagement opportunities are facilitated by the Schuh-Mullen team. They are in addition to the Parent Cafes, family nights, tenant association meetings, and career planning opportunities offered at the Schuh-Mullen community center. In addition to engaging in neighborhood impact work, LAFC's primary role is providing direct supports and case management for families. Below is an individual success story that peaked over the past quarter: The LAFC Schuh-Mullen Neighborhood Social Worker has been supporting a single mother and her child for the past 10 months. The mother has experienced significant trauma throughout her life, both as a child and as an adult, most recently within a domestically violent relationship. Her three-year-old son was recently diagnosed with autism, which has been a primary focus of support over the past several months. LAFC has provided direct support by assisting with medical health navigation, including identifying appropriate treatment and provider options, offering support during appointments, arranging transportation, and connecting the family to educational resources. Long-term supports have since been established through La Crosse County's Children with Special Needs Unit. Establishing medical and developmental supports for her child was a huge accomplishment for this mother. She previously was unable to tackle supports for her son as she was struggling with her own unmet mental health needs. She was often unable to leave her home due to anxiety and fear. LAFC's prevention-focused approach has provided a supportive, strength-based environment. As a result, the parent now feels safe enough to leave the home and engage in services for herself, including working toward her GED and accessing mental health supports.

Documentation

Quarterly Report Supporting Documents

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Goals

Case Id: 31109

Name: La Crosse County; Schuh-Mullen Project; 2025 -

Report Id: 342: 1/1/2026-3/31/2026

Completed by ihoffman@lacrossecounty.org on 4/15/2026 1:22 PM

Goals

Please provide the following information

1. New Clients Served

Number of unduplicated clients served (According to 24 CFR 570.201(e))

Expected Outcome: 275

Progress	The Schuh-Mullen Neighborhood Social Worker provided direct supports for 66 individual households throughout the project period. That includes 94 adults and 151 children totaling 245 unduplicated clients served.
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Final Report

Completed by ihoffman@lacrossecounty.org on 4/17/2026 4:07 PM

Case Id: 31109

Name: La Crosse County; Schuh-Mullen Project; 2025 -

Report Id: 282: 4/1/2025-3/31/2026

Final Report

Please provide the following information.

1. Briefly describe the public service activity and its purpose. Mention who the activity was intended to help and the community need it addressed.

The national objective for the Schuh-Mullen Project is low-moderate income clientele and the priority focus is to alleviate poverty and increase self-reliance with a focus on mental health, substance abuse, health care, domestic violence, and youth services. The project serves the Housing Authority of the City of La Crosse Schuh-Mullen development in addition to any families who attend North Woods Elementary School, La Crosse. These are public housing units available to individuals and/or families who meet income guidelines set by Housing and Urban Development (HUD). There are 144 households within the Schuh-Mullen Neighborhoods and approximately 290 children who attend Northwoods Elementary School. The community needs the project aims to address include: - Housing stability - Reduction in the need for family crisis response such as police or CPS - Increase in social connections - Increase in access to services

2. Summarize key accomplishments, such as the number of people served, types of services provided, and any specific outcomes achieved.

The primary services funded by CDBG to address these community needs is a LAFC Neighborhood Social Worker (NSW) who is embedded in the neighborhood. The NSW is available to provide direct supports to all residents on a voluntary basis. The NSW also acts as a linkage between residents and other providers/services. Direct supports were provided to 66 individual households throughout the project period. That includes 94 adults and 151 children totaling 245 unduplicated clients served. The most common needs addressed were transportation, housing issues, mental health navigation, youth and family supports, employment, and basic needs. - Over 80% of the client needs presented to the NSW were met. - Less than 20% of LAFC enrolled families were referred to CPS within 3 months of initial engagement.

3. Explain how the activity has positively affected the community. Describe the changes in quality of life, access to resources, or any specific benefits for the target population.

With improved access to services and supports, families were better able to meet basic needs like housing stability, food security, and access to medical and mental health services. For children, this translated to fewer disruptions, more consistent routines, and a stronger sense of safety and well-being. Stronger engagement with schools helped caregivers feel more confident navigating the education system, communicating with teachers, and advocating for their children's needs. For kids, this led to better attendance, improved academic performance, and a greater sense of belonging in the classroom. Opportunities for employment helped parents with financial stability and independence. This reduced stress within the household, which in turn created a more supportive and predictable environment for children to grow and thrive. Finally, increased social connections helped reduce isolation and build community. Families developed relationships with neighbors and peers, creating informal support networks. For children, this meant more opportunities for positive social interaction, friendship, and community involvement. Together, these supports reinforced one another, helping families move from crisis response toward longer-term stability, while giving children the consistency and support they need for healthy development. Additional project efforts included

facilitating the following neighborhood programming aimed at enhancing social cohesion and community: - Monthly family nights (Avg. 40 residents per event) - Parent Cafes (Avg 10 parents per session) - Parent only nights focused on support and social connections (15 parents per event) - Tenant association meetings - Career and educational planning events

4. Briefly mention any challenges faced during the project and how they were addressed. This demonstrates adaptability and problem-solving.

The primary challenges involved collecting and reporting data across the broader project when key metrics are maintained by external partners such as police, schools, and the Housing Authority. Tracking outcomes across multiple agencies and databases introduces logistical, technical, and confidentiality barriers that can limit data access and consistency. Looking ahead, there are opportunities to strengthen data collection by incorporating more qualitative insights, such as community surveys, and expanding quantitative tracking. This would allow the neighborhood social worker to begin monitoring outcomes that have traditionally been captured by other agencies, including evictions and reasons for moving.

5. Include any success stories or testimonials.

Please review each quarterly report for individual client success stories.